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Planning

## Claims Management System

Nuclear Decommissioning Authority

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-030028

Procurement identifier (OCID): ocds-h6vhtk-040b2e

Published 11 October 2023, 4:49pm

### Section I: Contracting authority

#### I.1) Name and addresses

Nuclear Decommissioning Authority

Herdus House Westlakes Science and Technology Park Moor Row

Cumbria

CA24 3HU

#### Contact

Kerri Bailey

#### Email

[kerri.bailey@nda.gov.uk](mailto:kerri.bailey@nda.gov.uk)

#### Country

United Kingdom

**Region code**

UK - United Kingdom

**National registration number**

N/A

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/nuclear-decommissioning-authority>

Buyer's address

<https://www.gov.uk/government/organisations/nuclear-decommissioning-authority>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Claims Management System

Reference number

C16566

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provide a liability claims management system and service that is a stand-by option which will be embedded within a wider claim's response operation. The system and service will need the agility to ramp-up and administer claims, if needed, arising from a large-scale event.

To deliver this output and outcome, the awarded supplier will need to provide:

- Claims Plans and Documentation
- Claims Portal/System: Design and Build
- Scalable Administrator services
- Participation in the NDA claim steering committee
- An integrated turnkey solution.

This is to alert the market to a supplier engagement day in London on 15th November 2023.

Please register interest via the NDA Atamis portal at  
<https://atamis-2464.my.site.com/s/Welcome>.

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 66510000 - Insurance services
- 66516000 - Liability insurance services
- 66518200 - Insurance agency services
- 66519310 - Insurance consultancy services
- 66512100 - Accident insurance services
- 66516400 - General liability insurance services
- 66517300 - Risk management insurance services
- 66515000 - Damage or loss insurance services
- 66518300 - Insurance claims adjustment services
- 72000000 - IT services: consulting, software development, Internet and support
- 66518300 - Insurance claims adjustment services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The NDA intend to issue a tender through the Lot 4 – Major Transformation Programmes of Technology Services 3 (RM6100) CCS Framework for the provision of a Design, Build and Implementation of a Claims Management System.

The requirement is to provide a liability claims management system and service that is a stand-by option which will be embedded within a wider claim's response operation. The system and service will need the agility to ramp-up and administer claims, if needed, arising

from a large-scale event.

To deliver this output and outcome, the awarded supplier will need to provide:

- Claims Plans and Documentation
- Claims Portal/System: Design and Build
- Scalable Administrator services
- Participation in the NDA claim steering committee
- An integrated turnkey solution.

There are 39 Suppliers on Lot 4 – Major Transformation Programmes of Technology Services 3 (RM6100) CCS Framework, and we will permit these suppliers to work with subcontractors to deliver the scope of work, a link to the suppliers can be found here:

Suppliers on Lot 4: Major Services Transformation Programmes -

<https://www.crowncommercial.gov.uk/agreements/RM6100:4/lot-suppliers>

Please note that bids can only be submitted by one of the qualified Suppliers on this Lot of the Framework, however, you can be stated as a subcontractor with the consent of the Framework Supplier.

A Supplier Engagement Day will be held at 10:00hrs (10am) on Wednesday 11th October 2023 at:

1, Tower Place West,  
Tower Place,  
London EC3R 5BU

You are invited to attend by registering your interest via the NDA Group Atamis System via <https://atamis-2464.my.site.com/s/Welcome>.

## **II.3) Estimated date of publication of contract notice**

31 March 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

