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Planning

Claims Management System

Nuclear Decommissioning Authority

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-030028

Procurement identifier (OCID): ocds-h6vhtk-040b2e

Published 11 October 2023, 4:49pm

Section I: Contracting authority

I.1) Name and addresses

Nuclear Decommissioning Authority

Herdus House Westlakes Science and Technology Park Moor Row

Cumbria

CA24 3HU

Contact

Kerri Bailey

Email

kerri.bailey@nda.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

N/A

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/nuclear-decommissioning-authority>

Buyer's address

<https://www.gov.uk/government/organisations/nuclear-decommissioning-authority>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Claims Management System

Reference number

C16566

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Provide a liability claims management system and service that is a stand-by option which will be embedded within a wider claim's response operation. The system and service will need the agility to ramp-up and administer claims, if needed, arising from a large-scale event.

To deliver this output and outcome, the awarded supplier will need to provide:

- Claims Plans and Documentation
- Claims Portal/System: Design and Build
- Scalable Administrator services
- Participation in the NDA claim steering committee
- An integrated turnkey solution.

This is to alert the market to a supplier engagement day in London on 15th November 2023.

Please register interest via the NDA Atamis portal at
<https://atamis-2464.my.site.com/s/Welcome>.

II.1.5) Estimated total value

Value excluding VAT: £4,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services
- 66516000 - Liability insurance services
- 66518200 - Insurance agency services
- 66519310 - Insurance consultancy services
- 66512100 - Accident insurance services
- 66516400 - General liability insurance services
- 66517300 - Risk management insurance services
- 66515000 - Damage or loss insurance services
- 66518300 - Insurance claims adjustment services
- 72000000 - IT services: consulting, software development, Internet and support
- 66518300 - Insurance claims adjustment services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The NDA intend to issue a tender through the Lot 4 – Major Transformation Programmes of Technology Services 3 (RM6100) CCS Framework for the provision of a Design, Build and Implementation of a Claims Management System.

The requirement is to provide a liability claims management system and service that is a stand-by option which will be embedded within a wider claim's response operation. The system and service will need the agility to ramp-up and administer claims, if needed, arising from a large-scale event.

To deliver this output and outcome, the awarded supplier will need to provide:

- Claims Plans and Documentation
- Claims Portal/System: Design and Build

- Scalable Administrator services
- Participation in the NDA claim steering committee
- An integrated turnkey solution.

There are 39 Suppliers on Lot 4 – Major Transformation Programmes of Technology Services 3 (RM6100) CCS Framework, and we will permit these suppliers to work with subcontractors to deliver the scope of work, a link to the suppliers can be found here:

Suppliers on Lot 4: Major Services Transformation Programmes -

<https://www.crowncommercial.gov.uk/agreements/RM6100:4/lot-suppliers>

Please note that bids can only be submitted by one of the qualified Suppliers on this Lot of the Framework, however, you can be stated as a subcontractor with the consent of the Framework Supplier.

A Supplier Engagement Day will be held at 10:00hrs (10am) on Wednesday 11th October 2023 at:

1, Tower Place West,
Tower Place,
London EC3R 5BU

You are invited to attend by registering your interest via the NDA Group Atamis System via <https://atamis-2464.my.site.com/s/Welcome>.

II.3) Estimated date of publication of contract notice

31 March 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes