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Tender

Provision of an independent domestic abuse support service

London Borough of Redbridge

F02: Contract notice

Notice identifier: 2024/S 000-030026

Procurement identifier (OCID): ocids-h6vhtk-049c4b

Published 19 September 2024, 2:41pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Redbridge

Lynton House , 255-259 High Road

Ilford

IG1 1NY

Contact

- Gemma Edwards

Email

Gemma.Edwards@walthamforest.gov.uk

Telephone

+44 7810501769

Country

United Kingdom

Region code

UKI53 - Redbridge and Waltham Forest

Internet address(es)

Main address

<http://www.redbridge.gov.uk/>

Buyer's address

<http://www.redbridge.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of an independent domestic abuse support service

Reference number

DN742957

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council of the London Borough of Redbridge (“the Authority”) are seeking Tenders from suitably experienced and qualified organisations for the Contract for the provision of an independent domestic abuse support service.

The contract shall commence on 1st April 2025 and shall continue up to and including 31st March 2029 with the option to extend to the 31st March 2030 (“the Contract Period”).

The Authority is seeking to appoint a provider(s) to deliver an independent Domestic Abuse Support Service to anyone 16 years old and above, who has previously, or who are currently experiencing any form of domestic abuse. This service is also known as an IDVA (Independent Domestic Abuse Advisor) Service.

The Provider shall work within the aims and scope of the Service detail in in the specification and the service being delivered shall be flexible with the service users needs being at the score of the service delivery.

In delivering the service, the Provider shall draw from their experience and ability in working with the victim/survivor who has or may have experienced domestic abuse.

In addition, the provider shall provide or signpost to a range of advice and information on a variety of other local resources, and where to go for help and support in getting:

- An assessment for statutory care
- Support around benefits and financial advice and support, including information on an individual case basis and how to maximize their financial income.
- Information on other local resources to support specific to their needs and other areas identified, such as mental health support.
- Information, support and advice to carers around carers rights, to enable them to address their own needs.
- Signposting to legal, immigration, and housing advice where appropriate.
- Health and wellbeing services
- Information about advocacy available.
- Signposting and support.
- Information about the training available to support individuals to carry out their caring role.
- Support with emotional and mental health issues including stress, anxiety and bereavement.

The duration of the contract will be for forty-eight (48) months with the option to extend by a further 12 months (12), total maximum contract length will be sixty months (60).

The budget available, over the potential five-year contractual period, including any extensions is £566,666.65. The contract value per annum is therefore, £113,333.33.

II.1.5) Estimated total value

Value excluding VAT: £566,666.65

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI53 - Redbridge and Waltham Forest

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 0

II.2.6) Estimated value

Value excluding VAT: £566,666.65

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2029

This contract is subject to renewal

Yes

Description of renewals

The contract shall commence on 1st April 2025 and shall continue up to and including

31st March 2029 with the option to extend to the 31st March 2030 (“the Contract Period”).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 October 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

21 October 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures

The Contract is being procured in accordance with the Public Contract Regulations 2015.

The contracting Authority will incorporate a minimum ten (10) day calendar day standstill period at the point of information on the award of the contract is communicated to

tenderers. This period allows successful tenderers to seek further de-briefing from the contracting authority before the contract is entered into. Additional information should be requested from the contract in Section 1.1. If an appeal regarding the award of contract has

not been successfully resolved the Public Contracts Regulations 2015 (SI 2015 No 102)

provide for aggrieved parties who have been harmed or at risk of harm by breach of the rules

to take action in the High Court (England and Wales).