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Tender

## **Provision of an independent domestic abuse support service**

London Borough of Redbridge

F02: Contract notice

Notice identifier: 2024/S 000-030026

Procurement identifier (OCID): ocds-h6vhtk-049c4b

Published 19 September 2024, 2:41pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Redbridge

Lynton House , 255-259 High Road

Ilford

IG1 1NY

#### **Contact**

- Gemma Edwards

#### **Email**

[Gemma.Edwards@walthamforest.gov.uk](mailto:Gemma.Edwards@walthamforest.gov.uk)

#### **Telephone**

+44 7810501769

#### **Country**

United Kingdom

**Region code**

UKI53 - Redbridge and Waltham Forest

**Internet address(es)**

Main address

<http://www.redbridge.gov.uk/>

Buyer's address

<http://www.redbridge.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of an independent domestic abuse support service

Reference number

DN742957

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council of the London Borough of Redbridge (“the Authority”) are seeking Tenders from suitably experienced and qualified organisations for the Contract for the provision of an independent domestic abuse support service.

The contract shall commence on 1st April 2025 and shall continue up to and including 31st March 2029 with the option to extend to the 31st March 2030 (“the Contract Period”).

The Authority is seeking to appoint a provider(s) to deliver an independent Domestic Abuse Support Service to anyone 16 years old and above, who has previously, or who are currently experiencing any form of domestic abuse. This service is also known as an IDVA (Independent Domestic Abuse Advisor) Service.

The Provider shall work within the aims and scope of the Service detail in in the specification and the service being delivered shall be flexible with the service users needs being at the score of the service delivery.

In delivering the service, the Provider shall draw from their experience and ability in working with the victim/survivor who has or may have experienced domestic abuse.

In addition, the provider shall provide or signpost to a range of advice and information on a variety of other local resources, and where to go for help and support in getting:

- An assessment for statutory care
- Support around benefits and financial advice and support, including information on an individual case basis and how to maximize their financial income.
- Information on other local resources to support specific to their needs and other areas identified, such as mental health support.
- Information, support and advice to carers around carers rights, to enable them to address their own needs.
- Signposting to legal, immigration, and housing advice where appropriate.
- Health and wellbeing services
- Information about advocacy available.
- Signposting and support.
- Information about the training available to support individuals to carry out their caring role.
- Support with emotional and mental health issues including stress, anxiety and bereavement.

The duration of the contract will be for forty-eight (48) months with the option to extend by a further 12 months (12), total maximum contract length will be sixty months (60).

The budget available, over the potential five-year contractual period, including any extensions is £566,666.65. The contract value per annum is therefore, £113,333.33.

#### **II.1.5) Estimated total value**

Value excluding VAT: £566,666.65

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI53 - Redbridge and Waltham Forest

### **II.2.4) Description of the procurement**

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#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 0

#### **II.2.6) Estimated value**

Value excluding VAT: £566,666.65

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2029

This contract is subject to renewal

Yes

Description of renewals

The contract shall commence on 1st April 2025 and shall continue up to and including

31st March 2029 with the option to extend to the 31st March 2030 (“the Contract Period”).

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

21 October 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

21 October 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court of England and Wales Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures

The Contract is being procured in accordance with the Public Contract Regulations 2015.

The contracting Authority will incorporate a minimum ten (10) day calendar day standstill period at the point of information on the award of the contract is communicated to

tenderers. This period allows successful tenderers to seek further de-briefing from the

contracting authority before the contract is entered into. Additional information should be

requested from the contract in Section 1.1. If an appeal regarding the award of contract has

not been successfully resolved the Public Contracts Regulations 2015 (S1 2015 No 102)

provide for aggrieved parties who have been harmed or at risk of harm by breach of the rules

to take action in the High Court (England and Wales).