

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/030025-2025>

Pipeline

## Telephony Managed Service Contract

Maritime and Coastguard Agency

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-030025

Procurement identifier (OCID): ocds-h6vhtk-054312

Published 4 June 2025, 4:41pm

### Scope

### Description

The telephony platform underpins the MCA's telephony capability as a whole directly provisioning HM Coastguard, corporate users and three contact centres.

### Total value (estimated)

- £2,000,000 excluding VAT
- £2,400,000 including VAT

### Contract dates (estimated)

- 1 October 2026 to 30 September 2029
- 3 years

## **Main category**

Services

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

---

## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

---

## **Submission**

### **Publication date of tender notice (estimated)**

30 September 2025

---

## **Procedure**

### **Above or below total value threshold**

Above or equal to threshold

---

## Contracting authority

### Maritime and Coastguard Agency

- Public Procurement Organisation Number: PCWN-9665-QVMZ

105 Commercial Road

Southampton

SO15 1EG

United Kingdom

Email: [Contracts@mcga.gov.uk](mailto:Contracts@mcga.gov.uk)

Region: UKJ32 - Southampton

Organisation type: Public authority - central government