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Tender

Specialist co-located Independent Domestic Violence Advocacy (IDVA) Service

London Borough of Hammersmith & Fulham

F02: Contract notice

Notice identifier: 2022/S 000-030024

Procurement identifier (OCID): ocids-h6vhtk-037be7

Published 25 October 2022, 12:06pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hammersmith & Fulham

London

London

W6 9JU

Email

procurement@lbhf.gov.uk

Country

United Kingdom

Region code

UK133 - Kensington & Chelsea and Hammersmith & Fulham

Internet address(es)

Main address

<https://www.capitalesourcing.com/>

Buyer's address

<https://www.lbhf.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.capitalesourcing.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.capitalesourcing.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Specialist co-located Independent Domestic Violence Advocacy (IDVA) Service

II.1.2) Main CPV code

- 85312000 - Social work services without accommodation

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Hammersmith and Fulham (LBHF) is commissioning a Specialist Co-Located Independent Domestic Violence Advocacy (IDVA) Service to be co-located across three statutory service areas: Housing, Childrens Social Care and the Criminal Justice System. The service is split into two lots.

Lot One will comprise of the frontline service, which delivers direct support to victims/survivors of domestic abuse and will be comprised of four IDVA's - one per co-located area, plus an additional IDVA dedicated to supporting victims/survivors of abuse with complex or multiple disadvantages. These IDVAs will be co-located within LBHF's statutory services' teams, providing casework guidance and professional consultation to LBHF staff in Housing, Childrens Social Care and the Criminal Justice System, as well as training and direct support services.

Lot Two relates to a Performance & Review service specifically for the criminal justice element of the co-locations. The Criminal Justice Performance and Review service monitors Domestic Abuse cases through the criminal justice system from the point of arrest to case disposal. The Performance and Review Coordinator will work in partnership with the Criminal Justice IDVA, Police, and other criminal justice partners to improve the experience and outcomes for survivors of DA going through the criminal justice system in LBHF.

The service should aim to increase referral pathways between statutory and community services, improve referral rates, and build trust between victims/survivors and statutory services. We particularly welcome bids from specialist by and for services in order to ensure we are meeting the diverse needs of survivors in the borough, and we would welcome consortium bids.

The duration of the contract is two years, with a provision for two extensions of one year. There is a ceiling price for Lot One is £200,000 per annum, and a ceiling price for Lot Two of £25,000 per annum. Tenders should be submitted no later than 17:00 on Friday the 2nd of December. We expect to be able to award contracts at the end of January 2023, and we expect the service to be mobilised and receiving referrals by the 1st of April 2023.

II.1.5) Estimated total value

Value excluding VAT: £900,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

II.2) Description

II.2.1) Title

Lot 2 - Impact Project (Domestic Abuse Criminal Justice Project) Performance & Review Service

Lot No

2

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Main site or place of performance

London Borough of Hammersmith and Fulham

II.2.4) Description of the procurement

The Criminal Justice Performance and Review service monitors Domestic Abuse cases

through the criminal justice system from the point of arrest to case disposal. The Performance and Review Coordinator works in partnership with the Criminal Justice IDVA, Police, and other criminal justice partners to improve the experience and outcomes for survivors of DA going through the criminal justice system in Hammersmith & Fulham.

This contract is initially for two years with a provision for two one-year extensions at the discretion of the Council.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £100,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2023

End date

31 March 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 1 - Specialist Co-Located IDVA Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

II.2.4) Description of the procurement

Lot One will comprise of the frontline service, which delivers direct support to victims/survivors of domestic abuse and will be comprised of four IDVA's - one per co-located area, plus an additional IDVA dedicated to supporting victims/survivors of abuse with complex or multiple disadvantages. These IDVAs will be co-located within LBHF's statutory services' teams, providing casework guidance and professional consultation to LBHF staff in Housing, Childrens Social Care and the Criminal Justice System, as well as training and direct support services.

The contract is initially for two years, with a provision for two one-year extensions at the discretion of the Council.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2023

End date

31 March 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 December 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 1 April 2025

IV.2.7) Conditions for opening of tenders

Date

25 October 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts Of Justice

Strand, London

London

WC2A 2LL

Country

United Kingdom