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Tender

Provision of temporary agency for Gateline hours coverage and ticket checking activities

FIRST MTR SOUTH WESTERN TRAINS LIMITED

F04: Periodic indicative notice – utilities

Call for competition

Notice identifier: 2021/S 000-030006

Procurement identifier (OCID): ocids-h6vhtk-02fcac

Published 2 December 2021, 9:31pm

Section I: Contracting entity

I.1) Name and addresses

FIRST MTR SOUTH WESTERN TRAINS LIMITED

8th Floor, The Point, 37 North Wharf Road

London

W2 1 AF

Contact

Ibolya Kormos-Spring

Email

ibolya.kormos-spring@swrailway.com

Telephone

+44 7971564977

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<https://www.southwesternrailway.com/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://redirect.transaxions.com/events/f0WjU>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://redirect.transaxions.com/events/f0WjU>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://s2c-uk62.waxdigital.com/FirstGroupPlc/SignIn.aspx>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of temporary agency for Gateline hours coverage and ticket checking activities

II.1.2) Main CPV code

- 79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

The contract covers 45 stations on the South Western Railway network predominantly in the London area with a range of tasks undertaken from Gate line duties to ticket checking.

It is our intention to re-tender this contract to for a period of 12 months. As part of our re-tendering of this contract we expect from the successful supplier:

- To adhere to all current and future, employee and health and safety legislation
- Provide, staff that are professional and focused on exceeding our customers' expectations
- That the contract will represent true value for money for South Western Railway
- That any failings or damage by the supplier listed within the contract will be recognised and South Western Railway receive recompense.
- That have achieved RISQs accreditation

II.1.5) Estimated total value

Value excluding VAT: £4,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Provision of temporary agency for Gateline hours coverage and ticket checking activities for London and Metro Region

Lot No

1

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire
- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Full breakdown of site locations is available within the Tender Documents.

II.2.4) Description of the procurement

Lot 1 is for Gateline hours coverage and ticket checking activities in SWR's London and Metro Region

The intention is to award a contract for 1 year with an optional 2 year extension. The contract is expected to commence 01/05/2022.

This Lot may be awarded individually or may be awarded in combination with Lot 2.

A more detailed specification will be available within the Tender Documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

II.2) Description

II.2.1) Title

Provision of temporary agency for Gateline hours coverage and ticket checking activities for SWR's Central, South and West Region

Lot No

2

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UKJ3 - Hampshire and Isle of Wight
- UKK2 - Dorset and Somerset

II.2.4) Description of the procurement

Lot 2 is for the supply of temporary labour for Gateline hours coverage and ticket checking activities within SWR's Central, South and West Region.

The intention is to award a contract for 1 year with an optional 2 year extension. The contract is expected to commence 01/05/2022..

This Lot may be awarded individually or may be awarded in combination with Lot 1.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,500,000

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for the receipt of applications for an invitation to tender or to negotiate

Date

6 January 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

First MTR South Western Trains Limited

8th Floor, The Point, 37 North Wharf Road,

London

W2 1AF

Country

United Kingdom