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Tender

## **Provision of temporary agency for Gateline hours coverage and ticket checking activities**

FIRST MTR SOUTH WESTERN TRAINS LIMITED

F04: Periodic indicative notice – utilities

Call for competition

Notice identifier: 2021/S 000-030006

Procurement identifier (OCID): ocds-h6vhtk-02fcac

Published 2 December 2021, 9:31pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

FIRST MTR SOUTH WESTERN TRAINS LIMITED

8th Floor, The Point, 37 North Wharf Road

London

W2 1 AF

#### **Contact**

Ibolya Kormos-Spring

#### **Email**

[ibolya.kormos-spring@swrailway.com](mailto:ibolya.kormos-spring@swrailway.com)

#### **Telephone**

+44 7971564977

**Country**

United Kingdom

**NUTS code**

UKI - London

**Internet address(es)**

Main address

<https://www.southwesternrailway.com/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://redirect.transaxions.com/events/f0WjU>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://redirect.transaxions.com/events/f0WjU>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://s2c-uk62.waxdigital.com/FirstGroupPlc/SignIn.aspx>

**I.6) Main activity**

Railway services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Provision of temporary agency for Gateline hours coverage and ticket checking activities

### **II.1.2) Main CPV code**

- 79620000 - Supply services of personnel including temporary staff

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The contract covers 45 stations on the South Western Railway network predominantly in the London area with a range of tasks undertaken from Gate line duties to ticket checking.

It is our intention to re-tender this contract to for a period of 12 months. As part of our re-tendering of this contract we expect from the successful supplier:

- To adhere to all current and future, employee and health and safety legislation
- Provide, staff that are professional and focused on exceeding our customers' expectations
- That the contract will represent true value for money for South Western Railway
- That any failings or damage by the supplier listed within the contract will be recognised and South Western Railway receive recompense.
- That have achieved RISQs accreditation

### **II.1.5) Estimated total value**

Value excluding VAT: £4,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Provision of temporary agency for Gateline hours coverage and ticket checking activities

for London and Metro Region

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire
- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Full breakdown of site locations is available within the Tender Documents.

### **II.2.4) Description of the procurement**

Lot 1 is for Gateline hours coverage and ticket checking activities in SWR's London and Metro Region

The intention is to award a contract for 1 year with an optional 2 year extension. The contract is expected to commence 01/05/2022.

This Lot may be awarded individually or may be awarded in combination with Lot 2.

A more detailed specification will be available within the Tender Documents.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £2,500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

## **II.2) Description**

### **II.2.1) Title**

Provision of temporary agency for Gateline hours coverage and ticket checking activities for SWR's Central, South and West Region

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UKJ3 - Hampshire and Isle of Wight
- UKK2 - Dorset and Somerset

### **II.2.4) Description of the procurement**

Lot 2 is for the supply of temporary labour for Gateline hours coverage and ticket checking activities within SWR's Central, South and West Region.

The intention is to award a contract for 1 year with an optional 2 year extension. The contract is expected to commence 01/05/2022..

This Lot may be awarded individually or may be awarded in combination with Lot 1.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,500,000

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for the receipt of applications for an invitation to tender or to negotiate**

Date

6 January 2022

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

First MTR South Western Trains Limited

8th Floor, The Point, 37 North Wharf Road,

London

W2 1AF

Country

United Kingdom