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Tender

Care Navigator Service

The Mayor and Commonalty and Citizens of the City of London

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-030003

Procurement identifier (OCID): ocds-h6vhtk-04e8ad ([view related notices](#))

Published 4 June 2025, 4:14pm

Scope

Reference

itt_107

Description

Care Navigators work closely with City of London Adult Social Care (ASC), the Duty Hospital, and other partners in Health & Social Care to support individuals in the hospital and ensure they are discharged safely. The aim is to reduce/narrow hospital re-admittance as part of the prevention agenda of the Care Act 2014 and to provide information & advice referrals to relevant agencies and partners who would support the individual after discharge. The contract is likely to provide one full-time post.

Total value (estimated)

- £244,000 excluding VAT
- £292,800 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2029
- 4 years

Description of possible extension:

2 years optional extension as per contract terms

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Submission

Enquiry deadline

11 July 2025, 12:00pm

Tender submission deadline

18 July 2025, 12:00pm

Submission address and any special instructions

This tendering exercise is being undertaken using the electronic tendering system 'City of London Corporation Sourcing & Contracts Portal' (<https://cityoflondon.ukp.app.jaggaer.com>). Suppliers will need to register an interest on the system in order to participate and registration is free.

The estimated contract value given at sections 31 and 32 is for the full duration of the contract including the maximum possible extensions. The estimated annual contract value is therefore £61,000

Tenders may be submitted electronically

Yes

Award criteria

As per the tender ITT document

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Contracting authority

The Mayor and Commonalty and Citizens of the City of London

- Public Procurement Organisation Number: PYQD-1693-MYXR

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Region: UKI43 - Haringey and Islington

Organisation type: Public authority - sub-central government