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Tender

Independent Advocacy Services for adults

London Borough of Merton

F02: Contract notice

Notice identifier: 2024/S 000-029995

Procurement identifier (OCID): ocds-h6vhtk-049c35

Published 19 September 2024, 12:16pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

Email

commercial.services@merton.gov.uk

Country

United Kingdom

Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.merton.gov.uk/>

Buyer's address

<http://www.merton.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Register>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Register>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Independent Advocacy Services for adults

Reference number

DN744001

II.1.2) Main CPV code

- 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Merton ("the Council") is inviting tenders to provide Advocacy Services for customers within the London Borough of Merton with out of Borough advocacy to be provided when needed.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

The London Borough of Merton is inviting tenders from Providers with relevant skills and experience to provide advocacy support to vulnerable adults who are residents within and outside of London Borough of Merton to assist them to understand and exercise their legal rights towards independence and social inclusion.

The services that the Provider will be expected to deliver are;

Independent Mental Capacity Advocacy (IMCA): Independent mental capacity advocates represent people who lack capacity to make decisions about serious medical treatment, the provision of or change of accommodation, where there are no relatives or friends to act on their behalf.

Independent Mental Health Advocacy (IMHA): Independent mental health advocates (IMHAs) aim to enable residents to participate in decisions about their care and treatment.

Care Act, Deprivation of Liberty Safeguards (DoLS) and Relevant Persons Representative (RPR).

II.2.5) Award criteria

Quality criterion - Name: Staffing / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 5

Quality criterion - Name: Outcomes / Weighting: 5

Quality criterion - Name: Accessibility and Compliance / Weighting: 5

Quality criterion - Name: Contract and Performance Management / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 October 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

18 October 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom