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Tender

## **Independent Advocacy Services for adults**

London Borough of Merton

F02: Contract notice

Notice identifier: 2024/S 000-029995

Procurement identifier (OCID): ocds-h6vhtk-049c35

Published 19 September 2024, 12:16pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

#### **Email**

[commercial.services@merton.gov.uk](mailto:commercial.services@merton.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI63 - Merton, Kingston upon Thames and Sutton

#### **Internet address(es)**

Main address

<http://www.merton.gov.uk/>

Buyer's address

<http://www.merton.gov.uk/>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Register>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Register>

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Independent Advocacy Services for adults

Reference number

DN744001

#### **II.1.2) Main CPV code**

- 80000000 - Education and training services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The London Borough of Merton (“the Council”) is inviting tenders to provide Advocacy Services for customers within the London Borough of Merton with out of Borough advocacy to be provided when needed.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

### **II.2.4) Description of the procurement**

The London Borough of Merton is inviting tenders from Providers with relevant skills and experience to provide advocacy support to vulnerable adults who are residents within and outside of London Borough of Merton to assist them to understand and exercise their legal rights towards independence and social inclusion.

The services that the Provider will be expected to deliver are;

Independent Mental Capacity Advocacy (IMCA): Independent mental capacity advocates represent people who lack capacity to make decisions about serious medical treatment, the provision of or change of accommodation, where there are no relatives or friends to act on their behalf.

Independent Mental Health Advocacy (IMHA): Independent mental health advocates (IMHAs) aim to enable residents to participate in decisions about their care and treatment.

Care Act, Deprivation of Liberty Safeguards (DoLS) and Relevant Persons Representative (RPR).

### **II.2.5) Award criteria**

Quality criterion - Name: Staffing / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 5

Quality criterion - Name: Outcomes / Weighting: 5

Quality criterion - Name: Accessibility and Compliance / Weighting: 5

Quality criterion - Name: Contract and Performance Management / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 60

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

18 October 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

18 October 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom