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Contract

## **NAFN Argus Project**

Tameside Metropolitan Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-029994

Procurement identifier (OCID): ocds-h6vhtk-0435f0

Published 19 September 2024, 12:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tameside Metropolitan Borough Council

4th Floor, Waterside House, Waterside Plaza

Sale

M33 7ZF

#### **Contact**

Mr Philip Stephens

#### **Email**

[philip.stephens@star-procurement.gov.uk](mailto:philip.stephens@star-procurement.gov.uk)

#### **Telephone**

+44 1619121616

#### **Country**

United Kingdom

**Region code**

UKD - North West (England)

**Internet address(es)**

Main address

<http://www.tameside.gov.uk/>

Buyer's address

<http://www.tameside.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NAFN Argus Project

Reference number

DN708127

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Digital Transformation – The development and provision of a bespoke cloud based or hybrid business solution comprising of an integrated Case Management Workflow System (CMS), Secure Web Portal and Customer Relationship Management System (CRM)

3-year initial term with the option to extend for a further 2 years on an annual basis.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £916,350.63

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

#### **II.2.4) Description of the procurement**

Open tender, 3 year contract plus the option to extend for a further 2 years on an annual basis.

Digital Transformation – The development and provision of a bespoke cloud based or hybrid business solution comprising of an integrated Case Management Workflow System (CMS), Secure Web Portal and Customer Relationship Management System (CRM)

#### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 15

Quality criterion - Name: Quality Assessment / Weighting: 56

Price - Weighting: 29

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-003166](#)

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## **Section V. Award of contract**

### **Contract No**

UID14359

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

2 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 10

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

TIZO Ltd

Richmond House, Walkern Road

Stevenage

SG1 3QP

Email

[ngroves@tizo.co.uk](mailto:ngroves@tizo.co.uk)

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £916,350.63

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

STAR Procurement

Manchester

Country

United Kingdom