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Contract

NAFN Argus Project

Tameside Metropolitan Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-029994

Procurement identifier (OCID): ocds-h6vhtk-0435f0

Published 19 September 2024, 12:08pm

Section I: Contracting authority

I.1) Name and addresses

Tameside Metropolitan Borough Council

4th Floor, Waterside House, Waterside Plaza

Sale

M33 7ZF

Contact

Mr Philip Stephens

Email

philip.stephens@star-procurement.gov.uk

Telephone

+44 1619121616

Country

United Kingdom

Region code

UKD - North West (England)

Internet address(es)

Main address

<http://www.tameside.gov.uk/>

Buyer's address

<http://www.tameside.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NAFN Argus Project

Reference number

DN708127

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Digital Transformation – The development and provision of a bespoke cloud based or hybrid business solution comprising of an integrated Case Management Workflow System (CMS), Secure Web Portal and Customer Relationship Management System (CRM)

3-year initial term with the option to extend for a further 2 years on an annual basis.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £916,350.63

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

Open tender, 3 year contract plus the option to extend for a further 2 years on an annual basis.

Digital Transformation – The development and provision of a bespoke cloud based or hybrid business solution comprising of an integrated Case Management Workflow System (CMS), Secure Web Portal and Customer Relationship Management System (CRM)

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 15

Quality criterion - Name: Quality Assessment / Weighting: 56

Price - Weighting: 29

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-003166](#)

Section V. Award of contract

Contract No

UID14359

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 July 2024

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TIZO Ltd

Richmond House, Walkern Road

Stevenage

SG1 3QP

Email

ngroves@tizo.co.uk

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £916,350.63

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

STAR Procurement

Manchester

Country

United Kingdom