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Contract

NHS Talking Therapies Services

Essex Partnership University NHS Foundation Trust

F20: Modification notice

Notice identifier: 2024/S 000-029966

Procurement identifier (OCID): ocds-h6vhtk-049c27

Published 19 September 2024, 10:42am

Section I: Contracting authority/entity

I.1) Name and addresses

Essex Partnership University NHS Foundation Trust

The Lodge, Lodge Approach

Wickford

SS11 7XX

Contact

Frances Britton

Email

frances.britton2@nhs.net

Telephone

+44 1375364470

Country

United Kingdom

NUTS code

UKH3 - Essex

Internet address(es)

Main address

<https://www.eput.nhs.uk>

Buyer's address

<https://www.eput.nhs.uk>

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

NHS Talking Therapies Services

Reference number

C124226

II.1.2) Main CPV code

- 85121270 - Psychiatrist or psychologist services

II.1.3) Type of contract

Services

II.2) Description**II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement at the time of conclusion of the contract:

Ieso provide online typed cognitive behavioural therapy (CBT) and has been a provider of services in South East Essex since 2017.

Ieso is available without any wait for treatment and provides a secure chat room space in which the conversation with a therapist is typed rather than conducted on a video call. The treatment is the same, the only difference is that the therapist and patient will type their conversation rather than talk. This alternative delivery method proven particularly helpful for many of EPUT patients and further supports our digital delivery of services which provides increased access to treatment platforms within Therapy for You.

As this takes place online and is secure there is no need for patients to miss work, travel or other commitments. It provides an opportunity for patients that may not have a suitable space for therapy to be able to engage with their therapist (eg; lack of child care, multi-generational households). Research has indicated this method of treatment is just as effective as face to face therapy.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 April 2021

End date

31 March 2028

In the case of framework agreements, provide justification for any duration exceeding 4 years

No change in the duration of the original contract

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2099/S 000-999999](#)

Section V. Award of contract/concession

Contract No

C124226

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

4 June 2021

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Ieso Digital Health (UK) Ltd

The Jeffreys Building Cowley Road Cambridge Cambridgeshire

Cambridge

CB4 0DS

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

National registration number

10291122

Internet address

<https://www.iesohealth.com/en-gb>

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £1,400,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk//>

VI.4.2) Body responsible for mediation procedures

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk//>

VI.4.4) Service from which information about the review procedure may be obtained

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk//>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85121270 - Psychiatrist or psychologist services

VII.1.3) Place of performance

NUTS code

- UKH3 - Essex

VII.1.4) Description of the procurement:

Ieso provide online typed cognitive behavioural therapy (CBT) and has been a provider of services in South East Essex since 2017.

Ieso is available without any wait for treatment and provides a secure chat room space in which the conversation with a therapist is typed rather than conducted on a video call. The treatment is the same, the only difference is that the therapist and patient will type their conversation rather than talk. This alternative delivery method proven particularly helpful for many of EPUT patients and further supports our digital delivery of services which provides increased access to treatment platforms within Therapy for You.

As this takes place online and is secure there is no need for patients to miss work, travel or other commitments. It provides an opportunity for patients that may not have a suitable space for therapy to be able to engage with their therapist (eg; lack of child care, multi-generational households). Research has indicated this method of treatment is just as effective as face to face therapy.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 June 2024

End date

31 March 2025

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£360,000

VII.1.7) Name and address of the contractor/concessionaire

Ieso Digital Health (UK) Ltd

The Jeffreys Building Cowley Road Cambridge Cambridgeshire

Cambridge

CB4 0DS

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

National registration number

10291122

Internet address

<https://www.iesohealth.com/en-gb>

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

A variation to the contract to add in additional activity (using the same service specification)

for the South Essex area for a period of 10 months. Contract term to remain the same.

Original lifetime contract value (inc VAT) £1,400,000

Value of the modification is £360,000 (inc VAT)

New lifetime contract value (inc VAT) £1,760,000

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Additional activity required to clear a waiting list.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,400,000

Total contract value after the modifications

Value excluding VAT: £1,760,000