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Tender

Healthwatch Gloucestershire

Gloucestershire County Council

F02: Contract notice

Notice identifier: 2023/S 000-029959

Procurement identifier (OCID): ocds-h6vhtk-040b08

Published 11 October 2023, 12:13pm

Section I: Contracting authority

I.1) Name and addresses

Gloucestershire County Council

Shire Hall

Gloucester

GL12TH

Contact

Strategic Procurement

Email

commercialservicescentralmailbox@qloucestershire.gov.uk

Telephone

+44 1452583609

Country

United Kingdom

Region code

UKK13 - Gloucestershire

Internet address(es)

Main address

https://www.gloucestershire.gov.uk

Buyer's address

https://www.gloucestershire.gov.uk

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

www.supplyingthesouthwest.org.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.supplyingthesouthwest.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Gloucestershire

Reference number

DN690804

II.1.2) Main CPV code

• 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Health and Social Care Act 2012 established Healthwatch, nationally as Healthwatch England and locally through the requirement to have a local Healthwatch in each local authority area. Healthwatch are set apart from the Statutory structures, voluntary and community sector they work within, as they perform public functions, deliver statutory duties and receive public funding.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKK13 - Gloucestershire

II.2.4) Description of the procurement

Gloucestershire County Council has a statutory duty under the Health and Social Care Act

2012 to commission a local Healthwatch to perform functions that enable local voices to influence and improve health and social care services.

The Health and Social Care landscape has changed significantly since Healthwatch Gloucestershire first opened its doors in April 2013 and our ageing population means that more of us than ever are using these services. As the pace of change is growing, we need to find new and better ways of building on the support that people can find amongst their families, friends and communities, making better use of technology to help people remain independent and well for longer.

Commissioned Healthwatch services have three roles to deliver for the effective health and social care of adults and young people in the county they represent:

- a champion for improving health and social care
- a watchdog and effective consumer voice to highlight issues
- signposting to information and advice to help people make choices about health and care services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

a further 24 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 November 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

23 November 2023

Local time

12:05pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Gloucestershire County Council

Gloucester

Country

United Kingdom