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Opportunity

## **National Pathways Light & 111 Resilience Support Model**

NHS England

F02: Contract notice

Notice reference: 2022/S 000-029957

Published: 24 October 2022, 4:12pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

Quarry House

Leeds

LS2 7UE

#### **Contact**

NHSE Commercial Team

#### **Email**

[england.commercial@nhs.net](mailto:england.commercial@nhs.net)

#### **Country**

United Kingdom

#### **NUTS code**

UKE - Yorkshire and the Humber

### **Internet address(es)**

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

National Pathways Light & 111 Resilience Support Model

Reference number

C105404

#### II.1.2) Main CPV code

- 85000000 - Health and social work services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

There continues to be significant uncertainty around expected demands on the NHS 111 service.

To meet this challenge and alleviate key times of pressures on the core NHS111 service, we intend to contract for two proposed services, which are split into Lots within the ITT:

Lot A: Scalable surge capacity management of those cases that can be taken by a Service Advisor (SA) using current and future Pathways Light modules. (est. £5 - 15m)

Lot B: National Resilience Capacity (core NHS111 model delivered via Health Advisors and Clinicians). (est. £5-10m)

For more information visit <https://health-family.force.com/s/Welcome>

#### II.1.5) Estimated total value

Value excluding VAT: £25,000,000

#### II.1.6) Information about lots

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

### **II.2.4) Description of the procurement**

There continues to be significant uncertainty around expected demands on the NHS 111 service.

To meet this challenge and alleviate key times of pressures on the core NHS111 service, we intend to contract for two proposed services, which are split into Lots within the ITT:

Lot A: Scalable surge capacity management of those cases that can be taken by a Service Advisor (SA) using current and future Pathways Light modules. (est. £5 - 15m)

Lot B: National Resilience Capacity (core NHS111 model delivered via Health Advisors and Clinicians). (est. £5-10m)

For more information visit <https://health-family.force.com/s/Welcome>

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

Accelerated procedure

Justification:

Light Touch Regime

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 November 2022

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the**

**tender**

Duration in months: 4 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

15 November 2022

Local time

10:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

[InternationalRelationsJudicialOffice@judiciary.uk](mailto:InternationalRelationsJudicialOffice@judiciary.uk)

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

[InternationalRelationsJudicialOffice@judiciary.uk](mailto:InternationalRelationsJudicialOffice@judiciary.uk)

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

**VI.4.4) Service from which information about the review procedure may be obtained**

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

[InternationalRelationsJudicialOffice@judiciary.uk](mailto:InternationalRelationsJudicialOffice@judiciary.uk)

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>