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Contract

Home Care 2025 - closed framework

East Riding of Yorkshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-029954

Procurement identifier (OCID): ocds-h6vhtk-047201

Published 4 June 2025, 3:17pm

Section I: Contracting authority

I.1) Name and addresses

East Riding of Yorkshire Council

County Hall, Cross Street,

Beverley

HU17 9BA

Contact

Sally Hardwick

Email

sally.hardwick@eastriding.gov.uk

Telephone

+44 1482396216

Country

United Kingdom

Region code

UKE12 - East Riding of Yorkshire

National registration number

647 4711 23

Internet address(es)

Main address

<https://www.eastriding.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103298>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Home Care 2025 - closed framework

Reference number

BMC1002-2025

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The establishment of a closed framework for the procurement of home care services for East Riding of Yorkshire Council from 1 April 2025 to 31 March 2027 with the option to extend for up to two further twelve-month periods.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £170,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85312000 - Social work services without accommodation
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE12 - East Riding of Yorkshire

II.2.4) Description of the procurement

The establishment of a closed framework for the procurement of home care services for East Riding of Yorkshire Council from 1 April 2025 to 31 March 2027 with the option to extend for up to two further twelve-month periods.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-022137](#)

Section V. Award of contract

Contract No

1

Title

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ARU Recruitment Ltd

unit 1 - 721 holderness road

hull

hu8 9ar

Email

umar@aru-homecare.co.uk

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

09920797

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £170,000,000

Section V. Award of contract

Contract No

2

Title

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Caremark

Caremark, Unit 4

Hessle

HU13 9PB

Email

daniel.rhodes@caremark.co.uk

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

Caremark

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £170,000,000

Section V. Award of contract

Contract No

3

Title

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hales Group Ltd

10 Flag Business Exchange

Peterborough

Vicarage Farm Road

Email

tenders@halesgroup.co.uk

Telephone

+44 1502507601

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

3756814

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £170,000,000

Section V. Award of contract

Contract No

4

Title

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Home Sweet Home Care Agency Ltd

7 Woodlands Road

MALTON

YO17 8LB

Email

homesweethomecareagencyltd@gmail.com

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

n/a

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £170,000,000

Section V. Award of contract

Contract No

5

Title

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Lotus Home Care Limited

McIntocks, 12 Summer Lane

Barnsley

S70 2NZ

Email

amandan@lotushomecare.co.uk

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

243755692

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £170,000,000

Section V. Award of contract

Contract No

6

Title

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

New Concept Care and Nursing Ltd.

12 Beverley Road, Market Weighton,

York

YO43 3jp

Email

andrew@nccn.org.uk

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

New Concept Care and Nursing Ltd.

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £170,000,000

Section V. Award of contract

Contract No

7

Title

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NL Group

Riverside House, 3 Earls Court, Henry Boot Way

Hull

HU4 7DY

Email

debra@nlgroup.co.uk

Telephone

+44 1482606040

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

6415809

Internet address

<http://www.nlgroup.co.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £170,000,000

Section V. Award of contract

Contract No

8

Title

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Realistic Resolutions LTD T/A Support Solutions

99 Walmgate

York

YO1 9UA

Email

info@supportsolutions.care

Telephone

+44 1904236376

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

9355829

Internet address

<http://www.supportsolutions.care>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £170,000,000

Section V. Award of contract

Contract No

9

Title

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Reliance Community Care Ltd

1 Westdown Drive

Leicester

LE4 8HU

Email

info@reliancecommunitycare.com

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

8872887

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £170,000,000

Section V. Award of contract

Contract No

10

Title

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sure Healthcare and Supported Living (UK) Ltd

21, Hessle Rd

Hull

HU3 2AA

Email

william.draper@sure-grp.co.uk

Telephone

+44 1482629797

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

9477806

Internet address

<http://www.sure-healthcare.co.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £170,000,000

Section V. Award of contract

Contract No

11

Title

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Veracity Healthcare

Suite B Annie Reed Court, Annie Ree Road

Beverley

HU17 0LF

Email

hartness@veracityhealthcare.org

Telephone

+44 1482236484

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

08965536

Internet address

<http://www.veracityhealthcare.org>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £170,000,000

Section V. Award of contract

Contract No

12

Title

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2025

V.2.2) Information about tenders

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Wishes Care Support Yorkshire LTD

153 Fairfax Avenue

Hull

HU5 4QZ

Email

annnelsonwishes@gmail.com

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

Wishes Care Support Yorkshire LTD

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £170,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Royal Courts of Justice, The Strand,

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

VI.4.2) Body responsible for mediation procedures

East Riding of Yorkshire Council

Beverley

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

East Riding of Yorkshire Council

Beverley

Country

United Kingdom