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Contract

## **Home Care 2025 - closed framework**

East Riding of Yorkshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-029954

Procurement identifier (OCID): ocds-h6vhtk-047201

Published 4 June 2025, 3:17pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East Riding of Yorkshire Council

County Hall, Cross Street,

Beverley

HU17 9BA

#### **Contact**

Sally Hardwick

#### **Email**

[sally.hardwick@eastriding.gov.uk](mailto:sally.hardwick@eastriding.gov.uk)

#### **Telephone**

+44 1482396216

**Country**

United Kingdom

**Region code**

UKE12 - East Riding of Yorkshire

**National registration number**

647 4711 23

**Internet address(es)**

Main address

<https://www.eastriding.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103298>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Home Care 2025 - closed framework

Reference number

BMC1002-2025

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The establishment of a closed framework for the procurement of home care services for East Riding of Yorkshire Council from 1 April 2025 to 31 March 2027 with the option to extend for up to two further twelve-month periods.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £170,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services
- 85312000 - Social work services without accommodation

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKE12 - East Riding of Yorkshire

### **II.2.4) Description of the procurement**

The establishment of a closed framework for the procurement of home care services for East Riding of Yorkshire Council from 1 April 2025 to 31 March 2027 with the option to extend for up to two further twelve-month periods.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-022137](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 March 2025

### **V.2.2) Information about tenders**

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

ARU Recruitment Ltd

unit 1 - 721 holderness road

hull

hu8 9ar

Email

[umar@aru-homecare.co.uk](mailto:umar@aru-homecare.co.uk)

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

09920797

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £170,000,000

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## **Section V. Award of contract**

### **Contract No**

2

### **Title**

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Caremark

Caremark, Unit 4

Hessle

HU13 9PB

Email

[daniel.rhodes@caremark.co.uk](mailto:daniel.rhodes@caremark.co.uk)

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

Caremark

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £170,000,000

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## **Section V. Award of contract**

### **Contract No**

3

### **Title**

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 80

Number of tenders received by electronic means: 80



The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Hales Group Ltd

10 Flag Business Exchange

Peterborough

Vicarage Farm Road

Email

[tenders@halesgroup.co.uk](mailto:tenders@halesgroup.co.uk)

Telephone

+44 1502507601

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

3756814

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £170,000,000

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## **Section V. Award of contract**

### **Contract No**

4

### **Title**

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Home Sweet Home Care Agency Ltd

7 Woodlands Road

MALTON

YO17 8LB

Email

[homesweethomecareagencyltd@gmail.com](mailto:homesweethomecareagencyltd@gmail.com)

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

n/a

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £170,000,000

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## **Section V. Award of contract**

### **Contract No**

5

### **Title**

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Lotus Home Care Limited

McIntocks, 12 Summer Lane

Barnsley

S70 2NZ

Email

[amandan@lotushomecare.co.uk](mailto:amandan@lotushomecare.co.uk)

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

243755692

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £170,000,000

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## **Section V. Award of contract**

### **Contract No**

6

### **Title**

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

New Concept Care and Nursing Ltd.

12 Beverley Road, Market Weighton,

York

YO43 3jp

Email

[andrew@nccn.org.uk](mailto:andrew@nccn.org.uk)

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

New Concept Care and Nursing Ltd.

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £170,000,000

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## **Section V. Award of contract**

### **Contract No**

7

### **Title**

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

12 March 2025

### **V.2.2) Information about tenders**

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

NL Group

Riverside House, 3 Earls Court, Henry Boot Way

Hull

HU4 7DY

Email

[debra@nlgroup.co.uk](mailto:debra@nlgroup.co.uk)

Telephone

+44 1482606040

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

6415809

Internet address

<http://www.nlgroup.co.uk>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £170,000,000

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## **Section V. Award of contract**

### **Contract No**

8

### **Title**

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Realistic Resolutions LTD T/A Support Solutions

99 Walmgate

York

YO1 9UA

Email

[info@supportsolutions.care](mailto:info@supportsolutions.care)

Telephone



+44 1904236376

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

9355829

Internet address

<http://www.supportsolutions.care>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £170,000,000

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## **Section V. Award of contract**

### **Contract No**

9

### **Title**

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

12 March 2025

### **V.2.2) Information about tenders**

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Reliance Community Care Ltd

1 Westdown Drive

Leicester

LE4 8HU

Email

[info@reliancecommunitycare.com](mailto:info@reliancecommunitycare.com)

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

8872887

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £170,000,000

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## **Section V. Award of contract**

### **Contract No**

10

### **Title**

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Sure Healthcare and Supported Living (UK) Ltd

21, Hessle Rd

Hull

HU3 2AA

Email

[william.draper@sure-grp.co.uk](mailto:william.draper@sure-grp.co.uk)

Telephone

+44 1482629797

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

9477806

Internet address

<http://www.sure-heathcare.co.uk>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £170,000,000

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## **Section V. Award of contract**

### **Contract No**

11

### **Title**

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Veracity Healthcare

Suite B Annie Reed Court, Annie Ree Road

Beverly

HU17 0LF

Email

[hartness@veracityhealthcare.org](mailto:hartness@veracityhealthcare.org)

Telephone

+44 1482236484

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

08965536

Internet address

<http://www.veracityhealthcare.org>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £170,000,000

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## **Section V. Award of contract**

### **Contract No**

12

### **Title**

Home Care 2025 - closed framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 March 2025

### **V.2.2) Information about tenders**

Number of tenders received: 80

Number of tenders received by electronic means: 80

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Wishes Care Support Yorkshire LTD

153 Fairfax Avenue

Hull

HU5 4QZ

Email

[annnelsonwishes@gmail.com](mailto:annnelsonwishes@gmail.com)

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

Wishes Care Support Yorkshire LTD

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £170,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Royal Courts of Justice, The Strand,

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

#### **VI.4.2) Body responsible for mediation procedures**

East Riding of Yorkshire Council

Beverley

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

East Riding of Yorkshire Council

Beverley

Country

United Kingdom



