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Awarded contract

Hull University Teaching Hospitals ~ Retails Food Service Tender

Hull University Teaching Hospitals

F03: Contract award notice

Notice reference: 2021/S 000-029942

Published: 2 December 2021, 12:15pm

Section I: Contracting authority

I.1) Name and addresses

Hull University Teaching Hospitals

Alderson House, Anlaby Road, Hull Royal Infirmary

Hull

HU3 2JZ

Email

tenders@litmuspartnership.co.uk

Telephone

+44 1276673880

Country

United Kingdom

NUTS code

UKE11 - Kingston upon Hull, City of

Internet address(es)

Main address

<https://www.hey.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hull University Teaching Hospitals ~ Retail Food Service Tender

II.1.2) Main CPV code

- 55900000 - Retail trade services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Retail Food Services Tender for Hull University Teaching Hospitals.

Hull Royal Infirmary (HRI)

There are 6720 Trust staff plus contractors based or working at the Hull hospital on any

given day although this can flex during the week and new post-Covid WFH activity will impact this also. In addition to the main hospital tower building housing acute, major trauma and cancer services, there is a women & children's hospital and eye hospital on the HRI campus.

Castle Hill Hospital (CHH)

There are 3280 Trust staff plus contractors based or working at the Castle Hill hospital on any given day although this can flex during the week and new post-Covid WFH activity will impact this also. The hospital mainly provides outpatient services with a relatively new outpatients department at the Queen's Centre plus a cardiac unit also on the CHH campus.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £40,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 15000000 - Food, beverages, tobacco and related products
- 55000000 - Hotel, restaurant and retail trade services

II.2.3) Place of performance

NUTS codes

- UKE11 - Kingston upon Hull, City of

Main site or place of performance

Kingston upon Hull, City of

II.2.4) Description of the procurement

The scope of the contract is to provide high quality catering and retail services in the designated locations at both HRI and CHH locations.

HUTH wishes to significantly upgrade the catering and retail offers to create a welcoming environment and to provide a wider choice of food and beverage for patients, visitors and

staff.

The Trust also requires the new services to reflect the recommendations in the “Caring for Staff and Visitors” section of the “Independent Review of NHS Hospital Food”, published in October 2020. Additionally the Trust requests that services to meet BMA Fatigue and Facilities Charter for junior doctors are considered, i.e. that a hot food offer is available 24 hours, 365 days per year.

With this in mind the Trust is seeking to appoint a contractor to design, build and operate new facilities in the new front entrance at HRI (and refurbish other locations at both hospitals if it wishes) to deliver high quality services which complement the aspiration to enhance the staff and visitor experience.

This is an excellent commercial opportunity as the hospitals are located some distance from alternative food & beverage and retail services and there is very little in the way of local competition

.

The summary minimum requirements at HRI are:

- New front entrance building incorporating 3 planned units offering food & beverages and retail items (opening December 2021)
- Fountains Café, Eye Hospital providing a range of snack meals, sandwiches, rolls, tea, coffee and takeaway items
- The Orchard, Women & Children’s Hospital providing a range of snack meals, sandwiches, rolls, tea, coffee and takeaway items
- Kingston, main restaurant (will be a new facility) providing a choice of hot main meals, snack meals, sandwiches, rolls, tea, coffee and takeaway items
- A provision for hot food to be available for staff 24 hours per day 7 days per week
- Expectation that operators will achieve a minimum score per outlet of 4 for EHO Food Hygiene ratings

The minimum summary requirements at CHH are:

- Options Café, Queen’s Centre providing a range of snack meals, sandwiches, rolls, tea, coffee and takeaway items along with limited retail shop items
- Courtyard Café, Cardiac Building providing a range of snack meals, sandwiches, rolls, tea,

coffee and takeaway items

- Wilbers Café providing a range of snack meals, sandwiches, rolls, tea, coffee and takeaway items
- Main entrance shop providing a range of retail items including takeaway sandwiches, rolls etc.
- Nightingales, main restaurant providing a choice of hot main meals, snack meals, sandwiches, rolls, tea, coffee and takeaway items
- A provision for hot food to be available for staff 24 hours per day 7 days per week

The Trust is open to the above solutions being configured differently to the current layout, within the available space.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here:

<https://litmustms.co.uk/respond/6A2SWQ6US9>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-011532](#)

Section V. Award of contract

Contract No

011532

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 September 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Compass Contract Services (UK) Ltd t/a Healthcare Retail

Parklands Court, 24 Parklands, Rubery

Birmingham

B45 9PZ

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

2114954

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £40,000,000

Total value of the contract/lot: £64,064,346

Section VI. Complementary information

VI.3) Additional information

It will be the supplier's responsibility to obtain any necessary documents in order to submit a response by the closing date and time.

The contracting authority reserves the right not to award any or part of the contract which is the subject of this contract notice and reserves the right to terminate the procurement process at any time.

To view this notice, please click here:

<https://litmustms.co.uk/delta/viewNotice.html?noticeId=647990307>

GO Reference: GO-2021122-PRO-19327904

VI.4) Procedures for review

VI.4.1) Review body

Hull University Teaching Hospitals

Alderson House, Anlaby Road, Hull Royal Infirmary

Hull

HU3 2JZ

Country

United Kingdom