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Contract

Swansea University

Swansea University

F03: Contract award notice

Notice identifier: 2021/S 000-029941

Procurement identifier (OCID): ocds-h6vhtk-02fc6b

Published 2 December 2021, 12:15pm

Section I: Contracting authority

I.1) Name and addresses

Swansea University

Singleton Park

Swansea

SA2 8PP

Email

tenders@litmuspartnership.co.uk

Telephone

+44 1276673880

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

<https://www.swansea.ac.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Swansea University

II.1.2) Main CPV code

- 55524000 - School catering services

II.1.3) Type of contract

Services

II.1.4) Short description

Swansea University wishes to procure a specialist catering partner for the provision of catering and hospitality services across the University estate. The contract term will be ten years and the estimated contract value over the term is £45,000,000.

The tender process for the contract will follow the competitive dialogue procedure under Schedule 3 of the Public Contracts Regulations 2015.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £45,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

Main site or place of performance

Swansea

II.2.4) Description of the procurement

Introduction

Swansea University wishes to procure a specialist catering partner for the provision of catering and hospitality services across the University estate. The contract term will be ten years and the estimated contract value over the term is £45,000,000.

The tender process for the contract will follow the competitive dialogue procedure under Schedule 3 of the Public Contracts Regulations 2015.

Scope

Swansea University spans two stunning campuses at each end of Swansea's waterfront. Singleton Park Campus is set in mature parkland and botanical gardens, overlooking Swansea Bay beach. Bay Campus is located on the beachfront on the eastern approach into Swansea.

The University wishes to procure a ten-year contract and is seeking an innovative catering and hospitality service across the two campus locations that reflects high street and culinary developments and health & dietary trends. The key elements of the services are set out below.

- In addition to the retail catering and café outlets on each campus the University offers a student accommodation package within some of its student residences which includes a pre-paid dining card.
- A delivered hospitality service across the campuses – the majority of the custom is the delivery of lunches and refreshments to internal departments within the University to

facilitate a range of events from small business meetings to large academic or student-related events. A small amount of sales are to external organisations, some of which are based at the campus and some of which are based across Swansea. The University believes that there is an opportunity to increase the external use of the service.

- An extensive conferencing, events and banqueting service, which is marketed and booked by a separate in-house event services team who collect a fee for this service.
- In 2018-2019, there were seven summer schools held at the University with delegate numbers ranging from 20 to 150. Whilst the particulars for each summer school can vary, each booking generally requires the provision of breakfast, lunch and dinner for the duration of their stay.
- There are a number of vending machines located across both campuses, which offer staff and students quick access to soft drinks, crisps, confectionery and hot beverages.

Commercial and Contract Objectives

The following elements are key criteria which the University is seeking to achieve through the new commercial catering contract:

- Student experience to be enhanced through value for money and enhancements to food quality and catering options across our campuses.
- Guaranteed, risk free financial return sufficient to cover all ongoing operating costs and taxation liabilities.
- Guaranteed capital investment funding across contract term including initial and ongoing development.
- Investment programme to address identified service and compliance issues.
- Gain share mechanisms to allow the University to achieve positive net income as contract matures and potential is realised.
- Flexibility to adapt to demand over the duration of the contract.
- No reduction in current service levels including overall scope, scale and availability.
- All identified staff transfer under TUPE.
- Retail, hospitality, event and conference provision.
- Ongoing support for Students' Union ventures.

- University input on pricing, product and branding.
- Alignment with general University strategy, policy and principles

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity, please click here: <https://litmustms.co.uk/tenders/UK-Swansea:-School-catering-services./TK69UBQCFB>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 150-369115](#)

Section V. Award of contract

Contract No

369115

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 September 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Compass Contract Services (UK) Ltd trading as Chartwells

Parklands Court, 24 Parklands, Rubery

Birmingham

B45 9PZ

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

2272248

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £45,000,000

Total value of the contract/lot: £46,513,944

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://litmustms.co.uk/delta/viewNotice.html?noticeId=647978447>

GO Reference: GO-2021122-PRO-19327891

VI.4) Procedures for review

VI.4.1) Review body

Swansea University

Swansea

Country

United Kingdom