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Contract

Security Services

Herefordshire Council

F03: Contract award notice

Notice identifier: 2022/S 000-029935

Procurement identifier (OCID): ocds-h6vhtk-02f327

Published 24 October 2022, 3:03pm

Section I: Contracting authority

I.1) Name and addresses

Herefordshire Council

Council Offices, Plough Lane

Hereford

HR4 0LE

Contact

Commercial Services

Email

commercialservices@herefordshire.gov.uk

Country

United Kingdom

Region code

UKG11 - Herefordshire, County of

Internet address(es)

Main address

<https://www.herefordshire.gov.uk>

Buyer's address

<https://www.herefordshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Security Services

Reference number

DN579951

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

The primary function of the Security Services contract is to manage the safety and security of building assets and users of those buildings in the form of security mobile

patrols, customer care officers (CCO), key holding and adhoc/reactive security tasks.

The provision of security, mobile patrols and key holding must comply with BS 7984-3:2020. This reflects the need for a contractor to carry out the treble duties of static site guarding, mobile patrol services, and being used as a general standard on the provision of security services

The list of services required for this contract will consist of the following:

- Physical Security by way of Customer Care Officers (CCOs)
- Mobile Patrols
- Key Holding duties to include alarm response and reactive services

All services under this contract must comply with data security and data protection requirements appropriate to the Service and comply with the Council's Health, Safety, Wellbeing and Equality standards as well as key tenants such as DWP's own standards.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £420,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

The primary function of the Security Services contract is to manage the safety and security of building assets and users of those buildings in the form of security mobile patrols, customer care officers (CCO), key holding and adhoc/reactive security tasks.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50%

Price - Weighting: 50%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-027577](#)

Section V. Award of contract

Contract No

102539

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 December 2021

V.2.2) Information about tenders

Number of tenders received: 16

Number of tenders received from SMEs: 16

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Octaga Security Services Ltd

Bewell House, Bewell Street

Hereford

HR4 0BA

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £420,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Herefordshire Council

Hereford

Country

United Kingdom