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Planning

Dental eReferral Management System

Digital Health and Care Wales

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-029918

Procurement identifier (OCID): ocds-h6vhtk-02fc54

Published 2 December 2021, 10:45am

Section I: Contracting authority

I.1) Name and addresses

Digital Health and Care Wales

Ty Glan yr Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

Email

katharine.fletcher@wales.nhs.uk

Telephone

+44 2920502105

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Dental eReferral Management System

Reference number

P451.01

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The aim of the Dental E-Referral Management System ("DRMS") is to manage the appropriate clinical demand and allocation of referrals to specialist dental services across NHS Wales via a web based national platform.

The average referral activity for Wales is approximately 60,000 referrals per year. This is for all specialties and is the expected volume to be managed by a Dental E-Referral Management Service provider.

DRMS will serve to provide 3 main functions:

- To provide an outward-facing service with a central hub to receive and process referrals
- Work with locally identified clinical triage's to process dental referrals for all dental specialties, ensuring referrals are received by the most appropriate clinical services across Wales
- To maintain a comprehensive and robust referral data set that will be analysed and presented in regular reports. This will provide intelligence about quality assurance, clinical referral behaviors and clinical pathway outcomes.

II.1.5) Estimated total value

Value excluding VAT: £2,250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48814400 - Clinical information system
- 48517000 - IT software package
- 48814200 - Patient-administration system

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Various sites across NHS Wales

II.2.4) Description of the procurement

The Authority envisages that a procurement will be undertaken for this requirement via the open procedure.

It is anticipated that the Authority will procure a system that is already working in a similar healthcare environment.

A formal advert will be placed during January 2022 for suppliers to respond to.

Further information about the process and the requirements of NHS Wales will be given on a Supplier Open Day.

II.2.14) Additional information

Potential Bidders are invited to a virtual 'Supplier Open Day' on Tuesday 18th January 2022. If you are interested in attending the event please email katharine.fletcher@wales.nhs.uk by Tuesday 11th January 2022. Suppliers will also be able to request to book a 30 minute slot to demonstrate their solutions or ask questions of the panel which will be allocated on a first come first served basis.

II.3) Estimated date of publication of contract notice

26 January 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

[https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=116110.](https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=116110)

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