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Planning

## **Dental eReferral Management System**

Digital Health and Care Wales

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-029918

Procurement identifier (OCID): ocids-h6vhtk-02fc54

Published 2 December 2021, 10:45am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Digital Health and Care Wales

Ty Glan yr Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

#### **Email**

[katharine.fletcher@wales.nhs.uk](mailto:katharine.fletcher@wales.nhs.uk)

#### **Telephone**

+44 2920502105

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Dental eReferral Management System

Reference number

P451.01

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

### **II.1.3) Type of contract**

Supplies

### **II.1.4) Short description**

The aim of the Dental E-Referral Management System ("DRMS") is to manage the appropriate clinical demand and allocation of referrals to specialist dental services across NHS Wales via a web based national platform.

The average referral activity for Wales is approximately 60,000 referrals per year. This is for all specialties and is the expected volume to be managed by a Dental E-Referral Management Service provider.

DRMS will serve to provide 3 main functions:

- To provide an outward-facing service with a central hub to receive and process referrals
- Work with locally identified clinical triage's to process dental referrals for all dental specialties, ensuring referrals are received by the

most appropriate clinical services across Wales

- To maintain a comprehensive and robust referral data set that will be analysed and presented in regular reports. This will provide intelligence about quality assurance, clinical referral behaviors and clinical pathway outcomes.

### **II.1.5) Estimated total value**

Value excluding VAT: £2,250,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48814400 - Clinical information system
- 48517000 - IT software package
- 48814200 - Patient-administration system

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Various sites across NHS Wales

### **II.2.4) Description of the procurement**

The Authority envisages that a procurement will be undertaken for this requirement via the open procedure.

It is anticipated that the Authority will procure a system that is already working in a similar healthcare environment.

A formal advert will be placed during January 2022 for suppliers to respond to.

Further information about the process and the requirements of NHS Wales will be given on a Supplier Open Day.

#### **II.2.14) Additional information**

Potential Bidders are invited to a virtual 'Supplier Open Day' on Tuesday 18th January 2022. If you are interested in attending the event please email [katharine.fletcher@wales.nhs.uk](mailto:katharine.fletcher@wales.nhs.uk) by Tuesday 11th January 2022. Suppliers will also be able to request to book a 30 minute slot to demonstrate their solutions or ask questions of the panel which will be allocated on a first come first served basis.

### **II.3) Estimated date of publication of contract notice**

26 January 2022

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

[https://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=116110](https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=116110).

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