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Planning

The supply, deployment and professional services for an All-Wales Community Care Information system

Caerphilly County Borough Council
Caerphilly County Borough Council
Bridgend County Borough Council
Blaenau Gwent County Borough Council
Cardiff Council
Conwy County Borough Council
Carmarthenshire County Council
Cyngor Sir Ceredigion County Council
Denbighshire County Council
Flintshire County Council
Cyngor Gwynedd Council
Isle of Anglesey County Council
Merthyr Tydfil County Borough Council
Monmouthshire County Council
Neath Port Talbot County Borough Council
Newport City Council
Pembrokeshire County Council
Powys County Council
Rhondda Cynon Taf CBC
City & County of Swansea
Vale of Glamorgan Council
Torfaen County Borough Council
Wrexham County Borough Council
Cwm Taf University Health Board
Hywel Dda University Health Board
Betsi Cadwaladr University Health Board
Powys Teaching Health Board
Swansea Bay University Health Board
Cardiff and Vale University Health Board
Welsh Ambulance Service

Public Health Wales

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F01: Prior information notice
Prior information only
Notice identifier: 2023/S 000-029907
Procurement identifier (OCID): ocds-h6vhtk-040ae4
Published 11 October 2023, 8:55am

Section I: Contracting authority

I.1) Name and addresses

Caerphilly County Borough Council

Penallta House, Tredomen Park, Ystrad Mynach

Hengoed

CF82 7PG

Email

morrirl@caerphilly.gov.uk

Telephone

+44 1443863161

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL16 - Gwent Valleys

Internet address(es)

Main address

http://caerphilly.gov.uk

Buyer's address

http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0272

I.1) Name and addresses

Caerphilly County Borough Council

Penallta House, Tredomen Park, Ystrad Mynach

Hengoed

CF82 7PG

Email

procurement@caerphilly.gov.uk

Telephone

+44 1443863161

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL16 - Gwent Valleys

Internet address(es)

Main address

https://caerphilly.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0272

I.1) Name and addresses

Bridgend County Borough Council

Bridgend County Borough Council, Procurement Unit, Civic Offices, Angel Street

Bridgend

CF31 4WB

Email

procurementteam@bridgend.gov.uk

Telephone

+44 1656642596

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL17 - Bridgend and Neath Port Talbot

Internet address(es)

Main address

https://bridgend.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0417

I.1) Name and addresses

Blaenau Gwent County Borough Council

General Offices, Steelworks Road

Ebbw Vale

NP23 6AA

Email

procurement@blaenaugwent.gov.uk

Telephone

+44 1495311556

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL16 - Gwent Valleys

Internet address(es)

Main address

http://www.blaenau-gwent.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0278

I.1) Name and addresses

Cardiff Council

County Hall, Atlantic Wharf

Cardiff

CF10 4UW

Email

procurement@cardiff.gov.uk

Telephone

+44 2920873732

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL22 - Cardiff and Vale of Glamorgan

Internet address(es)

Main address

http://cardiff.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0422

I.1) Name and addresses

Conwy County Borough Council

Bodlondeb, Bangor Road

Conwy

LL32 8DU

Email

procurement@conwy.gov.uk

Telephone

+44 1492574000

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL13 - Conwy and Denbighshire

Internet address(es)

Main address

http://www.conwy.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0389

I.1) Name and addresses

Carmarthenshire County Council

County Hall

Carmarthen

SA31 1JP

Email

procurment@carmarthernshire.gov.uk

Telephone

+44 1267234567

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL14 - South West Wales

Internet address(es)

Main address

http://carmarthenshire.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0281

I.1) Name and addresses

Cyngor Sir Ceredigion County Council

Canolfan Rheidol, Rhoddfa Padarn

Aberystwyth

SY23 3UE

Email

Ymholiadau.caffael@ceredigion.gov.uk

Telephone

+44 1545570881

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL1 - West Wales and the Valleys

Internet address(es)

Main address

http://www.ceredigion.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0491

I.1) Name and addresses

Denbighshire County Council

Wynnstay Road

Ruthin

LL15 1YN

Email

procurement@denbighshire.gov.uk

Telephone

+44 1824712612

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL13 - Conwy and Denbighshire

Internet address(es)

Main address

http://denbighshire.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0280

I.1) Name and addresses

Flintshire County Council

County Hall, Mold

Flintshire

CH7 6NA

Email

procurement@denbighshire.gov.uk

Telephone

+44 1352701814

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL23 - Flintshire and Wrexham

Internet address(es)

Main address

http://flintshire.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0419

I.1) Name and addresses

Cyngor Gwynedd Council

Uned Caffael / Procurement Unit, Swyddfeydd y Cyngor, Stryd y Jel / Council Offices, Shirehall Street

Caernarfon

LL55 1SH

Email

caffael@gwynedd.llyw.cymru

Telephone

+44 1286679787

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL12 - Gwynedd

Internet address(es)

Main address

http://gwynedd.llyw.cymru

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0361

I.1) Name and addresses

Isle of Anglesey County Council

Isle of Anglesey County Council, Council Offices, Llangefni

Anglesey.

LL77 7TW

Email

procurement@anglesey.gov.uk

Telephone

+44 1248750057

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL11 - Isle of Anglesey

Internet address(es)

Main address

http://anglesey.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0369

I.1) Name and addresses

Merthyr Tydfil County Borough Council

Civic Centre, Castle Street

Merthyr Tydfil

CF47 8AN

Email

procurement@merthyr.gov.uk

Telephone

+44 1685725000

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL15 - Central Valleys

Internet address(es)

Main address

http://www.merthyr.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0347

I.1) Name and addresses

Monmouthshire County Council

County Hall, Rhadyr

Usk

NP15 1GA

Email

contact@monmouthshire.gov.uk

Telephone

+44 1633644644

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL21 - Monmouthshire and Newport

Internet address(es)

Main address

http://www.monmouthshire.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0277

I.1) Name and addresses

Neath Port Talbot County Borough Council

Civic Centre

Port Talbot

SA13 1PJ

Email

procurement@npt.gov.uk

Telephone

+44 1639763929

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL17 - Bridgend and Neath Port Talbot

Internet address(es)

Main address

http://www.npt.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0274

I.1) Name and addresses

Newport City Council

Civic Centre

Newport

NP20 4UR

Email

procurement@newport.gov.uk

Telephone

+44 1633656656

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL21 - Monmouthshire and Newport

Internet address(es)

Main address

http://newport.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0273

I.1) Name and addresses

Pembrokeshire County Council

County Hall, Haverfordwest

Pembrokeshire

SA61 1TP

Email

nigel.morgan@pembrokeshire.gov.uk

Telephone

+44 1437775905

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UKL14 - South West Wales

Internet address(es)

Main address

http://pembrokeshire.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0255

I.1) Name and addresses

Powys County Council

County Hall

Llandrindod Wells

LD1 5LG

Email

procurement@powys.gov.uk

Telephone

+44 01597826000

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UKL24 - Powys

Internet address(es)

Main address

http://Powys.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0354

I.1) Name and addresses

Rhondda Cynon Taf CBC

The Pavilions, Clydach Vale

Tonypandy

CF40 2XX

Email

purchasing@rctcbc.gov.uk

Telephone

+44 1443

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UKL15 - Central Valleys

Internet address(es)

Main address

http://www.rctcbc.gov.uk/

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0276

I.1) Name and addresses

City & County of Swansea

Civic Centre

Swansea

SA1 3SN

Email

Procurement@Swansea.gov.uk

Telephone

+44 1792637242

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

http://www.swansea.gov.uk/dobusiness

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0254

I.1) Name and addresses

Vale of Glamorgan Council

Civic Offices, Holton Road

BARRY

CF63 4RU

Email

procurement@valeofglamorgan.gov.uk

Telephone

+44 1446700111

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UKL22 - Cardiff and Vale of Glamorgan

Internet address(es)

Main address

http://www.valeofglamorgan.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0275

I.1) Name and addresses

Torfaen County Borough Council

Civic Centre, Pontypool

Torfaen

NP4 6YB

Email

stephen.chambers@torfaen.gov.uk

Telephone

+44 1495762200

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UKL16 - Gwent Valleys

Internet address(es)

Main address

http://torfaen.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0498

I.1) Name and addresses

Wrexham County Borough Council

Commissioning Procurement and Contract Management Unit, Lampbit Street

Wrexham

LL11 1AR

Email

procurement@wrexham.gov.uk

Telephone

+44 1978292807

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UKL23 - Flintshire and Wrexham

Internet address(es)

Main address

http://wrexham.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0264

I.1) Name and addresses

Cwm Taf University Health Board

PO Box 111

Pontypool

NP4 4DF

Email

procurement@wales.nhs.uk

Telephone

+44 1443584749

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

http://www.nhs.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA84379

I.1) Name and addresses

Hywel Dda University Health Board

Ty Gorwel, Building 14, St David's Park, Job's Well Road

Carmarthen

SA31 3BB

Email

Procurement@wales.nhs.uk

Telephone

+44 1267229774

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

http://www.procurement@wales.nhs.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA79805

I.1) Name and addresses

Betsi Cadwaladr University Health Board

Ty Gorwel, Building 14, St David's Park, Job's Well Road

Gwynedd

SA31 3BB

Email

procurement@betsicadwalda.nhs.uk

Telephone

+44 1267229774

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

http://www.betsicadwalda.nhs.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Powys Teaching Health Board

Ty Gorwel, Building 14, St David's Park, Job's Well Road

Powys

SA31 3BB

Email

procurement@powysteachingboard.nhs.uk

Telephone

+44 1267229774

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

http://www.powysteachingboard.nhs.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Swansea Bay University Health Board

Ty Gorwel, Building 14, St David's Park, Job's Well Road

Swansea

SA31 3BB

Email

procurement@swnseabayuniversity.NHS.uk

Telephone

+44 1267229774

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

http://www.swanseabayuniversity.nhs.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Cardiff and Vale University Health Board

Ty Gorwel, Building 14, St David's Park, Job's Well Road

Cardiff

SA31 3BB

Email

procurement@blaenaugwent.gov.uk

Telephone

+44 1267229774

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

http://www.cardiff&valeuniversityhealthboard.nhs.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Welsh Ambulance Service

Ty Gorwel, Building 14, St David's Park, Job's Well Road

Swansea

SA31 3BB

Email

procurment@welshambulanceservice.nhs.uk

Telephone

+44 1267229774

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

http://www.WAB.NHS.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Public Health Wales

Ty Gorwel, Building 14, St David's Park, Job's Well Road

Cardiff

SA31 3BB

Email

procurement@PHW.uk

Telephone

+44 1267229774

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

http://www.PHW.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Email

procurement@nwssp.nhs.uk

Telephone

+44 1443848585

Fax

+44 1437776510

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

http://nwssp.nhs.wales/ourservices/procurement-services/

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The supply, deployment and professional services for an All-Wales Community Care Information system

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

This notice is requesting suppliers to express an interest in participating in early market engagement which will begin 21 days from the date of publication of this notice. The estimated date for an overview of the approach will take place WEEK COMMENCING 30th OCTOBER 2023.

Suppliers wishing to participate in this open online session will need to register via Sell to Wales or by emailing dave.floyd@perago.wales by no later than 14:00 hours on Tuesday 31 October 2023.

An overview of the requirement will be made available to interested suppliers following registration closure.

This session will be held online and will provide interested supplier(s) with an overview of the proposed: procurement approach, technology architecture, data migration and implementation approach and associated timescales.

Following on from the online overview session there will also be an opportunity to further participate in a face-to-face buyer-to-supplier Market Engagement Session(s).

The purpose of these session(s) will be to:

- explore the market understanding of the proposed DHCW approach and to allow the

market to provide feedback on the validity of the approach

- allow the buyer to develop an understanding of the current and future market landscape to ensure the new Community Care Information system exploits all form of innovation, such as Artificial Intelligence, automation and is a sustainable product for the future.

All face-to-face supplier-to-buyer Session(s) will be carried out under NDA.

Further details for these session(s) will be made available after the open online session.

For information and awareness non-attendance at the pre-market engagement session and/or face to face session will not preclude potential supplier(s) from bidding on any future opportunity.

Information gathered through this exercise will be used to inform the technology, data and implementation requirements and subsequent market activity.

It is to be noted that the lead procuring authority will have access to all data collated through the supplier engagement. Caerphilly County Borough Council are the procuring body leading on this stage of activity. The procuring authority is yet to be determined.

Any information relating to the architecture, procurement, data migration and implementation approach shared through this activity is subject to change following the market engagement.

II.1.5) Estimated total value

Value excluding VAT: £22,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48311000 - Document management software package

- 48600000 - Database and operating software package

- 48780000 - System, storage and content management software package

- 48900000 - Miscellaneous software package and computer systems

- 71354100 - Digital mapping services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

DHCW have prepared a delivery approach which has been approved by the Welsh Government. We are seeking to identify suitably qualified provider(s) for the supply of IT and professional services for the All-Wales Community Care Information System which is used by Local Authorities and Health Boards across Wales to inform our approach.

Any new service(s) must align with the Wales Digital Service Standard and help achieve the six missions of the Digital Strategy for Wales. The vision is to replace the current system, which is nearing end of life, with a 'digital' solution which will facilitate, a 'best of breed' approach to the component parts of an all-Wales Community Care Information System. Components will include, but not be limited to.

provision of a Shared Care Record

Mental Health Social Care

Community Care, and.

Health services

Potential provider(s) will likely need to include (subject to market discussions):

platform(s) to enable c.18000 health and care professionals to access the information in a safe and secure way according to their job role

supporting infrastructure and software services to underpin the information sharing solution including and integration engine and data store

integration services to enable data to be published and consumed from local IT systems and national data services

flexible e-Form capability for data capture and sharing

professional services including Account Management, Project Management, Design, Configuration, Development, Testing, and Implementation Services

support for data cleansing and migration from the current system

Although the current scope of work outlines a "Best of Breed" approach we are interested to learn of new and innovative ways to deliver the service in a modern environment that will be sustainable, flexible, and evolving in the years ahead.

Therefore, as part of the Market engagement exercise the scope of works and vision may change.

II.2.14) Additional information

It is anticipated that the duration of the contract will be between 5-15 years, however this is subject to change following market engagement session(s).

II.3) Estimated date of publication of contract notice

8 January 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

DHCW have prepared a delivery approach which has been approved by the Welsh Government. We are seeking to identify suitably qualified provider(s) for the supply of IT and professional services for the All-Wales Community Care Information System which is used by Local Authorities and Health Boards across Wales to inform our approach.

Any new service(s) must align with the Wales Digital Service Standard and help achieve the six missions of the Digital Strategy for Wales. The vision is to replace the current system, which is nearing end of life, with a 'digital' solution which will facilitate, a 'best of breed' approach to the component parts of an all-Wales Community Care Information System. Components will include, but not be limited to.

provision of a Shared Care Record

Mental Health Social Care

Community Care, and.

Health services

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platform(s) to enable c.18000 health and care professionals to access the information in a safe and secure way according to their job role

supporting infrastructure and software services to underpin the information sharing solution including and integration engine and data store

integration services to enable data to be published and consumed from local IT systems and national data services

flexible e-Form capability for data capture and sharing

professional services including Account Management, Project Management, Design, Configuration, Development, Testing, and Implementation Services

support for data cleansing and migration from the current system

Although the current scope of work outlines a "Best of Breed" approach we are interested to learn of new and innovative ways to deliver the service in a modern environment that will be sustainable, flexible, and evolving in the years ahead.

Therefore, as part of the Market engagement exercise the scope of works and vision may change.

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at
https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=135334.

(WA Ref:135334)