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Planning

Digital Commerce Platform

Supply Chain Coordination Limited (SCCL) - the management function of NHS Supply Chain

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-029875

Procurement identifier (OCID): ocds-h6vhtk-037836

Published 24 October 2022, 10:26am

Section I: Contracting authority

I.1) Name and addresses

Supply Chain Coordination Limited (SCCL) - the management function of NHS Supply Chain

Wellington House, 133-155 Waterloo Road

London

SE1 8UG

Contact

Darren Jacobs

Email

SCCLProcurement@supplychain.nhs.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.sccl.nhs.uk/>

Buyer's address

<https://nhssupplychain.app.jaggaer.com/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://nhssupplychain.app.jaggaer.com/>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Commerce Platform

Reference number

Project_1131

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Supply Chain Coordination Limited (SCCL) is a government organisation that acts as the management function for the NHS Supply Chain. SCCL is responsible for driving commercial objectives, managing Category Management Service Providers, and enabling services whilst overseeing continuous improvement.

By 2022/2023 we aim to save the NHS £2.4bn by leveraging the scale of the NHS to drive savings and provide a standardised range of quality assured clinical products that meet the diverse needs of the NHS across all areas.

NHS Supply Chain provides a leading procurement and supply chain services to hospitals and healthcare providers, to help leverage national expenditure whilst providing a resilient, sustainable national supply chain. The organisation is at exciting cross-roads, having recently defined a new 10-year vision to enable it to better meet the needs of the NHS and bring its value proposition to a broader range of healthcare providers. It currently provides (B2B) services to almost all Trusts in England, as well as operating a small but critical and growing home delivery (B2B2C) business. This increased diversity of customers lays the foundations for future requirements for the business, as healthcare becomes more integrated regionally, through integrated care systems (ICS).

NHS Supply Chain captures customer demand through a range of solutions including a core catalogue, EDI order feeds, through a forecast driven automated replenishment model, and through orders triggered by inventory usage (e.g., in theatres for high value products). Some of these solutions are over 30 years old, unstable, aren't flexible and are

unable to adapt to our strategy or external changes.

The organisation is at a relatively early stage of a 3 – 5 year transformation to re-platform its core Front Office and Digital Commerce solutions, and dramatically improve the user experience and interface to offer an experience which is comparable to those offered by for example leading retailers. NHS Supply Chain's mission is to provide the NHS with a modern and intuitive ordering experience to increase Customer satisfaction, make it easier for the NHS to put Patients first and be flexible to adapt to the changing needs of the NHS. Modernisation is also an imperative part of our longer-term vision to be easy to work with and enable further adoption of NHS Supply Chain's services.

In order to deliver upon the Mission, NHS Supply Chain are seeking an eCommerce Solution and Delivery partner to provide a single tailored and intuitive ordering platform, managing personalised content delivery across web and mobile channels whilst supporting integration with Electronic Data Interchange (EDI) and 3rd party platforms.

The value of the contract is anticipated to be circa £10,000,000 over 5 years.

II.1.5) Estimated total value

Value excluding VAT: £10,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72212210 - Networking software development services
- 72212211 - Platform interconnectivity software development services
- 72212213 - Operating system enhancement software development services
- 72212214 - Network operating system software development services
- 72212218 - License management software development services
- 72212219 - Miscellaneous networking software development services
- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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The value of the contract is anticipated to be circa £10,000,000 over 5 years.

The purpose of this notice is to inform the market of the forthcoming procurement. Further information will be available once the formal procurement process commences. Please direct any questions through the message function of the eProcurement Portal.

The commencement of the formal procurement process will be the subject of a separate notice (Contract Notice). Potential Providers should note that they will need to respond to the Contract Notice at the appropriate time.

Please note that the date of the Find a Tender Service Contract Notice is subject to change.

UK Procurement opportunities are now published on the new UK Find a Tender Service (FTS) and Contracts Finder, therefore, please monitor those sites for the notification of the release of the documents for this procurement.

Potential Providers are advised to refer to 'ADDITIONAL INFORMATION SECTION V1.3' below for further information.

II.3) Estimated date of publication of contract notice

18 November 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

The purpose of this notice is to inform the market of the forthcoming procurement. Further information will be available once the formal procurement process commences.

This notice is for information only and SCCL, as the Authority, reserves the right to not proceed to tender. Additionally, SCCL reserves the right to discontinue the tendering process and not to award the contract.

Suppliers should Express Interest to indicate if they would wish to participate in a future procurement for this requirement. This does not create any obligations on the part of the Authority. No response is required beyond the Expression of Interest.

Registration:

Please register your interest in this PIN via the Jaggaer e-Tendering system:

1. Use URL <https://nhssupplychain.app.jaggaer.com/> to access the NHS Supply Chain Procurement portal.

2. If not yet registered:

- Click on the 'Register here'

3. To register interest:

- Login with above URL. Within supplier area, click 'SQs Open To All Suppliers' link and select SQ_289 NHS Supply Chain – Digital Commerce Platform, Project_1131. Select Express Interest.

If you have any queries regarding the NHS Jaggaer E-procurement Portal or completing your expression of interest on this system, please contact our Support Helpdesk managed by Jaggaer on telephone: 0800 0698630 or by E-mail: help_uk@jaggaer.com

The information contained in this notice, including information relating to the nature and scope of SCCL's requirements, the service classification of this requirement or the list of CPV codes, is only indicative of current thinking and is neither exhaustive nor binding and SCCL reserves the right at its absolute discretion to amend it at the time of issue of any further notice or notices or at any other time.