

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029869-2023>

Planning

Language Services

Crown Commercial Service

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-029869

Procurement identifier (OCID): ocds-h6vhtk-040ace

Published 10 October 2023, 3:59pm

Section I: Contracting authority

I.1) Name and addresses

Crown Commercial Service

The Capital Building, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3454102222

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/ccs>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Public Procurement

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Language Services

Reference number

RM6302

II.1.2) Main CPV code

- 79540000 - Interpretation services

II.1.3) Type of contract

Services

II.1.4) Short description

Crown Commercial Service, as the Authority, intends to put in place an agreement for the provision of Language Services for use by Central Government and UK public sector bodies.

Further information is included in the Additional Information section VI.3.

II.1.5) Estimated total value

Value excluding VAT: £250,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

National Managed Service Provision

Lot No

1

II.2.2) Additional CPV code(s)

- 32232000 - Video-conferencing equipment
- 32353000 - Sound recordings
- 48521000 - Music or sound editing software package
- 48740000 - Foreign language translation software package
- 64211000 - Public-telephone services
- 72212740 - Foreign language translation software development services
- 75230000 - Justice services
- 79510000 - Telephone-answering services
- 79530000 - Translation services
- 79540000 - Interpretation services
- 79551000 - Typing services
- 79552000 - Word-processing services
- 79821100 - Proofreading services
- 79822300 - Typesetting services
- 79822500 - Graphic design services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The provision of a Managed Service throughout the United Kingdom.

The scope of this Lot will enable Contracting Authorities to select one or more services within the remit of the Lot to be delivered by a single Supplier on a national scale.

The Services will include:

Translation Services

Transcription Service

Telephone Interpretation Services

Video Interpretation Services (Spoken and Visual)

Face to Face Interpretation (Spoken and Visual)

II.2) Description

II.2.1) Title

Translation & Ancillary Services

Lot No

2

II.2.2) Additional CPV code(s)

- 48740000 - Foreign language translation software package
- 72212740 - Foreign language translation software development services
- 79530000 - Translation services
- 79552000 - Word-processing services
- 79821100 - Proofreading services
- 79822300 - Typesetting services

- 79822500 - Graphic design services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The provision of Written Translation and Ancillary Services throughout the United Kingdom.

The scope of this Lot will enable Contracting Authorities to select one or more services within the remit of this Lot to be delivered by a single supplier on a national scale.

The Services required will include the Translation of variety of different document types, including but not limited to:

- Advisory / guidance and instruction documents;
- Correspondence and information leaflets;
- Technical, scientific, legal, medical, financial or any other specialist category;

This lot will require the following, but not limited to, types of translation services:

- Verbatim translations (word for word);
- Artwork, design, illustration and typesetting;
- Proofreading;
- Multimedia and e-learning;
- Campaign collateral;
- Website localisation;
- Software localisation.

The Supplier will be required to deliver the above using human and/or technological solutions.

II.2) Description

II.2.1) Title

Transcription Services

Lot No

3

II.2.2) Additional CPV code(s)

- 48740000 - Foreign language translation software package
- 72212740 - Foreign language translation software development services
- 79551000 - Typing services
- 79552000 - Word-processing services
- 79821100 - Proofreading services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The provision of Transcription Services throughout the United Kingdom.

The scope of this Lot will enable Contracting Authorities to select one or more services within the remit of this Lot to be delivered by a single supplier on a national scale.

The Services required will include the Transcription of audio and video content of varying content, including but not limited to:

- Verbatim Transcription (word for word);
- Edited Transcription
- Intelligent Transcription

- Hansard Transcriptions

- Proofreading/Post Editing;

The Supplier will be required to deliver the above using human and/or technological solutions.

II.2) Description

II.2.1) Title

Visual Interpreting Services

Lot No

4

II.2.2) Additional CPV code(s)

- 32232000 - Video-conferencing equipment
- 32353000 - Sound recordings
- 48521000 - Music or sound editing software package
- 48740000 - Foreign language translation software package
- 72212740 - Foreign language translation software development services
- 79530000 - Translation services
- 79540000 - Interpretation services
- 79821100 - Proofreading services
- 79822300 - Typesetting services
- 79822500 - Graphic design services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The provision of Visual Interpreting Services throughout the United Kingdom.

The scope of this Lot will enable Contracting Authorities to select one or more services within the remit of this Lot to be delivered by a single Supplier on a regional basis.

The Services required will include:

Face to Face Interpretation

Video Interpreting

Translation Services for the Deaf/Deafblind

Transcription Services for the Deaf/Deafblind

These services are designed to support the communication between Deaf and Deaf/blind people and others requiring support to access English.

II.2) Description

II.2.1) Title

Regional Managed Services

Lot No

5

II.2.2) Additional CPV code(s)

- 32232000 - Video-conferencing equipment
- 32353000 - Sound recordings
- 48521000 - Music or sound editing software package
- 48740000 - Foreign language translation software package
- 64211000 - Public-telephone services

- 72212740 - Foreign language translation software development services
- 75230000 - Justice services
- 79510000 - Telephone-answering services
- 79530000 - Translation services
- 79540000 - Interpretation services
- 79551000 - Typing services
- 79552000 - Word-processing services
- 79821100 - Proofreading services
- 79822300 - Typesetting services
- 79822500 - Graphic design services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The provision of a Regional Managed Service throughout the United Kingdom and overseas.

The scope of this Lot will enable Contracting Authorities to select one or more services within the remit of this Lot to be delivered by a single Supplier on a regional basis.

The Services required will include:

Face to Face Interpretation

Video Interpreting

Translation Services for the Deaf/Deafblind

Transcription Services for the Deaf/Deafblind

The regions are broken down as follows:

5a - North West

5b – North East and Yorkshire

5c - Midlands

5d - East of England

5e - London

5f - South East

5g - South West

5h - Wales

5i - Scotland

5j - Northern Ireland

5k – Overseas

II.3) Estimated date of publication of contract notice

11 July 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

This prior information notice replaces the previous PIN issued on the 02/05/2023

<https://www.find-tender.service.gov.uk/Notice/012557-2023>

This Prior Information Notice is updating our scope of requirements from the original PIN issued in May. It also acts as a signal of intention to continue market engagement with those within the language services industry.

Crown Commercial Service intends to hold further market engagement sessions during October 2023 onwards with suppliers interested in potentially bidding for this commercial agreement. If you are interested in attending a market engagement session please submit your details into the following GoogleForm via this link:

<https://forms.gle/XufYC5BYJe4j3ojVA>

We will use this source to invite interested parties to our market engagement sessions and notify them of our intention to release our Invitation to Tender. If you are having any access issues you can email info@crowncommercial.gov.uk. If the latter you must clearly state: the name of your organisation, and contact details (email and telephone number) for the individual(s) who will participate in the market engagement.

Crown Commercial Service (CCS) will use an eSourcing system for this competition and reserves the right to use an electronic auction. The eSourcing system we will use is

[<https://crowncommercialservice.bravosolution.co.uk>]. Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so.

The value in II.1.5 is an indicative value over 4 years.

The date in II.3) is the estimated date of publication, please refer to the CCS website page [<https://www.crowncommercial.gov.uk/agreements/RM6302>] and monitor Find A Tender Service for the publication of the contract notice.

A Future Opportunity on contract finder can be found here:

<https://www.contractsfinder.service.gov.uk/Notice/0c19cddd-2bb9-4269-bdc8-88b154dad73c>