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Tender

Bradford Theatres Technology Partner

City of Bradford Metropolitan District Council

F02: Contract notice

Notice identifier: 2022/S 000-029859

Procurement identifier (OCID): ocids-h6vhtk-03782c

Published 22 October 2022, 10:52am

Section I: Contracting authority

I.1) Name and addresses

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

Contact

Catherine Mullins

Email

catherine.mullins@bradford.gov.uk

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

National registration number

180808262

Internet address(es)

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=53842&B=UK

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=53842&B=UK

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Bradford Theatres Technology Partner

Reference number

59966

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a cloud hosted solution for a new Bradford Theatres' Website. The proposed contract will be for an initial duration of five (5) years with a possible two (2) twelve (12) month extensions.

The Council is looking for a suitably experienced and qualified digital technology partner (the Provider) to rebuild the online services using the best current technology providing improved functionality, improved look, improved ease of use and conformity to the latest security standards. It is essential that the website remains fully integrated with Spektrix, the Service's Ticketing & CRM System, as its online sales tool.

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72400000 - Internet services

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

Bradford

II.2.4) Description of the procurement

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a cloud hosted solution for a new Bradford Theatres' Website. The proposed contract will be for an initial duration of five (5) years with a possible two (2) twelve (12) month extensions. The Council reserves the right to amend the scope of the support requirement for the extension period.

The Council is looking for a suitably experienced and qualified digital technology partner (the Provider) to rebuild the online services using the best current technology providing improved functionality, improved look, improved ease of use and conformity to the latest security standards. It is essential that the website remains fully integrated with Spektrix, the Service's Ticketing & CRM System, as its online sales tool.

The Council requires a Hosted Solution.

The function of the website is to sell tickets for events and experiences to the public in order to generate income and provide best possible online customer experience. The aim of the improved website is to increase the number of customers and members using the site, increase levels of ticket sales and provide an improved user experience.

The current website can be found at the following address

<https://www.bradford-theatres.co.uk>

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

2 x 12 month extensions available

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 November 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

24 November 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>

VI.4.2) Body responsible for mediation procedures

City of Bradford MDC

City Hall

Bradford

BD1 1HY

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

City of Bradford MDC

City Hall

Bradford

BD1 1HY

Country

United Kingdom