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Tender

## **Bradford Theatres Technology Partner**

City of Bradford Metropolitan District Council

F02: Contract notice

Notice identifier: 2022/S 000-029859

Procurement identifier (OCID): ocds-h6vhtk-03782c

Published 22 October 2022, 10:52am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

#### **Contact**

Catherine Mullins

#### **Email**

[catherine.mullins@bradford.gov.uk](mailto:catherine.mullins@bradford.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKE - Yorkshire and the Humber

**National registration number**

180808262

**Internet address(es)**

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=53842&B=UK](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=53842&B=UK)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=53842&B=UK](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=53842&B=UK)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Bradford Theatres Technology Partner

Reference number

59966

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a cloud hosted solution for a new Bradford Theatres' Website. The proposed contract will be for an initial duration of five (5) years with a possible two (2) twelve (12) month extensions.

The Council is looking for a suitably experienced and qualified digital technology partner (the Provider) to rebuild the online services using the best current technology providing improved functionality, improved look, improved ease of use and conformity to the latest security standards. It is essential that the website remains fully integrated with Spektrix, the Service's Ticketing & CRM System, as its online sales tool.

#### **II.1.5) Estimated total value**

Value excluding VAT: £500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72400000 - Internet services

### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

Bradford

### **II.2.4) Description of the procurement**

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a cloud hosted solution for a new Bradford Theatres' Website. The proposed contract will be for an initial duration of five (5) years with a possible two (2) twelve (12) month extensions. The Council reserves the right to amend the scope of the support requirement for the extension period.

The Council is looking for a suitably experienced and qualified digital technology partner (the Provider) to rebuild the online services using the best current technology providing improved functionality, improved look, improved ease of use and conformity to the latest security standards. It is essential that the website remains fully integrated with Spektrix, the Service's Ticketing & CRM System, as its online sales tool.

The Council requires a Hosted Solution.

The function of the website is to sell tickets for events and experiences to the public in order to generate income and provide best possible online customer experience. The aim of the improved website is to increase the number of customers and members using the site, increase levels of ticket sales and provide an improved user experience.

The current website can be found at the following address

<https://www.bradford-theatres.co.uk>

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

2 x 12 month extensions available

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 November 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

24 November 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

City of Bradford MDC

City Hall

Bradford

BD1 1HY

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

City of Bradford MDC

City Hall

Bradford

BD1 1HY

Country

United Kingdom