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Tender

Dementia Navigation Service

North East London ICB

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-029858

Procurement identifier (OCID): ocids-h6vhtk-03782b

Published 21 October 2022, 10:26pm

Section I: Contracting authority

I.1) Name and addresses

North East London ICB

Unex Tower, 5 Station Street

London

Email

Sara.o'donnell@nhs.net

Country

United Kingdom

Region code

UKI53 - Redbridge and Waltham Forest

NHS Organisation Data Service

<https://northeastlondon.icb.nhs.uk>

Internet address(es)

Main address

<https://northeastlondon.icb.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/SupplierRegistration/Register>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/SupplierRegistration/Register>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Dementia Navigation Service

Reference number

PRJ1204

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

North East London ICB wishes to procure a Dementia Navigation, Information and Support Service for City and Hackney.

Dementia is one of the main causes of disability in later life. Characterised by progressive memory loss, behavioural and personality changes, impaired reasoning and ability to care for oneself, it progresses over time, and in the later stages of the disease people become increasingly frail, may have difficulty eating and swallowing, experience incontinence and lose communication skills such as speech and become increasingly dependent on others.

The Dementia Service is a joint collaboration between the successful bidder and the lead NHS Mental Health Trust organisation. The service being tendered is for the Dementia Navigation Service, which is part of the overall Dementia Service and comprises of Dementia Navigators supported by a Team of professionals from the NHS lead Organization which includes Consultants (Psychiatrist and Psycho-Geriatrician), Nurses, Psychologists, Occupational Therapists, and Administrators. The Dementia Navigation, information and Support Service will work as an integral part of the Dementia Service (DS) to support City and Hackney residents aged 18 years and over with dementia, their carers, families and friends. The purpose of the dementia navigation, information and support service is to enable people diagnosed with dementia and their carers to come to terms with their diagnosis, reduce social isolation and live well with dementia.

II.1.5) Estimated total value

Value excluding VAT: £1,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Open process

II.2.6) Estimated value

Value excluding VAT: £15,000,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

60

II.2.14) Additional information

The Contract is expected to commence on 1st April 2022, with the possible deadline for delivery of the service being 31st March 2028.

Bidders are requested to review the contents of the ITT guidance document carefully, register their organisation, and express their interest in the ITT via the e-tendering portal (ProContract). ITT documentation can be accessed following initial registration and expression of interest via the e-tendering portal:

<https://proContract.due-north.com/register>

Any reference to "the e-tendering portal" should be considered reflective of the above web address.

The ITT has been issued through the e-tendering portal. All Bidders wishing to participate must complete and submit Bids that comply with the requirements set out in the ITT document. Bidders are required to complete the online questionnaire on procontract and upload any attachments as indicated before the deadline for submission of bids specified in the ITT document.

The project on Procontract Portal can be accessed by clicking the following link: -

<https://procontract.due-north.com/Advert?advertId=5288d442-7951-ed11-811a-005056b64545>

The deadline for the submission of tender is 12 Noon on 21 November 2022.

The deadline for any clarification questions is 1700hrs on 11th November 2022. All clarification questions must be submitted via the messaging facility on Pro-contract.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 November 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

NHS North East London

4th Floor - Unex Tower, 5 Station Street

Stratford

E15 1DA

Email

nelcsu.clinical-procurement@nhs.net

Country

United Kingdom