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Awarded contract

National British Sign Language (BSL) IAPT

NHS England

F03: Contract award notice

Notice reference: 2021/S 000-029832

Published: 1 December 2021, 3:58pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

Contact

Russell Greenwood

Email

russell.greenwood@nhs.net

Country

United Kingdom

NUTS code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National British Sign Language (BSL) IAPT

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

IAPT Services in BSL

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Five-Year Forward View for Mental Health (FYFVMH, Oct 2016) and the Long Term Plan

(LTP, 2019) emphasise the ability of IAPT services to provide support for people with depression and anxiety disorders that can be managed effectively in a uni-professional context. IAPT services remain a key focus of the LTP in delivering the improved outcomes aspired to by linking mental health and physical health. The LTP sets out a commitment to expanding IAPT services with a view to increasing access to psychological therapies for an additional 390,000 people with common mental health problems which means that by 2023/24 1.9 million people nationally each year will access treatment via IAPT services. As IAPT services expand there has been a need identified to increase access for people who are Deaf and use BSL. Commissioning BSL services at a local level can be difficult due to the relatively small numbers of BSL users in each locality. Therefore, central funding has been identified to pilot a national BSL IAPT offer. Deaf people are currently believed to be vastly underrepresented in IAPT services. They face a number of barriers including misdiagnosis and availability of appropriate communication aids. There are two main options for Deaf people reliant on BSL for accessing therapy via IAPT: accessing their local service through the use of a trained BSL interpreter or by accessing therapy from a trained IAPT clinician who uses BSL themselves. Aim of the service The National BSL IAPT Service is required to meet three overarching criteria: 1. To provide IAPT compliant therapies in BSL 2. To provide national coverage and accessibility 3. To build the BSL-speaking IAPT workforce

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Cost criterion - Name: Cost / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-008667](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 November 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SignHealth

Falcon Mews 46 Oakmead Road London

London

SW12 9SJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://signhealth.org.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,000,000

Total value of the contract/lot: £5,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

InternationalRelationsJudicialOffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>