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Contract

2024 - Aberdeen City - Adult and Young Carers

Aberdeen City Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-029823

Procurement identifier (OCID): ocids-h6vhtk-046cde

Published 4 June 2025, 11:57am

Section I: Contracting authority

I.1) Name and addresses

Aberdeen City Council

Woodhill House, Westburn Road

Aberdeen

AB16 5GB

Contact

Marie Moore

Email

SocialCareCPSS@aberdeencity.gov.uk

Telephone

+44 1467538552

Country

United Kingdom

NUTS code

UKM50 - Aberdeen City and Aberdeenshire

Internet address(es)

Main address

<http://www.aberdeencity.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00231

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2024 - Aberdeen City - Adult and Young Carers

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Aberdeen City Council requires support services for both Adult and Young Carers who are resident in Aberdeen City. The overall aim of the services is to support people and enhance the experience of those who identify as a Carer. Ensuring that they have access to relevant information and that they feel respected, listened to, valued and involved. In doing all of this, the carer will feel able to plan, maintain and sustain their caring role and to live a life alongside caring.

The Carers (Scotland) Act 2016, which came into effect on the 1st of April 2018 gives all carers new rights, under one piece of legislation. Fundamental to the delivery of the Carers Services is that the service is provided in line with the legislation laid down within the act as well as working alongside Aberdeen City Council, Aberdeen City Health and Social Care Partnership and relevant partners.

The contracts will commence on 1 April 2025 and will operate for five years until 31 March 2030 plus the option for a two year extension.

The maximum funding for Year 1 of the contract will be:

Adult Carers Service - GBP721000

Young Carers Service - GBP206000

Funding for future years will be subject to any agreed sectoral uplifts.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,203,102

II.2) Description

II.2.1) Title

Adult Carers Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Aberdeen City

II.2.4) Description of the procurement

Aberdeen City Council requires a support services for Adult Carers who are resident in Aberdeen City. The overall aim of the services is to support people and enhance the experience of those who identify as a Carer. Ensuring that they have access to relevant information and that they feel respected, listened to, valued and involved. In doing all of this, the carer will feel able to plan, maintain and sustain their caring role and to live a life alongside caring.

The Carers (Scotland) Act 2016, which came into effect on the 1st of April 2018 gives all carers new rights, under one piece of legislation. Fundamental to the delivery of the Carers Services is that the service is provided in line with the legislation laid down within the act as well as working alongside Aberdeen City Council, Aberdeen City Health and Social Care Partnership and relevant partners.

The Adult Carers Service will work innovatively to co design services, within the eligibility

criteria, which enable the early identification of carers; ensure accessibility to services and information; signpost opportunities to Carers; provide the necessary support to achieve individual carer outcomes and support carers to be involved in hearing their voice.

The joint outcomes for the Adult and Young Carers services are as follows:

- People in caring roles are supported to identify as carers at the earliest opportunity with equitable access to information and services.
- Using a whole family approach, carers are respected, listened to and involved in their assessment, service planning, and reviews.
- Carers are supported and empowered to develop and maintain their resilience to support and maintain their caring role. Carers are supported in their transition journeys.
- Carers maintain a sense of self and are connected with their peers and communities, supporting a life alongside caring.
- Services work collaboratively and innovatively across the wider system to ensure appropriate opportunities are available for Carers.
- Services are adaptable and responsive to Carer Outcomes and data analysis, ensuring appropriate service levels.

The contracts will commence on 1 April 2025 and will operate for five years until 31 March 2030 plus the option for a two year extension.

The maximum funding for Year 1 of the contract will be:

Adult Carers Service - GBP721000

Funding for future years will be subject to any agreed sectoral uplifts.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The maximum funding for Year 1 of the contract is GBP721000.

The initial term of the contract is 5 years, with 2x 12 month optional extension. The estimated contract value of GBP5047000 is based on the maximum 7 years, i.e., 5+1+1

year period and is based on the Year 1 annual funding.

II.2) Description

II.2.1) Title

Young Carers Service

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Aberdeen City

II.2.4) Description of the procurement

Aberdeen City Council requires a support service for Young Carers who are resident in Aberdeen City. The overall aim of the services is to support people and enhance the experience of those who identify as a Carer. Ensuring that they have access to relevant information and that they feel respected, listened to, valued and involved. In doing all of this, the carer will feel able to plan, maintain and sustain their caring role and to live a life alongside caring.

The Carers (Scotland) Act 2016, which came into effect on the 1st of April 2018 gives all carers new rights, under one piece of legislation. Fundamental to the delivery of the Carers Services is that the service is provided in line with the legislation laid down within the act as well as working alongside Aberdeen City Council, Aberdeen City Health and Social Care Partnership and relevant partners.

The Young Carers Service will provide support children and young people who are carers and their families. The service will support Young Carers aged 5-18 who are:

1. in education/Home Education

2. otherwise vulnerable and in need of targeted intervention; or
3. at risk of meeting the threshold for social work assessment and intervention

The support provided to Children and Young People will be reliant on the Young Carers Statement both as a means of referral and an action plan from which outcomes can be assessed.

Young carers supported by the service will have access to tailored information and advice. They will also be supported through targeted individual or group activities which not only focus on them but also take a 'whole family' approach working with other agencies, including Health Visitors, School Nurses, Schools, NESCOL, Universities, Targeted Family Support and Fit Like Family Wellbeing as well as services working directly with the cared-for person.

There is an interdependency between services and providers will be expected to work collaboratively to support for those transitioning from Young Carers to Adult Carers services ensuring they have support from whole system.

The contracts will commence on 1 April 2025 and will operate for five years until 31 March 2030 plus the option for a two year extension.

The maximum funding for Year 1 of the contract will be:

Young Carers Service - GBP206000

Funding for future years will be subject to any agreed sectoral uplifts.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The initial contract term is 5 years with 2x12 month optional extensions (5+1+1). The estimated contract value is based on the maximum 7 years and calculated using the funding for Year 1, i.e., GBP206000

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

Open Procedure

Most Economically Advantageous Tender (MEAT)

Quality : Price 80:20

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-031832](#)

Section V. Award of contract

Lot No

1

Title

Adult Carers Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 April 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

V.2.3) Name and address of the contractor

Quarriers

Quarriers Village, Bridge of Weir

Renfrew

PA11 3SX

Telephone

+44 1224914036

Country

United Kingdom

NUTS code

- UKM50 - Aberdeen City and Aberdeenshire

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,906,622

Section V. Award of contract

Lot No

2

Title

Young Carers Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 May 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

V.2.3) Name and address of the contractor

Barnardos

39-41a Main Street

Kilwinning

KA136AN

Telephone

+44 1224624090

Country

United Kingdom

NUTS code

- UKM50 - Aberdeen City and Aberdeenshire

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,678,467

Section VI. Complementary information

VI.3) Additional information

1.The Council shall obtain a Creditsafe credit check and will score bidders accordingly:

71 - 100 Very Low Risk – Accept

51 - 70 Low Risk - Accept

30 - 50 Moderate Risk – subject to further discussion internally with the option to reject.

21-29 High Risk – subject to further discussion internally with the option to reject.

1-20 Very High Risk – Reject.

*The following applies if no credit check can be undertaken:

2. Please state current turnover (if contract value is over 50% of reported turnover, further discussion will be had internally with the option to reject).

3. If you are under no obligation to publish accounts on Companies House and/or do not have a comprehensive credit rating then provide audited financial accounts for the previous two years. Both quick and current ratios should be a minimum of 1:1.5 for the two successive years. Bidders whose ratios do not meet the minimum criteria will be rejected. Bidders who can provide audited accounts but chose not to do so shall be rejected.

4. Bidders who have been trading for less than one year and cannot provide audited accounts must submit the cash flow for the current year and a letter from the bank outlining the current cash and credit position for the current year and subsequent year. This will be subject to internal discussion with the option to reject.

5. If bidder still does not meet the financial criteria for consideration but has a parent company that does, the firm may still be eligible for consideration where their submission is supported by a parent company guarantee.

Insurance

It is a requirement of this contract that bidders hold, or can commit to obtain prior to the commencement of any subsequently awarded contract, the types and levels of insurance indicated below:

Employer's Liability Insurance = GBP10m

Public Liability Insurance = GBP5m

(SC Ref:800666)

VI.4) Procedures for review

VI.4.1) Review body

Aberdeen Sheriff Court

Castle Street

Aberdeen

AB10 1WP

Telephone

+44 1224657200

Country

United Kingdom