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Tender

Community Wellbeing

Torbay Council

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2024/S 000-029820

Procurement identifier (OCID): ocids-h6vhtk-049bcf

Published 18 September 2024, 12:41pm

Section I: Contracting authority

I.1) Name and addresses

Torbay Council

Town Hall, Castle Circus

Torquay

TQ1 3DR

Contact

Mrs Chloe Farquhar

Email

chloe.farquhar@torbay.gov.uk

Telephone

+44 1803208350

Country

United Kingdom

Region code

UKK42 - Torbay

Internet address(es)

Main address

<http://www.torbay.gov.uk/>

Buyer's address

<http://www.torbay.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.supplyingthesouthwest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.supplyingthesouthwest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Wellbeing

Reference number

DN743737

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

As demand for Adult Social care in Torbay is continuing to increase, Torbay Council are looking to commission a supplier to address our critical need to meet the needs of local people in a community focused way and reduce the demand of individuals for statutory support to maintain their independence, health and wellbeing in the community, we need to ensure there are robust mechanisms and community support services in place to enable people to connect and engage with community-based support within their own neighbourhoods in Torbay.

The overarching purpose of this requirement will focus on delivering the preventative aspects of Adult Social Care and Public Health which will promote and actively support the independence, wellbeing and quality of life for Adults in Torbay. It will prevent or delay the need for Torbay residents to access higher cost more intensive support.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

II.2.4) Description of the procurement

The service model will comprise of four core aspects:

- o A helpline that offers a point of contact for the resolution of queries, onward referral, or time-limited, structured support of a maximum of 3 sessions either over the phone or online (the maximum number of sessions metric to be codesigned between the provider, The Trust and Torbay Council).
- o A physical hub within Torbay that hosts community and statutory partners for the direct delivery of interventions that support the adult social care and public health agendas (as agreed by the contract managers of this provision).
- o A community coordination provision that receives referrals and links people with community assets as appropriate to the persons needs and requirements.
- o Additionally, the supplier will be responsible for the administration of the Community Fund which provides additional financial support to individuals and groups for the benefit of Torbay's communities.

II.2.6) Estimated value

Value excluding VAT: £1,800,000

II.2.7) Duration of the contract or the framework agreement

Start date

17 March 2025

End date

16 March 2028

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

21 October 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

In order to provide unrestricted, full, direct and free of charge access to the pre-market engagement event information the Authority is providing the Documents in PDF format in the Opportunities Area of the ProContract e-Tendering portal at www.supplyingthesouthwest.org.uk

In order to access amendable versions of the Documents and to submit a response Applicants must be registered as Suppliers on ProContract. Applicants should then express an interest in the opportunity and download the Word and Excel format Documents for completion and submission.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

7 Rolls Building, Fetter Lane

London

EC4A 1NL

Email

tcc.issue@justice.gov.uk

Country

United Kingdom