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Tender

## **Community Wellbeing**

Torbay Council

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2024/S 000-029820

Procurement identifier (OCID): ocds-h6vhtk-049bcf

Published 18 September 2024, 12:41pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Torbay Council

Town Hall, Castle Circus

Torquay

TQ1 3DR

#### **Contact**

Mrs Chloe Farquhar

#### **Email**

[chloe.farquhar@torbay.gov.uk](mailto:chloe.farquhar@torbay.gov.uk)

#### **Telephone**

+44 1803208350

#### **Country**

United Kingdom

**Region code**

UKK42 - Torbay

**Internet address(es)**

Main address

<http://www.torbay.gov.uk/>

Buyer's address

<http://www.torbay.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.supplyingthesouthwest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.supplyingthesouthwest.org.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

## Community Wellbeing

Reference number

DN743737

### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

As demand for Adult Social care in Torbay is continuing to increase, Torbay Council are looking to commission a supplier to address our critical need to meet the needs of local people in a community focused way and reduce the demand of individuals for statutory support to maintain their independence, health and wellbeing in the community, we need to ensure there are robust mechanisms and community support services in place to enable people to connect and engage with community-based support within their own neighbourhoods in Torbay.

The overarching purpose of this requirement will focus on delivering the preventative aspects of Adult Social Care and Public Health which will promote and actively support the independence, wellbeing and quality of life for Adults in Torbay. It will prevent or delay the need for Torbay residents to access higher cost more intensive support.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

#### **II.2.4) Description of the procurement**

The service model will comprise of four core aspects:

o A helpline that offers a point of contact for the resolution of queries, onward referral, or time-limited, structured support of a maximum of 3 sessions either over the phone or online (the maximum number of sessions metric to be codesigned between the provider, The Trust and Torbay Council).

o A physical hub within Torbay that hosts community and statutory partners for the direct delivery of interventions that support the adult social care and public health agendas (as agreed by the contract managers of this provision).

o A community coordination provision that receives referrals and links people with community assets as appropriate to the persons needs and requirements.

o Additionally, the supplier will be responsible for the administration of the Community Fund which provides additional financial support to individuals and groups for the benefit of Torbay's communities.

#### **II.2.6) Estimated value**

Value excluding VAT: £1,800,000

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

17 March 2025

End date

16 March 2028

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

21 October 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.3) Additional information**

In order to provide unrestricted, full, direct and free of charge access to the pre-market engagement event information the Authority is providing the Documents in PDF format in the Opportunities Area of the ProContract e-Tendering portal at [www.supplyingthesouthwest.org.uk](http://www.supplyingthesouthwest.org.uk)

In order to access amendable versions of the Documents and to submit a response Applicants must be registered as Suppliers on ProContract. Applicants should then express an interest in the opportunity and download the Word and Excel format Documents for completion and submission.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

7 Rolls Building, Fetter Lane

London

EC4A 1NL

Email

[tcc.issue@justice.gov.uk](mailto:tcc.issue@justice.gov.uk)

Country

United Kingdom