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Tender

NEL Community Lymphoedema and Complex Wound Care

North East London Clinical Commissioning Group

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2021/S 000-029800

Procurement identifier (OCID): ocds-h6vhtk-02fbde

Published 1 December 2021, 1:43pm

Section I: Contracting authority

I.1) Name and addresses

North East London Clinical Commissioning Group

Unex Tower, 5 Station Street

LONDON

E15 1DA

Contact

Amy Hughes

Email

amy.leigh-hughes@nhs.net

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<https://northeastlondonccg.nhs.uk/>

Buyer's address

<https://procontract.due-north.com/Advert?advertId=baa906fa-f351-ec11-810e-005056b64545>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=baa906fa-f351-ec11-810e-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert?advertId=baa906fa-f351-ec11-810e-005056b64545>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NEL Community Lymphoedema and Complex Wound Care

Reference number

PRJ-1097

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

North East London CCG are seeking to commission a community based service providing high quality specialised lymphoedema and complex wound management. There is also additional elements of dressing optimisation and lymphoedema hosiery management and supply to patients, primary and community health and social care providers. The service will be innovative, accessible, integrate and align with providers within the health and social care economy.

The provider will be required to deliver a specialist clinician led service that provides lymphoedema and complex wound care to patients across North East London within the boroughs of Barking & Dagenham, City and Hackney, Havering, Newham, Redbridge, Tower Hamlets and Waltham Forest. The service will need to provide services within the boroughs at suitable locations.

The aim will be to:

- Deliver a lymphoedema service and additional complex wound care that provides innovative and effective care at the point of need, thereby reducing the chronicity associated with unmanaged lymphoedema or non-healing wounds.
- Ensure patients are seen and treated in the right place at the right time and by the most appropriate person/service.
- Ensure patients have equal access to consistent levels of service regardless of where

they live and their gender, age, ethnicity, disability, sexual orientation, religion or beliefs.

- Reduce the number of inappropriate attendances at emergency and urgent care and increase the management of patients locally.
- Develop common pathways of care ensuring there is no unnecessary duplication and promote the coordination of services.
- The service will promote equitable provision and access to excellent wound care and chronic oedema management for patients and contribute to a better patient experience and quality of life.
- The service will deliver training to local services across NEL of healthcare professionals improving the standards of care provided for lymphoedema and wound care.

II.1.5) Estimated total value

Value excluding VAT: £9,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

East London

II.2.4) Description of the procurement

North East London CCG seeks to understand if there is a market for complex Lymphoedema services and is seeking expressions of interest from organisations capable of providing the stated services at across North East London.

Contract commencement is expected for June 2022, the contract duration will be for 3 years with an option to extend it for 24 months. The stated contract value is for the life of the contract (3+2).

Interested organisation wishing to engage with the CCG before this potential procurement procedure progresses must express an interest via Pro-contract e-tendering portal. Bidders needs to register on Pro-contract if they are not registered already. This can be done by clicking the below link.

<https://procontract.due-north.com/Register>

Once registered, you can express an interest in this project and submit the EOI form by clicking the following link to this specific project:

<https://procontract.due-north.com/Advert?advertId=baa906fa-f351-ec11-810e-005056b64545>

Please note that failure to submit a duly completed expression of interest form by the deadline of 21 December 2021, 17:00, will exclude you from this procurement process.

Please note that any expressions of interests by any other means will not be considered.

II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.14) Additional information

Additional 24 months extension available

Subject to the passing of the Health and Care Bill, North East London CCG will be abolished and replaced by North East London Integrated Care Boards (ICB). Any reference to the CCG as the Contracting Authorities in this procurement should be interpreted as referring to the ICB that will take its place in due course.

Please note that the contract(s) will be awarded without further publication of a contract notice. Interested organisations must express their interest as instructed in this PIN notice if they wish to take part in this procurement process.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

The potential future provider must be able to complete the expression of interests form to satisfy commissioners that they are a viable provider to deliver the services stated. Appropriate checks will be made to verify the information in taking this procurement forward.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

NEL is looking for the highest standards of service for our patients and key performance Indicators covering specific targets for waiting for assessments review and specific outcomes will be determined during the procurement and contracting process.

There will also be outcome targets for training delivery, Dressing Optimisation and Hosiery Management

Section IV. Procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

21 December 2021

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic payment will be used

VI.3) Additional information

The provider will also provide integrated connected services of:

Dressing Optimisation Scheme - to improve the usage of appropriate dressings and bandages across the local economy, whilst reducing the patient and NHS costs associated with wound infection and cellulitis.

Compression Garment Scheme (Hosiery) provide a central store and manage the supply and fitting to appropriate patients on the lymphoedema caseload.

The provider must be able to be community based within North East London and offer appropriate locations to provide clinics for complex wound care and a home visit service for the lymphoedema caseload.

The provider must have the management and clinical experience to provide all the elements of the service and a track record of integrating pathways and services with local acute and community providers.

Quality - the provider will be expected to provide care in accordance with national clinical guidelines (NICE etc) and achieve improved outcomes for patients.

Forecast annual activity and finance:

Lymphoedema and complex wound care are forecast at approx. 10,000 appointments per annum and a valued of £1.6 million.

DOS management value is £240k per annum ex-VAT.

Compression Garment Management is currently £25k per annum ex VAT.

The service is being commissioned for NEL CCG however, it should be noted that the service covers 7 boroughs and excludes some service elements in some boroughs.

Currently the provision for these connected services are only required as follows:

- Dressing Optimisation - all boroughs except Waltham Forrest
- Compression Garments - City and Hackney only at present

The NEL service is therefore not standardised across the whole of NEL footprint.