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Contract

Adult Hospice Inpatient, Outpatient and Community Services in East Berkshire (Slough, Maidenhead, Windsor, Ascot and Bracknell)

NHS Frimley Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-029790

Procurement identifier (OCID): ocds-h6vhtk-052c34

Published 4 June 2025, 11:23am

Section I: Contracting authority

I.1) Name and addresses

NHS Frimley Integrated Care Board

Windsor

Email

scwcsu.cbprocurement@nhs.net

Country

United Kingdom

Region code

UKJ - South East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.frimley.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Adult Hospice Inpatient, Outpatient and Community Services in East Berkshire (Slough, Maidenhead, Windsor, Ascot and Bracknell)

Reference number

PSCG0041

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Frimley ICB ("the Commissioner") sought to commission provision to provide adult hospice inpatient, outpatient and community services for all patients requiring hospice intervention for palliative and end of life care who are registered with a GP practice in the East Berkshire area.

Working as part of the Frimley Integrated Care System, the inpatient outpatient and community services will support individuals to remain in their preferred place of care and

reduce avoidable ambulance conveyancing and hospital admissions with a rapid response service and 24/7 advice line. It will also engender confidence amongst professionals in supporting the delivery of exceptional end of life care.

The Services are for adults over the age of 18 years or transitioning into adult services at the time of first referral.

This is a Provider Selection Regime (PSR) Contract Award Notice A. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £22,435,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

NHS Frimley ICB ("the Commissioner") sought to commission provision to provide adult hospice inpatient, outpatient and community services for all patients requiring hospice intervention for palliative and end of life care who are registered with a GP practice in the East Berkshire area.

The provider will work in close partnership with the ICB and stakeholders in delivery of the model of provision. The model will aim to achieve best value and excellent patient outcomes by developing planned pathways and processes towards the shift of activity from hospital settings to hospice, care homes and home settings. There will be an emphasis on achieving the preferred place of care for patients and their carers/families in an efficient and timely manner.

Working as part of the Frimley Integrated Care System, the inpatient outpatient and community services will support individuals to remain in their preferred place of care and reduce avoidable ambulance conveyancing and hospital admissions with a rapid

response service and 24/7 advice line. It will also engender confidence amongst professionals in supporting the delivery of exceptional end of life care.

The Services are for adults over the age of 18 years or transitioning into adult services at the time of first referral.

The aim is to provide a holistic seamless 24/7 service to patients, through multi-disciplinary co-ordinated, working across the health and social care systems. Training, information and advice and support will also be offered to related health and social care teams.

The total expected value of the contract for the initial two-year contract term is £10,724,000. The optional two-year extension expected value of the contract is £11,711,000. Therefore, the full expected lifetime contract value (two years + optional two-year extension) is £22,435,000. The two-year contract period commenced on the 1st April 2025.

The Commissioner is directly awarding a contract to the existing provider Thames Hospice in accordance with the criteria outlined in Regulation 6(3) and 7 Direct Award process A of the Health Care Services (Provider Selection Regime) Regulations 2023.

This procurement has been carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners, with decisions on the award being made by the Frimley ICB Provider Selection and Contracting Group (PSCG).

II.2.5) Award criteria

Quality criterion - Name: No realistic alternative provider' / 'Patient Choice / Weighting: 100

Cost criterion - Name: No realistic alternative provider' / 'Patient Choice / Weighting: 100

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The existing provider of the service has expressed an interest to continue with the service and the ICB is satisfied with the proposed contracting arrangements, and due to the nature of the specialised service that Thames Hospice provide that they remain the only appropriate provider.

This is a Provider Selection Regime (PSR) confirmation of contract award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Thames Hospice

Maidenhead

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

05316964

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,435,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

No declared conflicts or potential conflicts of interest were identified during the decision-making process. This notice covers award of a contract for existing services with an existing provider.

VI.4) Procedures for review

VI.4.1) Review body

NHS Frimley Integrated Care Board

Windsor

Country

United Kingdom