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Contract

CR: Case Management Systems (CMS) improvement

Department for Education

F03: Contract award notice

Notice identifier: 2023/S 000-029782

Procurement identifier (OCID): ocds-h6vhtk-03b68a

Published 10 October 2023, 10:18am

Section I: Contracting authority

I.1) Name and addresses

Department for Education

Sanctuary Buildings, 20, Great Smith Street

London

SW1P 3BT

Email

Emilie.WILKINSON@EDUCATION.GOV.UK

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-education>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CR: Case Management Systems (CMS) improvement

II.1.2) Main CPV code

- 72222000 - Information systems or technology strategic review and planning services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Notice of Award for: CR: Case Management Systems (CMS) Improvement

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £29,150

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This is a Notice of Award for: CR: Case Management Systems (CMS) Improvement.

Department for Education are looking for a provider to enhance the development and use of case management systems (CMS) in children's social care to enable social workers to spend more time with families.

Departmental research has concluded that technology used by social workers to record their work with children, support social workers in their day-to-day work, and collect statutory and local data could be improved or standardised. Whilst local authorities are responsible for funding and managing their digital estate, the department made a commitment in the recent Stable Homes, Built on Love strategy to improve case management systems to enable social workers to spend more time directly with children and families.

To deliver this work, it is recognised that the successful bidder will need to work closely with the department, local authorities, other agencies involved in safeguarding, sector experts and membership bodies as well as current providers of case management systems to build a set of standards which can be applied across any Case Management Systems currently being used by social workers at an LA level.

II.2.5) Award criteria

Quality criterion - Name: Cost / Weighting: 30

Cost criterion - Name: Technical / Weighting: 60

Cost criterion - Name: Social Value / Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-008923](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

con_22262

Title

Case Management Systems (CMS) Improvement

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2023

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Social Finance

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £29,150

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Department for Education

London

Country

United Kingdom