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Contract

Cancelled UCA - Customer Relationship Management Solution

University For the Creative arts

F03: Contract award notice

Notice identifier: 2021/S 000-029772

Procurement identifier (OCID): ocds-h6vhtk-02ccb9

Published 1 December 2021, 9:47am

Section I: Contracting authority

I.1) Name and addresses

University For the Creative arts

Falkner Road

Farnham

GU9 7DS

Contact

Procurement

Email

procurement@uca.ac.uk

Telephone

+44 1252892638

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.uca.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cancelled UCA - Customer Relationship Management Solution

Reference number

UCA/2021/Marketing/CRM

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

CANCELLED UCA - Customer Relationship Management SolutionREF - UCA/2021/Marketing/CRM
The University For The Creative Arts seeks to investigate the opportunities available to replace its current CRM (Radius) with an improved solution: a fully functional CRM software application – incorporating an integrated customer database and a full contact management suite – for supporting CRM, Marketing and Campaign Management
Suppliers that would like to take part in this tender process are invited to Express Interest until 27 Aug 2021 upon which they will be given access to the full tender documentation through this e-tendering system. Tender submissions must be received by Midday 27 Aug 2021
Please allow sufficient time to make your return as late returns will not be permitted.
Any questions relating to this tender should be made via correspondence on the website and can be addressed to the main contact as shown in the details above.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72212481 - Sales or marketing software development services

- 48480000 - Sales, marketing and business intelligence software package
- 72212480 - Sales, marketing and business intelligence software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

UCA CRM Software

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-017739](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

University For The Creative Arts

Farnham

Country

United Kingdom