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Planning

Carers Support Service

More titles:

Carers Support Services

Carers Support Service

Bristol City Council

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-029767

Procurement identifiers (OCIDs): ocds-h6vhtk-02fbb8, ocds-h6vhtk-02fbb9, ocds-h6vhtk-02fbba

Published 1 December 2021, 9:12am

Section I: Contracting authority

I.1) Name and addresses

Bristol City Council

City Hall, College Green

Bristol

BS1 5TR

Contact

Mr Martyn Wordsworth

Email

martyn.wordsworth@bristol.gov.uk

Telephone

+44 1173576682

Country

United Kingdom

NUTS code

UKK - South West (England)

Internet address(es)

Main address

<https://www.bristol.gov.uk/>

Buyer's address

<https://www.bristol.gov.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Support Service

Reference number

DN584999

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Bristol City Council is notifying providers about a forthcoming tender opportunity for a range of Carers' Support Services.

Carers' Support Services can assist carers to understand what services are available, support them to access services such as a carer's assessment, financial support and short-term face-to-face support; and have their voice heard.

Bristol City Council will be using the open procedure method to tender for the Carers' Support Services to include those detailed below.

- Telephone and on-line service for any carer: single point of contact to obtain Information, Advice and Guidance on support with the caring role.
- Short-term face-to-face support. To provide direct emotional support, support with form-filling and applications, including with the Carer's Assessment.
- Health services for adult carers: Hospital discharge support; Primary Care Support.
- Parent Carers' Support Service: Practical and emotional support, information, signposting and advocacy to parent carers. This will include supporting parent carers with relevant assessments.

Bristol City Council is moving towards commissioning its services on a more devolved

locality basis. This means that the Council will be focusing the approach towards localised models of provision where organisations can demonstrate high social value and a significant

community presence. The Directorate is particularly interested in new models of provision with a high user focus, where use of local assets is integral to the offer, and where there may be different provision for each locality specifically focused upon the needs of that community. It is the principle of people being able to access services within the areas they live as much as possible that we are seeking to achieve and working with providers of these

services that are locally based, adding social value and reinvesting in these localities and local people.

A pre-tender event for providers is taking place on Wednesday 15th December 2021, 11.00am - 12.30pm.

This will be a virtual event held on Microsoft Teams. This will be an opportunity to meet the commissioners, hear more details about the tender and the chance for potential bidders

to ask questions before the tender is issued in January 2022.

Estimated value £300k p.a. Length of contract expected to be 5 years (including any extensions)

Market Engagement Event: <https://tinyurl.com/CarersMarketEngagementMeeting>

II.1.5) Estimated total value

Value excluding VAT: £1,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

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II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

This contract is subject to renewal

Yes

Description of renewals

Re-commission at the end of the contract

II.3) Estimated date of publication of contract notice

10 January 2022

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Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No