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Contract

Healthwatch Kingston Service

The Royal Borough of Kingston upon Thames

F03: Contract award notice

Notice identifier: 2023/S 000-029759

Procurement identifier (OCID): ocids-h6vhtk-0399a1

Published 9 October 2023, 8:22pm

Section I: Contracting authority

I.1) Name and addresses

The Royal Borough of Kingston upon Thames

Guildhall 2

Kingston upon Thames

KT1 1EU

Contact

Mr Ankur Patel

Email

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Telephone

+44 2085476109

Country

United Kingdom

Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.kingston.gov.uk>

Buyer's address

<http://www.kingston.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Kingston Service

Reference number

DN652121

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority is seeking to appoint a provider for the provision of Healthwatch Kingston Service.

The Health and Social Care Act 2012 places a statutory requirement for councils to commission a local Healthwatch service. Healthwatch acts as a consumer champion for users of health and social care services, for both children and adults. It makes sure that: people know where to go to raise concerns and obtain information about health and social care services; people's views and experiences are heard and acted upon, improving scrutiny of health and social care services; and enables local people to influence commissioning decisions and service design, development and improvement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £748,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

The Authority is seeking to appoint a provider for the provision of Healthwatch Kingston Service.

The Authority is using an Open Procedure for this procurement of services categorised as 'social and other specific services' under Schedule 3 of the Public Contracts Regulations 2015 ('PCR 2015'). This procurement exercise will therefore be subject to the Light Touch

Regime ('LTR') under Regulations 74 to 77 as set out in the Public Contracts Regulations

2015

The contract is comprised of 3 separate specification deliverables :

Core Healthwatch Kingston service specification

Annex 1 Additional Services – Learning Disabilities Partnership Board specification

Annex 2 Additional Services – Making Safeguarding Personal specification

The contract term will be for a period of Three years and Six months (42 months) with an option to extend for a further period or periods of up to Twenty Four (24) months. The anticipated contract commencement date will be 1st October 2023.

Bidders should be aware that the Annex 1 and Annex 2 additional services are subject to

future social care funding and the Authority reserves the right to terminate these additional service specification elements with three months written notice in accordance with the change control or variation provisions of the contract.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-001971](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 May 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healthwatch Kingston upon Thames

Kingston

Country

United Kingdom

NUTS code

- UKI63 - Merton, Kingston upon Thames and Sutton

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £748,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Borough of Kingston upon Thames

Kingston

Country

United Kingdom