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Planning

## **Refugee Support Services**

Devon County Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-029753

Procurement identifier (OCID): ocids-h6vhtk-049ba9

Published 17 September 2024, 4:52pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Devon County Council

County Hall, The Annexe, Topsham Road

Exeter

EX2 4QD

#### **Contact**

Mrs Becky Meaton

#### **Email**

[becky.meaton@devon.gov.uk](mailto:becky.meaton@devon.gov.uk)

#### **Telephone**

+44 1392383000

#### **Country**

United Kingdom

**Region code**

UKK - South West (England)

**Internet address(es)**

Main address

<http://www.supplyingthesouthwest.org.uk>

Buyer's address

<http://www.supplyingthesouthwest.org.uk>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Refugee Support Services

Reference number

DN743435

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Devon County Council is coordinating, in parts of Devon, the resettlement of refugee families from across the globe under the UK government's resettlement schemes. In 2025 the council intends to let contracts for various strands of support to enable resettled families to adapt to life in the UK and lead independent and productive lives.

This support will include: initial reception and integration casework support, coordinating/ensuring access to English language provision, translation and interpreting, advice on access to services and entitlements, assessment and support for employability, development of self-reliance and social capital and other support to meet needs identified over time.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

#### **II.2.4) Description of the procurement**

Devon County Council is coordinating, in parts of Devon, the resettlement of refugee families from across the globe under the UK government's resettlement schemes. In 2025 the council intends to let contracts for various strands of support to enable resettled families to adapt to life in the UK and lead independent and productive lives.

This support will include: initial reception and integration casework support, coordinating/ensuring access to English language provision, translation and interpreting, advice on access to services and entitlements, assessment and support for employability, development of self-reliance and social capital and other support to meet needs identified over time.

The term of support for each family is between three and five years from arrival, with per capita funding tapering over that term.

The Council intends to consult organisations with relevant experience on options for how services might be combined, commissioned, and delivered in order to deliver the most effective support over the full term.

This will include taking on support for those families already in Devon. By the end of 2024 there will have been 104 households (423 people) resettled in Devon. Whilst resettlement is led by the Home Office, local districts councils have indicated an ongoing commitment to further local arrivals in the coming years.

Devon County Council will be holding an initial market engagement session via Teams on Tuesday 12th November 2024 from 11-12.

If you are interested in attending this meeting, please email the procurement people – mailbox: [procurementpeople-mailbox@devon.gov.uk](mailto:procurementpeople-mailbox@devon.gov.uk)

and provide your name, contact information, your role and the name of your organisation.

### **II.3) Estimated date of publication of contract notice**

17 September 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

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