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Contract

Outsystems Digital Development Software Platform

Norwich City Council

F03: Contract award notice

Notice identifier: 2023/S 000-029748

Procurement identifier (OCID): ocds-h6vhtk-040a7e

Published 9 October 2023, 5:03pm

Section I: Contracting authority

I.1) Name and addresses

Norwich City Council

City Hall

NORWICH

NR21NH

Email

procurement@norwich.gov.uk

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.norwich.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Outsystems Digital Development Software Platform

Reference number

NRW/20363

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Outsystems is a 'low-code' digital software platform that is used to develop end-to-end solutions and integrate these with the council's 'line of business' applications.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £285,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norwich City Council, City Hall, Norwich.

II.2.4) Description of the procurement

The scope of the service will cover:

- Access to the Outsystems platform for solution development
- Use of a 'Live' platform for deployment of secure solutions for us by council staff, partners and customers
- Access to Capita Foundry and Outsystems experts for advice, guidance and training

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.14) Additional information

Extensions can only be made within the life of the framework. This contract ends 2026 and framework agreement ends 2025.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Direct Award made against Provision of Managed Services for Business Solutions (Lot: Y16013) framework with KCS. It allows direct award option to most suitable supplier following due diligence checks by the council.

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

NRW/20363

Title

Outsystems Digital Development Software Platform

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 March 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Capita Business Services Limited

65 Gresham Street

London

EC2V 7NQ

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02299747

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £285,000

Total value of the contract/lot: £285,000

Section VI. Complementary information

VI.3) Additional information

Award Notice originally uploaded onto Contracts Finder in error. Link - <https://www.contractsfinder.service.gov.uk/Notice/e4a1fe12-18ba-452d-bb2a-89fa93cbca0c>.

As over services threshold is required to be on Find a Tender.

VI.4) Procedures for review

VI.4.1) Review body

Norwich City Council

City Hall, St Peters Street

Norwich

NR NH

Email

procurement@norwich.gov.uk

Country

United Kingdom