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Contract

Uniform System

Norwich City Council

F03: Contract award notice

Notice identifier: 2023/S 000-029747

Procurement identifier (OCID): ocds-h6vhtk-040a7d

Published 9 October 2023, 4:47pm

Section I: Contracting authority

I.1) Name and addresses

Norwich City Council

City Hall

NORWICH

NR21NH

Email

procurement@norwich.gov.uk

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.norwich.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Uniform System

Reference number

NRW/20326

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

System required for the digitalisation of the council's Planning and Regulatory Service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,014,255

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norwich City Council, City Hall, Norwich.

II.2.4) Description of the procurement

To build upon existing software (UNIFORM) already used within the service but providing add-ons and enhancements to existing systems to ensure better workflows, data management and, most importantly, customer experience.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Under framework agreement there is no maximum call-off period for contract. Is currently for a period of 5 years to August 2028.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Direct Award made via a Call-Off agreement of Lot 3 (Housing, Environmental and Planning Solutions) of the Vertical Applications Solutions framework with Crown Commercial Services (CCS). Allows direct award option to most suitable supplier following due diligence checks by the council.

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

Uniform System

Title

NRW/20326

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 August 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Idox Software LTD

Unit 5, Woking 8, Forsyth Road

Woking, Surrey

GU21 5SB

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

02933889

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,014,255

Total value of the contract/lot: £1,014,255

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Norwich City Council

City Hall, St Peters Street

Norwich

NR2 1NH

Email

procurement@norwich.gov.uk

Country

United Kingdom