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Tender

## **CWC20104 - Healthwatch Wolverhampton**

Wolverhampton City Council

F02: Contract notice

Notice identifier: 2021/S 000-029720

Procurement identifier (OCID): ocds-h6vhtk-02fb89

Published 30 November 2021, 4:02pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Wolverhampton City Council

Civic Centre, St Peters Square

Wolverhampton

WV1 1RL

#### **Contact**

Mr Alastair Jewson

#### **Email**

[Alastair.jewson@wolverhampton.gov.uk](mailto:Alastair.jewson@wolverhampton.gov.uk)

#### **Telephone**

+44 1902556556

#### **Country**

United Kingdom

**NUTS code**

UKG39 - Wolverhampton

**Internet address(es)**

Main address

<http://www.wolverhampton.gov.uk>

Buyer's address

<http://www.wolverhampton.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Register>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Register>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CWC20104 - Healthwatch Wolverhampton

Reference number

DN575941

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Healthwatch organisations are statutory, independent champions for people who use health and social care services. Each local authority is required by the Health and Social Care Act 2012 to ensure that an independent Healthwatch organisation operates within its area. Healthwatch (Wolverhampton) is responsible for ensuring that local voices are heard, and people's views and experiences are used to improve existing services and to help shape future services. In addition, where concerns and problems in relation to services have been identified, Healthwatch (Wolverhampton) will inform the relevant people and ensure that action is taken to resolve these issues and prevent them from arising again. The contract term is 3 years, plus the option to extend up to a further 2 years. Light Touch Regime: The subject matter of this procurement process relates to the delivery of services which are listed to in Chapter 3, Section 7 to the PCR 2015 regulations. As such the full regime set out in the regulations will not apply to the award of the contract. Consequently, the procurement process adopted by the Commissioners has been developed in accordance with Regulation 76 of the regulations and in particular in accordance with the fundamental public procurement principles of transparency and equal treatment. For the avoidance of doubt this means that the Commissioners have adopted a restricted procedure described in the associated tender documents. In accordance with legislation, this opportunity is limited to social enterprises which act for the benefit of the community in England. Please see the tender documents for further information.

#### **II.1.5) Estimated total value**

Value excluding VAT: £845,000

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.2) Description****II.2.3) Place of performance**

NUTS codes

- UKG39 - Wolverhampton

**II.2.4) Description of the procurement**

Healthwatch organisations are statutory, independent champions for people who use health and social care services. Each local authority is required by the Health and Social Care Act 2012 to ensure that an independent Healthwatch organisation operates within its area. Healthwatch (Wolverhampton) is responsible for ensuring that local voices are heard, and people's views and experiences are used to improve existing services and to help shape future services. In addition, where concerns and problems in relation to services have been identified, Healthwatch (Wolverhampton) will inform the relevant people and ensure that action is taken to resolve these issues and prevent them from arising again. The contract term is 3 years, plus the option to extend up to a further 2 years. Light Touch Regime: The subject matter of this procurement process relates to the delivery of services which are listed to in Chapter 3, Section 7 to the PCR 2015 regulations. As such the full regime set out in the regulations will not apply to the award of the contract. Consequently, the procurement process adopted by the Commissioners has been developed in accordance with Regulation 76 of the regulations and in particular in accordance with the fundamental public procurement principles of transparency and equal treatment. For the avoidance of doubt this means that the Commissioners have adopted a restricted procedure described in the associated tender documents. In accordance with legislation, this opportunity is limited to social enterprises which act for the benefit of the community in England. Please see the tender documents for further information.

**II.2.5) Award criteria**

Quality criterion - Name: Awareness and Engagement / Weighting: 22

Quality criterion - Name: An Effective Place-Based Approach / Weighting: 18

Quality criterion - Name: Integrated Care System/S and Healthwatch's Role / Weighting: 11

Quality criterion - Name: Transition/Mobilisation / Weighting: 7.25

Quality criterion - Name: Managerial and Operational Resourcing and Priorities /  
Weighting: 7.25

Quality criterion - Name: Performance Delivery / Weighting: 7.25

Quality criterion - Name: Social Value Commitments / Weighting: 7.25

Price - Weighting: 20

#### **II.2.6) Estimated value**

Value excluding VAT: £845,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Extensions are available up to a further 24 months.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

7 January 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 9 April 2022

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

City of Wolverhampton Council

Wolverhampton

Email

[David.Pattison@wolverhampton.gov.uk](mailto:David.Pattison@wolverhampton.gov.uk)

Country

United Kingdom