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Contract

Disability Services for Adults - Re-opening of Framework CC10057

West Lothian Council

F03: Contract award notice

Notice identifier: 2022/S 000-029710

Procurement identifier (OCID): ocds-h6vhtk-031035

Published 21 October 2022, 10:37am

Section I: Contracting authority

I.1) Name and addresses

West Lothian Council

West Lothian Civic Centre, Howden South Road

Livingston

EH54 6FF

Contact

Tom Henderson

Email

tom.henderson@westlothian.gov.uk

Telephone

+44 1506281814

Fax

+44 1506281325

Country

United Kingdom

NUTS code

UKM78 - West Lothian

Internet address(es)

Main address

<http://www.westlothian.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00140

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Disability Services for Adults - Re-opening of Framework CC10057

Reference number

CC11721

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

West Lothian Council will be making use of the provisions of the Light Touch Regime to re-open Framework Agreement CC10057 for Adults with a Disability to receive care in their own homes and properties owned by landlords with appropriate support.

The framework is for new business only and existing framework suppliers are not required to apply.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £55,650,000

II.2) Description

II.2.1) Title

Supporting service users with complex needs resulting in behaviours that challenge

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM78 - West Lothian

II.2.4) Description of the procurement

The Council have a requirement for suitably qualified and experienced service providers to support service users with complex needs resulting in behaviours that challenge:

Service users will be eligible for Lot 1 services when an assessment of risk has concluded that they present with behaviour(s) that challenge to such an intensity, frequency, or duration as to threaten the quality of life and/or the physical safety of the individual or others. Thus leading to responses that are restrictive, aversive or result in exclusion and/or deny access to the use of ordinary community facilities.

The Council intend operating a Framework Agreement whereby service providers who meet all the mandatory criteria, pass the Selection Stage, score a sufficiently high score within the Technical Envelope in the Invitation to Tender, are prepared to accept the council's hourly rate and are able to meet all requirements, will be appointed.

The Framework Agreement will use the flexibility offered by the Light Touch Regime allowing for re-opening of competition to other service providers to be appointed on 1 July 2023 and each anniversary thereafter, an Open Procedure as provided within the Public Contracts (Scotland) Regulations will be used to appoint providers to the Framework Agreement.

The current budget hourly rates for Lot 1 – Supporting service users with Complex Behaviour(s) that Challenge is GBP 22.59.

The Council will review Prices before 1 April in each Financial Year to determine whether any increase is to be applicable from said date including the current GBP12.02 night time hours.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 5

Quality criterion - Name: Quality Assurance / Weighting: 7.5

Quality criterion - Name: Scenario Analysis / Weighting: 10

Quality criterion - Name: Adult Protection / Weighting: 5

Quality criterion - Name: Service User Engagement / Weighting: 5

Quality criterion - Name: Service User Feedback / Weighting: 5

Quality criterion - Name: Workforce Matters / Weighting: 7.5

Quality criterion - Name: Responding in a Crisis / Weighting: 5

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

In accordance with Section 67 (5) of the PC(S) Regulations - form of a fixed price or cost on the basis of which economic operators will compete on quality criteria only whereby price is fixed at an hourly rate. Utilising the flexibility of the Light Touch Regime with regard to the award criteria, those providers who are prepared to accept the Partnership's hourly rates will score 50%.

II.2) Description

II.2.1) Title

Supporting servicing users with complex conditions to access their community

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM78 - West Lothian

II.2.4) Description of the procurement

The Council have a requirement for suitably qualified and experienced service providers to support service users with complex conditions to access their community:

Service users will be eligible for Lot 2 services where an assessment of risk has concluded that their long term and complex conditions significantly restrict their ability to participate in activities of daily living and community involvement.

The Council intend operating a Framework Agreement whereby service providers who meet all the mandatory criteria, pass the Selection Stage, score a sufficiently high score within the Technical Envelope in the Invitation to Tender, are prepared to accept the council's hourly rate and are able to meet all requirements, will be appointed.

The Framework Agreement will use the flexibility offered by the Light Touch Regime allowing for re-opening of competition to other service providers to be appointed on 1 July 2023 and each anniversary thereafter, an Open Procedure as provided within the Public Contracts (Scotland) Regulations will be used to appoint providers to the Framework Agreement.

The current budget hourly rates for Lot 2 – Supporting service users with Complex conditions to access their community is GBP 20.10

The Council will review Prices before 1 April in each Financial Year to determine whether any increase is to be applicable from said date including the current GBP12.02 night time hours.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 5

Quality criterion - Name: Quality Assurance / Weighting: 7.5

Quality criterion - Name: Scenario Analysis / Weighting: 10

Quality criterion - Name: Adult Protection / Weighting: 5

Quality criterion - Name: Service User Engagement / Weighting: 5

Quality criterion - Name: Service User Feedback / Weighting: 5

Quality criterion - Name: Workforce Matters / Weighting: 7.5

Quality criterion - Name: Responding in a Crisis / Weighting: 5

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

In accordance with Section 67 (5) of the PCS Regulations - form of a fixed price or cost on the basis of which economic operators will compete on quality criteria only whereby price is fixed at an hourly rate. Utilising the flexibility of the Light Touch Regime with regard to the award criteria, those providers who are prepared to accept the Partnership's hourly rates will score 50%.

II.2) Description

II.2.1) Title

Supporting Service users with Mental Health and Addictions

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM78 - West Lothian

II.2.4) Description of the procurement

The Council require suitably experienced and qualified service providers to support service users with Mental Health and Addictions. Service users will be eligible for Lot 3 services where an assessment of risk has concluded that their mental health significantly restricts their ability to participate in activities of daily living and community involvement.

The Council intend operating a Framework Agreement whereby service providers who meet all the mandatory criteria, pass the Selection Stage, score a sufficiently high score within the Technical Envelope in the Invitation to Tender, are prepared to accept the council's hourly rate and are able to meet all requirements, will be appointed.

The Framework Agreement will use the flexibility offered by the Light Touch Regime allowing for re-opening of competition to other service providers to be appointed on 1 July 2023 and each anniversary thereafter, an Open Procedure as provided within the Public Contracts (Scotland) Regulations will be used to appoint providers to the Framework Agreement.

The current budget hourly rates for Lot 3 – Supporting Service users with Mental Health and Addictions is GBP 22.59.

The Council will review Prices before 1 April in each Financial Year to determine whether any increase is to be applicable from said date including the current GBP12.02 night time hours.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 5

Quality criterion - Name: Quality Assurance / Weighting: 7.5

Quality criterion - Name: Scenario Analysis / Weighting: 10

Quality criterion - Name: Adult Protection / Weighting: 5

Quality criterion - Name: Service User Engagement / Weighting: 5

Quality criterion - Name: Service User Feedback / Weighting: 5

Quality criterion - Name: Workforce Matters / Weighting: 7.5

Quality criterion - Name: Responding in a Crisis / Weighting: 5

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

In accordance with Section 67 (5) of the PC(S) Regulations - form of a fixed price or cost on the basis of which economic operators will compete on quality criteria only whereby price is fixed at an hourly rate. Utilising the flexibility of the Light Touch Regime with regard to the award criteria, those providers who are prepared to accept the Partnership's hourly rates will score 50%.

II.2) Description

II.2.1) Title

Supporting service users with complex conditions to manage their personal care

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM78 - West Lothian

II.2.4) Description of the procurement

The Council require suitably experienced and qualified service providers to support service users with complex conditions to manage their personal care.

The Council intend operating a Framework Agreement whereby service providers who meet all the mandatory criteria, pass the Selection Stage, score a sufficiently high score within the Technical Envelope in the Invitation to Tender, are prepared to accept the council's hourly rate and are able to meet all requirements, will be appointed.

The Framework Agreement will use the flexibility offered by the Light Touch Regime allowing for re-opening of competition to other service providers to be appointed on 1 July 2023 and each anniversary thereafter, an Open Procedure as provided within the Public Contracts (Scotland) Regulations will be used to appoint providers to the Framework Agreement.

The current budget hourly rates for Lot 4 – Supporting service users to manage their personal care is GBP 19.60

The Council will review Prices before 1 April in each Financial Year to determine whether any increase is to be applicable from said date including the current GBP 12.02 night time hours.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 5

Quality criterion - Name: Quality Assurance / Weighting: 7.5

Quality criterion - Name: Scenario Analysis / Weighting: 10

Quality criterion - Name: Adult Protection / Weighting: 5

Quality criterion - Name: Service User Engagement / Weighting: 5

Quality criterion - Name: Service User Feedback / Weighting: 5

Quality criterion - Name: Workforce Matters / Weighting: 7.5

Quality criterion - Name: Responding in a Crisis / Weighting: 5

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

In accordance with Section 67 (5) of the PC(S) Regulations - form of a fixed price or cost on the basis of which economic operators will compete on quality criteria only whereby price is fixed at an hourly rate. Utilising the flexibility of the Light Touch Regime with regard to the award criteria, those providers who are prepared to accept the Partnership's hourly rates will score 50%.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-002460](#)

Section V. Award of contract

Lot No

1

Title

Supporting service users with complex needs resulting in behaviours that challenge

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 June 2022

V.2.2) Information about tenders

Number of tenders received: 11

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 11

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ENABLE Scotland

Inspire House,3 Renshaw Place, Eurocentral

Lanarkshire

ML1 4UF

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Ion Care and Support Services Ltd

Axwell House, 2 Westerton Road, 2 Westerton Road

Broxburn

EH52 5AU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Mears Supported Living Scotland

Dumyat Technology Centre, Alva Industrial Estate

Alva

FK12 5DW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

real life options

david wandlass house, knottingley road knottingley

knottingley

wf11obl

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Thera Scotland

4 Jubilee House, Saltire Centre

Glenrothes

KY62AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Hierarchy Business Solutions Limited T/A Hierarchy Support Services

Suite 7, 5 Fleming House, Fleming Road

Livingston

EH547BN

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Deafblind Scotland

1 Neasham Drive

Glasgow

G663FA

Telephone

+44 1417776111

Country

United Kingdom

NUTS code

- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £17,500,000

Section V. Award of contract

Lot No

2

Title

Supporting servicing users with complex conditions to access their community

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 June 2022

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ENABLE Scotland

INSPIRE House, 3 Renshaw Place

Eurocentral

ML1 4UF

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Hierarchy Business Solutions Limited T/A Hierarchy Support Services

Suite 7, 5 Fleming House, Fleming Road

Livingston

EH547BN

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Ion Care and Support Services Ltd

Axwell House, 2 Westerton Road, 2 Westerton Road

Broxburn

EH52 5AU

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Mears Supported Living Scotland

Dumyat Technology Centre, Alva Industrial Estate

Alva

FK12 5DW

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

The contractor is an SME

No

V.2.3) Name and address of the contractor

New Directions West Lothian

Bloom House, 10 Main Street

Livingston Village

EH54 7AF

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Deaf Action

49 Albany Street

Edinburgh

EH1 3QY

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £31,850,000

Section V. Award of contract

Lot No

3

Title

Supporting Service users with Mental Health and Addictions

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 June 2022

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ENABLE Scotland

INSPIRE House, 3 Renshaw Place

Eurocentral

ML1 4UF

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Ion Care and Support Services Ltd

Axwell House, 2 Westerton Road, 2 Westerton Road

Broxburn

EH52 5AU

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Mears Supported Living Scotland

Dumyat Technology Centre, Alva Industrial Estate

Alva

FK12 5DW

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

The contractor is an SME

No

V.2.3) Name and address of the contractor

Real Life Options

David Wandless House, A1 Business Park, Knottingley Road

Knottingley

WF11 0BU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

with YOU

unit 3.2 , Hays Business Centre, 4 Hay Avenue

Edinburgh

EH16 4AQ

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,600,000

Section V. Award of contract

Lot No

4

Title

Supporting service users with complex conditions to manage their personal care

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 June 2022

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 9

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Deaf Action

49 Albany Street

Edinburgh

EH1 3QY

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Enable Scotland

Inspire House, 3 Renshaw Place, Eurocentral

Holytown

ML1 4UF

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Ion Care and Support Services Ltd

Axwell House, 2 Westerton Road, 2 Westerton Road

Broxburn

EH52 5AU

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Real Life Options

David Wandless House, A1 Business Park, Knottingley Road

Knottingley

WF11 0BU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £700,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:696214)

VI.4) Procedures for review

VI.4.1) Review body

Livingston Sherriff Court

West Lothian Civic Centre, Howden South Road

Livingston

EH54 6FF

Country

United Kingdom