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Tender

Assistive Technology Service

Cheshire East Borough Council

F02: Contract notice

Notice identifier: 2021/S 000-029705

Procurement identifier (OCID): ocds-h6vhtk-02fb7a

Published 30 November 2021, 2:58pm

Section I: Contracting authority

I.1) Name and addresses

Cheshire East Borough Council

Westfields, Middlewich Road

Sandbach

CW11 1HZ

Contact

Ms Tracy Roberts

Email

tracy.roberts@cheshireeast.gov.uk

Telephone

+44 1270686973

Country

United Kingdom

NUTS code

UKD62 - Cheshire East

Internet address(es)

Main address

<http://www.cheshireeast.gov.uk/>

Buyer's address

<http://www.cheshireeast.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=e963539e-7ece-eb11-810c-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=e963539e-7ece-eb11-810c-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Assistive Technology Service

Reference number

DN550467

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is looking for an expert partner to work with them on the delivery of this Assistive Technology service to residents. The emphasis of this work will be providing valued support to residents including response visits and wellbeing related calls (including signposting to useful local services) and responsive activity monitoring. As such, technology will act as an enabler rather than an end itself.

The service will be made up of the following service components.

- Sourcing of Assistive Technology devices
- Installation and Collection of Assistive Technology devices
- Premises/Storage of Assistive Technology devices
- Maintenance and Testing of Assistive Technology devices
- IT System

- Contact Centre
- Mobile Response Team (including falls pick-up)
- Device identification

II.1.5) Estimated total value

Value excluding VAT: £4,900,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 32000000 - Radio, television, communication, telecommunication and related equipment
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 48000000 - Software package and information systems
- 51000000 - Installation services (except software)
- 64000000 - Postal and telecommunications services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD62 - Cheshire East

II.2.4) Description of the procurement

This service will adjust to the developments within the Assistive Technology market, therefore ensuring that individuals have access to devices in the medium term which can support them in the most effective ways. This will be informed by the knowledge and expertise of the Provider. Additionally, the service will also be cognisant of the efficiencies that can be achieved from the correct deployment of Assistive Technology, whilst

recognising that evidence is needed to prove impact.

The service will support the following aims:

- * Enabling people to be supported in their own homes (including Supported Living Establishments) as well as the community
- * Reducing the number of hospital admissions and re-admissions
- * Reducing the number of care home admissions
- * Reducing the number of falls
- * Facilitating timely discharge from hospital
- * Reducing the number, cost and intensity of care packages/nurse visits
- * Reducing the burden on Carers and risk of Carer breakdown, whilst increasing confidence and peace of mind
- * Improving health and wellbeing by maximising independence, choice, control, dignity and quality of life within the individual's home (including reduced social isolation)
- * Reducing health inequality through provision of technology

The Council is looking for an expert partner to work with them on the delivery of this Assistive Technology service to residents. The emphasis of this work will be providing valued support to residents including response visits and wellbeing related calls (including signposting to useful local services) and responsive activity monitoring. As such, technology will act as an enabler rather than an end itself.

This service is being commissioned by Cheshire East Council in partnership with the following organisations

- * Cheshire Clinical Commissioning Group
- * East Cheshire NHS Trust
- * Mid-Cheshire NHS Trust
- * GP Practices (within Cheshire East).

The service will be made up of the following service components.

- Sourcing of Assistive Technology devices
- Installation and Collection of Assistive Technology devices
- Premises/Storage of Assistive Technology devices
- Maintenance and Testing of Assistive Technology devices
- IT System
- Contact Centre
- Mobile Response Team (including falls pick-up)
- Device identification

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

This is a contract with an initial term of 4 years from 01/07/22 to 30/06/26

with 2 x 12 months optional extensions

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 January 2022

Local time

2:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

27 January 2022

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

ROYAL COURTS OF JUSTICE

THE STRAND

LONDON

WC2A 2LL

Country

United Kingdom