

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029704-2022>

Tender

Digital Systems Transformation

Delta Wellbeing Ltd

F02: Contract notice

Notice identifier: 2022/S 000-029704

Procurement identifier (OCID): ocds-h6vhtk-0377b4

Published 21 October 2022, 10:29am

The closing date and time has been changed to:

15 December 2022, 2:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Delta Wellbeing Ltd

Unit 2, Heol Aur, Dafen Industrial Estate

Llanelli

SA148QN

Email

paul.faulkner@deltawellbeing.org.uk

Telephone

+44 3003332222

Country

United Kingdom

NUTS code

UKL14 - South West Wales

Internet address(es)

Main address

<https://Deltawellbeing.org.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA83182

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Systems Transformation

II.1.2) Main CPV code

- 48333000 - Contact management software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

The following details provide information for some of the key requirements of the system, that will need to enable Delta Wellbeing Ltd to deliver an alarm receiving platform that is resilient and continually evolving to allow new systems and products to work within it and allows the linking and aggregation of data.

Proactive call management solution

Wellbeing / CWO SLAT assessment tool

Central Hub Functions

Video call function for MDT

Client and patient triage hub functions

Virtual Hospital / Wards

Virtual Rehabilitation

Innovation Management - new product and service testing

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48333000 - Contact management software package
- 72212333 - Contact management software development services
- 79512000 - Call centre
- 33195000 - Patient-monitoring system

II.2.3) Place of performance

NUTS codes

- UKL14 - South West Wales

Main site or place of performance

Carmarthenshire

II.2.4) Description of the procurement

The following details provide information for some of the key requirements of the system, that will need to enable Delta Wellbeing Ltd to deliver an alarm receiving platform that is resilient and continually evolving to allow new systems and products to work within it and allows the linking and aggregation of data.

Proactive call management solution

Wellbeing / CWO SLAT assessment tool

Central Hub Functions

Video call function for MDT

Client and patient triage hub functions

Virtual Hospital / Wards

Virtual Rehabilitation

Innovation Management - new product and service testing

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Option to extend up to a period of 5 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

24 November 2022

Local time

2:00pm

Changed to:

Date

15 December 2022

Local time

2:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

25 November 2022

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 9 months before the end of the contract

VI.3) Additional information

To assist you in locating these opportunities on the BRAVO E Procurement System the project code is: project_51545

As this is an Open procedure, Tenderers must ensure that all ITT questions are fully responded to. The following ITT Project codes may further assist you in locating the opportunities:

ITT Code: itt_98547

Please also ensure you check the Attachments area for any documents/ information which may assist you with your submission or you are required to upload as part of your submission as per information contained within the tender pack.

Suppliers Instructions How to express interest in this Tender:

1. Register your company on the etenderwales portal (this is only required once)

- Browse to the eSourcing Portal: www.etenderwales.bravosolution.co.uk
- Click the "Suppliers register here" link
- Enter your correct business and user details
- Note the username you chose and click "Save" when complete
- You will shortly receive an email with your unique password (please keep this secure)
- Agree to the terms and conditions and click "continue"

2. Express an Interest in the Project

- Login to the portal with the username/password

- Click the "ITTs Open to All Suppliers" link. (These are Invitation to Tender Documents open to any registered supplier)
- Click on the relevant ITT to access the content.
- Click the "Express Interest" button at the top of the screen
- This will move the ITT into your "My ITTs" page. (This is a secure area reserved for your projects only)
- Click on the ITT code, you can now access any attachments by clicking the ""Buyer Attachments" on the left hand side of the screen

3. Responding to the tender

- At the top of the screen you can choose to Create Response or Decline to Respond (please give a reason if declining)
- You can now use the Messages function on to communicate with the buyer and seek any clarification
- Note the deadline for completion, then follow the onscreen instructions to complete the ITT
- There may be a mixture of online & offline actions for you to perform (there is detailed online help available)

If you require any further assistance use the online help, or the BravoSolution help desk is available Mon - Fri (8am - 6pm) on:

- email: help@bravosolution.co.uk
- Phone: 0800 368 4850/ Fax: 020 7080 0480

Tenders or Requests to Participate must be sent to:

Official name:

www.etenderwales.bravosolution.co.uk

(WA Ref:125012)

The buyer considers that this contract is suitable for consortia bidding.

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=125697

(WA Ref:125697)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom