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Tender

Carers Support Services

South Tyneside Council

F02: Contract notice

Notice identifier: 2023/S 000-029699

Procurement identifier (OCID): ocds-h6vhtk-040902

Published 9 October 2023, 2:00pm

Section I: Contracting authority

I.1) Name and addresses

South Tyneside Council

Town Hall, Westoe Road

SOUTH SHIELDS

NE332RL

Contact

Karen Dixon

Email

karen.dixon@southtyneside.gov.uk

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.southtyneside.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.nepo.org/suppliers/portal>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.nepo.org/suppliers/portal>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Support Services

Reference number

S8376

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

This Tender is for 2 Contracts/Lots:

Lot 1 Young Adults/Adult Carers Support Service covering 18+ years of age with Adult Social Care being responsible for the statutory Care Act assessments.

Lot 2 Young Carers Assessment and Support Service covering 5 to 18 years of age with the Service Provider carrying out the young carers statutory needs assessments.

Bidders may bid for, and win, one or both of the Contracts/Lots.

Suppliers will be required to express interest in this opportunity on the NEPO ProContract system. If not already registered on ProContract please register at the following link: <https://procontract.due-north.com>. Suppliers will then be granted access to the tender documentation. Please note that registering on ProContract and expressing interest does not mean that you have bid for the tender - once the above steps are complete you will be required to complete and submit the tender documentation.

II.1.5) Estimated total value

Value excluding VAT: £1,990,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Young Adults/Adult Carers Support Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

BACKGROUND

3.1 The Care Act 2014 places several statutory duties on local authorities. The Act fully recognises the role of carers, their need for support and their need for a life beyond caring, including paying attention to employment.

3.2 The Children and Families Act 2014 gives young carers and young adult carers in England a right to a carer's assessment and to have their needs met (if the assessment shows this is needed). The Care Act and the Children and Families Act should work together to make sure the needs of the whole family are met and inappropriate or excessive caring by young carers is prevented or reduced.

3.3 In South Tyneside, supporting carers is directly aligned to the Health and Wellbeing Strategy. The outcomes developed within the Strategy are embedded throughout the 5-year Delivery Plan of the recently refreshed South Tyneside Carers Strategy

3.4 The development of the Carers Strategy (2022-27) is firmly underpinned by extensive engagement and co-production with carers, the cared for, Council and NHS services, and all other stakeholders including the Private and Third sectors.

3.5 Following extensive engagement/consultation with carers, professionals and stakeholders, a review of the Model was undertaken by Joint Commissioning.

3.6 See below current activity data:

Adults

- There are approx. 1200 adult carers currently either receiving support or registered.
- On average, approx. 14 adult carers are registered each month.

Young Carers

- There are approx. 500 young carers currently receiving support or registered.
- On average, approx. 14 young carers are registered each month.

3.7 The core elements of the Review, which have driven our recommissioning intentions, are:

- Young Adult Carers in South Tyneside are underrepresented throughout both services. Transitions are problematic due to the lack of cohesion between services.
- The Young Carers Service would be more efficiently placed focussing solely on under 18s, with the Adults' provision being responsible for carers aged 18+, ensuring a relevant service offer for all adult carers focusing on prevention.
- Additionally, a pro-active approach is required to identify carers within all communities, ensuring an equitable offer across the board.

3.8 The Council are seeking to procure the following services:

- An Adult Carers Support Service covering aged 18+ years with responsibility for statutory Care Act assessment being the responsibility of Adult Social Care.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,370,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

There is an option to extend for up to 2 x 12 month periods.

II.2.14) Additional information

The dates reflect the initial 3 year contract duration. The values reflect the potential 5 year duration, including extensions.

II.2) Description

II.2.1) Title

Young Carers Assessment and Support Service

Lot No

2

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

BACKGROUND

3.1 The Care Act 2014 places several statutory duties on local authorities. The Act fully recognises the role of carers, their need for support and their need for a life beyond caring, including paying attention to employment.

3.2 The Children and Families Act 2014 gives young carers and young adult carers in England a right to a carer's assessment and to have their needs met (if the assessment shows this is needed). The Care Act and the Children and Families Act should work together to make sure the needs of the whole family are met and inappropriate or excessive caring by young carers is prevented or reduced.

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are:

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- The Young Carers Service would be more efficiently placed focussing solely on under 18s, with the Adults' provision being responsible for carers aged 18+, ensuring a relevant service offer for all adult carers focusing on prevention.
- Additionally, a pro-active approach is required to identify carers within all communities, ensuring an equitable offer across the board.

3.8 The Council are seeking to procure the following services:

- A Young Carers Assessment and Support Service covering aged 5-18 years with the responsibility of conducting statutory young carers needs assessments.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £615,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

There is an option to extend for up to 2 x 12 month periods.

II.2.14) Additional information

The contract dates reflect the initial 3 year contract duration. The value reflects the potential 5 year duration if the extension periods are taken.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 November 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

9 November 2023

Local time

1:00pm

Place

South Shields Town Hall

Information about authorised persons and opening procedure

Tenders will be received electronically via the Due North portal and will be opened by the Head of Legal Services or delegated representative

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

South Tyneside Council

South Shields

NE33 2RL

Country

United Kingdom