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Tender

provision of Specialist Specialist Mental Health Support in the Community for Ethnically & Culturally Diverse Communities

NHS West Yorkshire

F02: Contract notice

Notice identifier: 2023/S 000-029686

Procurement identifier (OCID): ocds-h6vhtk-03f928

Published 9 October 2023, 1:09pm

Section I: Contracting authority

I.1) Name and addresses

NHS West Yorkshire

White Rose House, West Parade

Wakefield

WF1 1LT

Email

michelle.vantooop@nhs.net

Country

United Kingdom

Region code

UKE4 - West Yorkshire

Internet address(es)

Main address

<https://www.westyorkshire.icb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://nhswyicb.ukp.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://nhswyicb.ukp.app.jaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

provision of Specialist Specialist Mental Health Support in the Community for Ethnically & Culturally Diverse Communities

Reference number

itt_88

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This commission is available to VCSE organisations providing effective specialist mental health services for ethnically and culturally diverse communities in recognition of their vital role in responding to the pandemic, ongoing system pressures and supporting some of the most acutely ill and vulnerable patients.

This specification sets out how this service will continue to build on and further deliver the ambitions set by people for our services. As such, we will continue to work with our providers to further shape and transform the service and the system of support.

It is expected that through the Specialist Mental Health Support in the Community for Ethnically and Culturally Diverse Communities, more people receive appropriate interventions at the right place, in a highly responsive and culturally competent manner.

Our ambition is to move away from a system that is based on thresholds and tiers to enable people to access information, advice, support and care based on their needs.

Working together with people accessing our services, their carers, with staff and stakeholder partners, we shared experience and expertise on understanding how we improve the support available. The result is we have adopted, and adapted, the evidence-based model called i-Thrive to provide a systemic framework for our services to support children, young people, adults and older adults to be happy, healthy at home and have agreed a series of clear guiding principles to deliver and improve our support.

II.1.5) Estimated total value

Value excluding VAT: £450,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE41 - Bradford

Main site or place of performance

Bradford District and Craven

II.2.4) Description of the procurement

Service Aims

Across Bradford District and Craven, we will develop and deliver Specialist Mental Health Support in the Community for Ethnically and Culturally Diverse Communities that will:

- Harness the collective will of our system to make a measurable, significant, and sustainable step change in promoting equity within mental health services.
- Promote and respect mental wellbeing framing and help people experiencing mental health problems to co-design, manage and work towards recovery and fulfilment that fits with their cultural and personal beliefs and experiences.

Wider aims

- To deliver a person-centred service to the Bradford and Craven population, ensuring equity of access and quality of service provision.
- To ensure health outcomes and improvements in wellbeing are measured at regular intervals and recorded for submission to national and local datasets.
- To support the delivery of the vision and goals of Healthy Minds Strategy.
- To be flexible in the delivery of services to ensure the location of services are closer to home and does not prohibit access.
- To develop a strategic advisory body that support policy, good practice, and innovation in delivering equitable mental health services.

Service Outcomes

It is expected that through the Specialist Mental Health Support in the Community for Ethnically and Culturally Diverse Communities, more people receive appropriate interventions at the right place, in a highly responsive and culturally competent manner.

Purpose

- Identify priorities related to our three outcomes and overall vision – better lives, respect rights and improve support.

Population

- Increased access to non-mental health community support.
- Strengthen representative service member and carer involvement for Healthy Minds.
- Less fear and stigma of services among communities of ethnic and racial diversity of talking about and accessing mental health support.
- Increased satisfaction with Healthy Minds and specialist mental health services.
- Increased proportion of people who feel they have recovered from their illness.
- Appropriate admission, quicker discharge of people to community, inpatient and crisis alternative support.
- An increased range of effective culturally appropriate interventions such as peer support services, counselling psychotherapeutic and pharmacological engagement as well as better access to wider health and wellbeing care.

Place

- Increased confidence, skill, response and reflection within our workforce and less stigma.
- Utilise effective measurement tools, developing new tools and building the evidence base.
- Develop our partners to be a centre of excellence that supports policy, good practice, and innovation in delivering equitable mental health services.

Partnership

- Develop a strong collaboration and engaged leadership.
- Improve communication, quality and integration of Healthy Minds services.
- Better engagement with our diverse communities that influences our strategic priorities.
- Support our Root out Racism campaign and other partnership campaigns that support and promote equity within health and care services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2027

This contract is subject to renewal

Yes

Description of renewals

Up to 2 years by agreement and subject to availability of funding

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Services to which this Procurement relates fall within the scope of Schedule 3 of the Public Contracts Regulations 2015 otherwise known as the Light Touch Regime. No terms used through this Procurement or any other indication should be interpreted to mean that the Contracting Authority intends to hold itself bound by any of the Regulations, save those applicable to Schedule 3 services

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

This commission is available to VCSE organisations providing effective specialist mental health services for ethnically and culturally diverse communities in recognition of their vital role in responding to the pandemic, ongoing system pressures and supporting some of the most acutely ill and vulnerable patients.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-025864](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 November 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

17 November 2023

Local time

1:00pm

Place

On Line

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

A Bidder event will be held on 23 October 2023 @ 10:30 via MS Teams. If you would like an invitation to this event then you must express an interest in the ITT via the e-procurement portal at <https://nhswyicb.ukp.app.jaggaer.com/> and then request an invitation through the messaging system in that ITT.

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

Country

United Kingdom