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Tender

National Specialist Security Services

National Highways Limited

F02: Contract notice

Notice identifier: 2024/S 000-029655

Procurement identifier (OCID): ocds-h6vhtk-0422ab

Published 17 September 2024, 11:34am

Section I: Contracting authority

I.1) Name and addresses

National Highways Limited

Bridge House, 1 Walnut Tree Close

Guildford

GU1 4LZ

Email

SpecialistSecurityServices@nationalhighways.co.uk

Country

United Kingdom

Region code

UKJ - South East (England)

Internet address(es)

Main address

www.nationalhighways.co.uk

Buyer's address

<https://nationalhighways.ukp.app.jaggaer.com/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://nationalhighways.ukp.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://nationalhighways.ukp.app.jaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://nationalhighways.ukp.app.jaggaer.com/>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Specialist Security Services

II.1.2) Main CPV code

- 75240000 - Public security, law and order services

II.1.3) Type of contract

Services

II.1.4) Short description

National Highways invites tenders for a National Specialist Security Services contract, to provide safe and effective management of protest and trespass incidents that affect the operation and improvement of the Strategic Road Network.

II.1.5) Estimated total value

Value excluding VAT: £20,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79700000 - Investigation and security services
- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

- UKD - North West (England)
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

The procurement is for a contract to provide the services described in the procurement documentation under an amended NEC4 Term Service Short Contract for a period of 5 years, up to a maximum value of 20 000 000 GBP.

The service requirements include (but are not limited to) the following:

- Response to incidents at short notice.
- Provision of relevant updates during incidents.
- Provision of support to the emergency services when requested during an incident.
- Process serving of court papers and any other legal documents to intended recipient(s).
- Provision of support and feedback during lessons learnt sessions to aid continuous improvement.
- Provision of support and evidence as required, post-incident.

The Contractor must be knowledgeable, experienced and professional in the removal of unauthorised people from affected National Highways land and premises whilst adhering to Health, Safety & Wellbeing standards.

Any other body leading, delivering, managing, improving and/or maintaining any trunk road will be able to place a task order under the contract.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.6) Estimated value

Value excluding VAT: £20,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Some roles require specific qualifications and professional memberships to be held, please refer to the tender documents for full details

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-036177](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

29 October 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 28 October 2025

IV.2.7) Conditions for opening of tenders

Date

29 October 2024

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Any other body leading, delivering, managing, improving and/or maintaining any trunk road will be able to place a task order under the contract.

The Contracting Authority will use an E-Sourcing Portal in this procurement exercise. Information on how to take part in this Tender is detailed below:

1. Register your company on the E-Sourcing Portal (this is only required once)

Visit - <https://nationalhighways.ukp.app.jaggaer.com/> and click the link to register

Accept the terms and conditions and click 'continue' - Enter your business and user details - Note the username you chose and click 'Save' when complete - You will shortly receive an email with your unique password.

2. Express an Interest in the tender - Login to the portal - Click the 'PQQ/ITTs Open to All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier).

Click on the relevant PQQ/ITT to access the content (ITT_818 - National Specialist Security Services).

Click the 'Express Interest' button at the top of this page. This will move the PQQ/ITT into your 'My PQQs/

My ITT's page. (This is a secure area reserved for your projects only). You can access any attachments by clicking the 'Buyer Attachments' in the 'PQQ/ITT Details box.

3. Responding to the tender - Click 'My Response' under 'PQQ/ITT Details', you can 'Create Response' or

'Decline to Respond' (please give a reason if declining).

You can use the 'Messages' function to communicate with the buyer and seek any clarification. Note the deadline for completion, then follow the onscreen instructions to complete the PQQ/ITT.

There may be a mixture of online and offline actions for you to perform (there is detailed online help available). Submit your reply using the 'Submit Response' button at the top of the page. If you require any further assistance, please consult online help or contact the E-Sourcing Portal help desk.

Tender documentation for contracts over 10,000 GBP will be published and made available to the public.

You should also be aware that if your bid is successful the resulting contract will be published. In some circumstances, limited redactions will be made to tender documentation and/or contracts before they are published in order to comply with existing law, to protect commercial interests and for the protection of national security.

Further information will be set out in the Tender Documents. Contract dates stated are indicative and may be subject to change.

VI.4) Procedures for review

VI.4.1) Review body

See details at VI.4.3

See details at VI.4.3

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

National Highways will incorporate a minimum 10 day standstill period at the point information on award of the contract is communicated to tenderers. Appeals should be lodged in accordance with the Public Contracts Regulations 2015 (SI 2006 No 5) as amended.