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Contract

Merchant Acquirer

University of Bristol

F03: Contract award notice

Notice identifier: 2024/S 000-029649

Procurement identifier (OCID): ocds-h6vhtk-041c54

Published 17 September 2024, 11:18am

Section I: Contracting authority

I.1) Name and addresses

University of Bristol

4th Floor, Augustine's Courtyard, Orchard Lane

Bristol

BS1 5DS

Email

QQ23366@bristol.ac.uk

Telephone

+44 01179289000

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.bristol.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Merchant Acquirer

II.1.2) Main CPV code

- 66110000 - Banking services

II.1.3) Type of contract

Services

II.1.4) Short description

The contract includes the provision of merchant acquiring for all card transactions apart from student fees, which are managed separately. Both online CNP and in-person CP transactions are included.

The provision of physical infrastructure for CP payment acceptance is also included, along with capability for a very small volume of MOTO payments keyed into terminals directly by staff.

Student fee processing and associated merchant acquiring are excluded as these are managed separately.

****UPDATE****

Previous Open FTS Tender was abandoned due to no acceptable tenderers. PCR 2015 Reg 32(2)(a) allows for a contract to be entered into via negotiation without further competition where 'no suitable tenders' were received. This contract was negotiated with the incumbent supplier to ensure that the services continue.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,710,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The priority of the University is to ensure the timely and accurate posting of income, and prompt resolution of any payment queries or issues. To deliver a positive payment experience to customers and support the operational activities of the University we aim to provide:

- a secure and efficient (with respect to time and cost) payment service,
- prompt, courteous, and well-informed resolution of any queries around payment,
- card payment channels appropriate to business needs (i.e. mixture of high volume/value and high value/low volume, online and in-person, payment acceptance in different currencies, and mobile/'pop-up' events, and
- seamless integration with other key infrastructure, including University finance system and the Catering epos system

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II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Contract awarded 3+1+1 - Price stated is the forecast for the full 5 year contract.

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Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-005646](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Title

Merchant Acquirer

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 August 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GPUK LLP trading as Global Payments

Granite House, Granite Way, Syston, Leicester, LE7 1PL

Leicester

LE7 1PL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,710,000

Section VI. Complementary information

VI.3) Additional information

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VI.4) Procedures for review

VI.4.1) Review body

University of Bristol

Senate House

Bristol

BS1 5DS

Email

lee.bryant@bristol.ac.uk

Country

United Kingdom