

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029647-2021>

Contract

Provision of a local Healthwatch Service in Lancashire

Lancashire County Council

F03: Contract award notice

Notice identifier: 2021/S 000-029647

Procurement identifier (OCID): ocds-h6vhtk-02e08f

Published 30 November 2021, 9:39am

Section I: Contracting authority

I.1) Name and addresses

Lancashire County Council

Fishergate

Preston

PR18XJ

Contact

Procurement Care-Health

Email

caphprocurement@lancashire.gov.uk

Telephone

+44 1772538206

Country

United Kingdom

NUTS code

UKD45 - Mid Lancashire

Internet address(es)

Main address

<https://www.lancashire.gov.uk/isupplier/>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a local Healthwatch Service in Lancashire

Reference number

RFQ 15304635

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Healthwatch was created by the Health and Social Care Act 2012 as the independent

consumer champion for health and social care. Healthwatch operates at national level through Healthwatch England and at a local level through local Healthwatch. Local Healthwatch operates in each upper tier local authority area. Local Healthwatch Service will help to ensure that the views and feedback from local people are an integral part of local commissioning across health and social care. To ensure that Lancashire County Council (the Authority) fulfils its statutory responsibility in relation to the creation of Healthwatch Lancashire ('the Service'), the Provider, in delivering the Service will: Promote and support the involvement of local people in the commissioning, provision and scrutiny of local care services. Enable local people to monitor the standard of local care services and whether / how they could / ought to be improved. This includes the right to carry out 'Enter and View' visits on premises where publicly funded care services are provided as part of its role in gathering evidence. Obtain the views of people about their need for and their experiences of local care services and making these views known to persons responsible for commissioning, providing, managing or scrutinising local care services. Make reports and recommendations about how local care services could or ought to be improved. Provide advice and information about access to local care services so choices can be made about local care services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,612,230.35

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

II.2.4) Description of the procurement

Healthwatch was created by the Health and Social Care Act 2012 as the independent consumer champion for health and social care. Healthwatch operates at national level through Healthwatch England and at a local level through local Healthwatch. Local

Healthwatch operates in each upper tier local authority area. Local Healthwatch Service will

help to ensure that the views and feedback from local people are an integral part of local commissioning across health and social care. To ensure that Lancashire County Council (the

Authority) fulfils its statutory responsibility in relation to the creation of Healthwatch

Lancashire ('the Service'), the Provider, in delivering the Service will: Promote and support

the involvement of local people in the commissioning, provision and scrutiny of local care services. Enable local people to monitor the standard of local care services and whether /

how they could / ought to be improved. This includes the right to carry out 'Enter and View'

visits on premises where publicly funded care services are provided as part of its role in

gathering evidence. Obtain the views of people about their need for and their experiences of

local care services and making these views known to persons responsible for commissioning,

providing, managing or scrutinising local care services. Make reports and recommendations

about how local care services could or ought to be improved. Provide advice and information

about access to local care services so choices can be made about local care services.

II.2.5) Award criteria

Quality criterion - Name: Quality Questionnaire / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The contract is for an initial period of 3 years with the option to extend in any period/periods up to a maximum of 24 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-022817](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 November 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

People First Independent Advocacy

Carlisle

Country

United Kingdom

NUTS code

- UKD1 - Cumbria

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,612,230.35

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice - The High Court

London

Country

United Kingdom