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Contract

## **Provision of a local Healthwatch Service in Lancashire**

Lancashire County Council

F03: Contract award notice

Notice identifier: 2021/S 000-029647

Procurement identifier (OCID): ocds-h6vhtk-02e08f

Published 30 November 2021, 9:39am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Lancashire County Council

Fishergate

Preston

PR18XJ

#### **Contact**

Procurement Care-Health

#### **Email**

[caphprocurement@lancashire.gov.uk](mailto:caphprocurement@lancashire.gov.uk)

#### **Telephone**

+44 1772538206

#### **Country**

United Kingdom

**NUTS code**

UKD45 - Mid Lancashire

**Internet address(es)**

Main address

<https://www.lancashire.gov.uk/isupplier/>

**I.4) Type of the contracting authority**

Regional or local Agency/Office

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of a local Healthwatch Service in Lancashire

Reference number

RFQ 15304635

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Healthwatch was created by the Health and Social Care Act 2012 as the independent

consumer champion for health and social care. Healthwatch operates at national level through Healthwatch England and at a local level through local Healthwatch. Local Healthwatch operates in each upper tier local authority area. Local Healthwatch Service will help to ensure that the views and feedback from local people are an integral part of local commissioning across health and social care. To ensure that Lancashire County Council (the Authority) fulfils its statutory responsibility in relation to the creation of Healthwatch Lancashire ('the Service'), the Provider, in delivering the Service will: Promote and support the involvement of local people in the commissioning, provision and scrutiny of local care services. Enable local people to monitor the standard of local care services and whether / how they could / ought to be improved. This includes the right to carry out 'Enter and View' visits on premises where publicly funded care services are provided as part of its role in gathering evidence. Obtain the views of people about their need for and their experiences of local care services and making these views known to persons responsible for commissioning, providing, managing or scrutinising local care services. Make reports and recommendations about how local care services could or ought to be improved. Provide advice and information about access to local care services so choices can be made about local care services.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,612,230.35

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKD4 - Lancashire

### **II.2.4) Description of the procurement**

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local care services and making these views known to persons responsible for commissioning,

providing, managing or scrutinising local care services. Make reports and recommendations

about how local care services could or ought to be improved. Provide advice and information

about access to local care services so choices can be made about local care services.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality Questionnaire / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract is for an initial period of 3 years with the option to extend in any period/periods up to a maximum of 24 months

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-022817](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

People First Independent Advocacy

Carlisle

Country

United Kingdom

NUTS code

- UKD1 - Cumbria

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,612,230.35

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice - The High Court

London

Country

United Kingdom