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Planning

Parent Carer Needs Assessment and Support

Norfolk County Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-029641

Procurement identifier (OCID): ocids-h6vhtk-049b61

Published 17 September 2024, 10:52am

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

www.norfolk.gov.uk

Buyer's address

<https://in-tendhost.co.uk/norfolkcc/asp/Home>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Parent Carer Needs Assessment and Support

Reference number

NCCT42818

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council's pilot contract for the provision of Parent Carer Needs Assessment and Support service is due to end on the 31st of March 2025. The Council is

currently scoping its requirements for a new contract to commence on the 1st of April 2025.

II.1.5) Estimated total value

Value excluding VAT: £510,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85320000 - Social services
- 85300000 - Social work and related services
- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Across Norfolk (Breckland, Broadland, Great Yarmouth, King's Lynn and West Norfolk, North Norfolk, Norwich, South Norfolk)

II.2.4) Description of the procurement

Norfolk County Council's contract for the provision of Parent Carer Needs Assessment and Support service is due to end on the 31st of March 2025. The Council is currently scoping its requirements for a new contract to commence on the 1st of April 2025. Under the Children and Families Act (2014) parent carers have a right to a statutory assessment of their need for support if it is felt that they have needs for support, or if the parent carer requests an assessment. Additionally, under the Care Act 2014, there is a duty on local authorities to assess adult carers before the child they care for turns 18 (called a transitions assessment), if it appears the carer is likely to have needs for support once the child turns 18, and it would be of significant benefit for the carer to have a transitions

assessment. The provider will be expected to provide high quality parent carer needs assessments and support to identified parent carers of children and young people who are aged up to 18 and who have special educational needs and/or disabilities (SEND), long term illness, mental health difficulties, substance misuse or other additional needs. This will include the provision of experienced, skilled, and qualified staff, who will develop key community partnerships and networks, helping parent carers navigate the right services, and will include the delivery of both 1-2-1 support and group work. The aim of the service will be to enable parent carers to improve their confidence in their ability to support and meet the needs of their child, helping to reduce crisis and need for other services, and improve relationships between parent carers and their family members including the cared for. The service will deliver this by improving the wellbeing of parent carers by reducing loneliness, isolation by providing opportunities to connect and meet other parents in a similar situation and improving their understanding of what support is available and enabling them to access this in a timelier way.

II.2.14) Additional information

The market engagement event will take place on Wednesday 25th September 10 am – 12 pm (this date may be subject to change). Teams. Interested parties will need to register their interest on In-Tend (NCCT42818 Parent Carer Needs Assessment and Support) and a separate invite will be sent.

II.3) Estimated date of publication of contract notice

14 October 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

The value is for the first 3 years excluding VAT .The market engagement event will take place on Wednesday 25th September 10 am – 12 pm (this date may be subject to change) via Teams. Interested parties will need to register their interest on In-Tend (NCCT42818) and a separate invite will be sent. This procurement will be managed electronically via the Council's e-procurement system. To participate in this procurement, applicants must first be registered on <https://in-tendhost.co.uk/norfolkcc> (<https://in-tendhost.co.uk/norfolkcc>) Full instructions for registration and use of the system can be found at <https://in-tendhost.co.uk/norfolkcc/asp/BUYERPROFILES> (<https://in-tendhost.co.uk/norfolkcc/asp/BUYERPROFILE>). Once registered you will be able to see the procurement project under 'tenders' section and 'express an interest' to view the documentation. If you encounter any difficulties whilst using the system you can contact the In-tend support team by phoning +448442728810 or emailing support@in-tend.co.uk