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Tender

Provision of Rent Analytics Software

Torus62Ltd

F02: Contract notice

Notice identifier: 2024/S 000-029626

Procurement identifier (OCID): ocids-h6vhtk-049b58

Published 17 September 2024, 10:05am

Section I: Contracting authority

I.1) Name and addresses

Torus62Ltd

Helena Central, 4 Corporation Street

St Helens

WA9 1LD

Contact

Carol Rabone

Email

carol.rabone@torus.co.uk

Telephone

+44 8006781894

Country

United Kingdom

Region code

UKD - North West (England)

Internet address(es)

Main address

www.torus.co.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-St-Helens:-Software-package-and-information-systems./RMP2B53KS2>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-UK-St-Helens:-Software-package-and-information-systems./RMP2B53KS2>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Rent Analytics Software

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Provision of rent analytical data services which utilises machine learning to manage its rent collection activities and analysis of areas of risk.

II.1.5) Estimated total value

Value excluding VAT: £1,250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

Main site or place of performance

NORTH WEST (ENGLAND)

II.2.4) Description of the procurement

Torus requires an Intelligent automated solution which prioritises income officer caseloads based upon risks of increasing customer debt, automates contact with low risk, low-level cases, and provides an integrated call handling and text messaging solution for those cases considered higher risk.

The solution is to integrate fully with QL, enabling activity records in real time, but also have the capability to integrate with other housing management systems.

The value stated on this Contract Notice includes 2 X12 month extensions and we are

expecting to obtain savings by running this exercise.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further 2 x 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/RMP2B53KS2>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 October 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

18 October 2024

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-St-Helens:-Software-package-and-information-systems./RMP2B53KS2>

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GO Reference: GO-2024916-PRO-27727352

VI.4) Procedures for review

VI.4.1) Review body

Torus62Ltd

Helena Central, 4 Corporation Street

St Helens

WA9 1LD

Country

United Kingdom