

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029616-2023>

Contract

EPoS replacement programme for EPoS and Ticketing EPoS Hardware Support

English Heritage

F03: Contract award notice

Notice identifier: 2023/S 000-029616

Procurement identifier (OCID): ocids-h6vhtk-03d7ae

Published 6 October 2023, 6:25pm

Section I: Contracting authority

I.1) Name and addresses

English Heritage

The Engine House

Swindon

SN2 2EH

Email

Danny.forrest@english-heritage.org.uk

Telephone

+44 1793414047

Country

United Kingdom

NUTS code

UKK14 - Swindon

Internet address(es)

Main address

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

EPoS replacement programme for EPoS and Ticketing EPoS Hardware Support

Reference number

P/REF EH 00001961

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

English Heritage are replacing our existing EPoS and Ticketing solutions that are used by our 103 pay to enter sites to support retail, food and beverage and ticketing sales. The solution will utilise our existing EPoS hardware (tills, scanners, printers) where possible, which will need to be fully supported. The project is divided up into two distinct deliverables Lot 1 EPoS and Ticketing solution implementation and software support partner. Lot 2 Support Partner for the Provision of EPoS Terminal Image Management plus EPoS hardware and associated peripherals support. English Heritage wants to ensure this opportunity is open to a broad range of businesses, and accordingly tenderers may submit tender responses for one or both of the above lots. The award for each lot will be determined separately but bidders may be awarded more than one lot if they are the highest scoring across multiple lots. Unless otherwise stated by the bidder, any responses to quality questions will be

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Lot 1 – EPoS and Ticketing Solution

Lot No

Lot 1

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48110000 - Point of sale (POS) software package

II.2.3) Place of performance

NUTS codes

- UKK14 - Swindon

II.2.4) Description of the procurement

Lot 1 – EPoS and Ticketing solution implementation and software support partner.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 – Support Partner for the Provision of EPoS Terminal Image Management plus EPoS hardware and associated peripherals support.

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48110000 - Point of sale (POS) software package

II.2.3) Place of performance

NUTS codes

- UKK14 - Swindon

II.2.4) Description of the procurement

Support Partner for the Provision of EPoS Terminal Image Management plus EPoS hardware and associated peripherals support.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-017418](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

English Heritage

Swindon

Country

United Kingdom

