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Contract

## **EPoS replacement programme for EPoS and Ticketing EPoS Hardware Support**

English Heritage

F03: Contract award notice

Notice identifier: 2023/S 000-029616

Procurement identifier (OCID): ocds-h6vhtk-03d7ae

Published 6 October 2023, 6:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

English Heritage

The Engine House

Swindon

SN2 2EH

#### **Email**

[Danny.forrest@english-heritage.org.uk](mailto:Danny.forrest@english-heritage.org.uk)

#### **Telephone**

+44 1793414047

#### **Country**

United Kingdom

**NUTS code**

UKK14 - Swindon

**Internet address(es)**

Main address

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Recreation, culture and religion

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

EPoS replacement programme for EPoS and Ticketing EPoS Hardware Support

Reference number

P/REF EH 00001961

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

English Heritage are replacing our existing EPoS and Ticketing solutions that are used by our 103 pay to enter sites to support retail, food and beverage and ticketing sales. The solution will utilise our existing EPoS hardware (tills, scanners, printers) where possible, which will need to be fully supported. The project is divided up into two distinct deliverables Lot 1 EPoS and Ticketing solution implementation and software support partner. Lot 2 Support Partner for the Provision of EPoS Terminal Image Management plus EPoS hardware and associated peripherals support. English Heritage wants to ensure this opportunity is open to a broad range of businesses, and accordingly tenderers may submit tender responses for one or both of the above lots. The award for each lot will be determined separately but bidders may be awarded more than one lot if they are the highest scoring across multiple lots. Unless otherwise stated by the bidder, any responses to quality questions will be

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 – EPoS and Ticketing Solution

Lot No

Lot 1

## **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48110000 - Point of sale (POS) software package

## **II.2.3) Place of performance**

NUTS codes

- UKK14 - Swindon

## **II.2.4) Description of the procurement**

Lot 1 – EPoS and Ticketing solution implementation and software support partner.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 – Support Partner for the Provision of EPoS Terminal Image Management plus EPoS hardware and associated peripherals support.

Lot No

Lot 2

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48110000 - Point of sale (POS) software package

### **II.2.3) Place of performance**

NUTS codes

- UKK14 - Swindon

### **II.2.4) Description of the procurement**

Support Partner for the Provision of EPoS Terminal Image Management plus EPoS hardware and associated peripherals support.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-017418](#)

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## **Section V. Award of contract**

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

English Heritage

Swindon

Country

United Kingdom