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Tender

Computer Aided Dispatch System (CAD) for Northern Ireland Ambulance Service (NIAS)

Procurement and Logistics Service on behalf of Northern Ireland Ambulance Service
NI Ambulance Service Trust

F02: Contract notice

Notice identifier: 2023/S 000-029613

Procurement identifier (OCID): ocds-h6vhtk-0408cd

Published 6 October 2023, 5:55pm

The closing date and time has been changed to:

20 November 2023, 3:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Procurement and Logistics Service on behalf of Northern Ireland Ambulance Service

14-16 Great Victoria Street

Belfast

BT2 7BA

Contact

ict.sourcingscni.net

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UKN - Northern Ireland

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Ambulance Service Trust

Knockbracken Healthcare Park, Saintfield Road

Belfast

BT8 8SG

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etendersni.gov.uk/epps>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Computer Aided Dispatch System (CAD) for Northern Ireland Ambulance Service (NIAS)

Reference number

5002195

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Computer Aided Dispatch System (CAD) for Northern Ireland Ambulance Service

II.1.5) Estimated total value

Value excluding VAT: £5,208,086

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72200000 - Software programming and consultancy services
- 72300000 - Data services
- 72700000 - Computer network services
- 72210000 - Programming services of packaged software products
- 72230000 - Custom software development services
- 72260000 - Software-related services

- 72250000 - System and support services

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Computer Aided Dispatch System (CAD) for Northern Ireland Ambulance Service

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,208,086

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

The Contract will be awarded for a duration of 84 months, with the option of extending for any period or periods up to and including 24 months. The Contract is subject to renewal dependent on Client requirements

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The value in II.2.6 is the highest value which has been calculated on the basis of 7 year Contract with the option of 24 month extension period(s) and contingency for potential optional requirements, extension period(s), increased quantities and indexation required during the Contract Period.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

6 November 2023

Local time

3:00pm

Changed to:

Date

20 November 2023

Local time

3:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 4 April 2024

IV.2.7) Conditions for opening of tenders

Date

6 November 2023

Local time

3:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

In section I.2), it is stated that this procurement is a joint procedure and Contract award is by a Central Purchasing Body. This Contract is not a joint Contract, it is a Central Purchasing Body Contract operated by Business Services Organisation, Procurement and Logistics Service on behalf of the participant listed in I.1). The Contracting Authority will identify the Most Economically Advantageous Tender(s) (MEAT) on the basis of the information provided within the Tender Documents. The evaluation process incorporating Quality, Price and Compliance are provided as part of the Tender Evaluation Methodology and Marking Scheme (TEMMS) (SS20b).

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation Procurement and Logistics Service

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

PaLS will incorporate a standstill period at the point information on the award of the Contract is communicated to Tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days provides time for unsuccessful tenderers to challenge the award decision before the Contract is entered into. The Public Contract Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court, England, Wales and Northern Ireland.