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Contract

NAV2013 Upgrade to Business Central - System Implementation and Support Partner

English Heritage

F03: Contract award notice

Notice identifier: 2024/S 000-029599

Procurement identifier (OCID): ocds-h6vhtk-0415dc

Published 16 September 2024, 4:48pm

Section I: Contracting authority

I.1) Name and addresses

English Heritage

Engine House, Fire Fly Ave

Swindon

SN2 2EH

Email

Procurement2@english-heritage.org.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://in-tendhost.co.uk/english-heritage>

Buyer's address

<https://www.english-heritage.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NAV2013 Upgrade to Business Central - System Implementation and Support Partner

Reference number

P/REF EH 00001995

II.1.2) Main CPV code

- 72212100 - Industry specific software development services

II.1.3) Type of contract

Services

II.1.4) Short description

English Heritage are upgrading our existing Microsoft Dynamics NAV 2013 solution to Microsoft Business Central. The NAV 2013 solution supports our circa 100 pay to enter sites which provide retail, food, beverage and ticketing sales for our visitors by providing product management, stock management, warehouse fulfilment, cash management, general ledger, accounts payable and accounts receivable capabilities. An Implementation and Support Partner is needed to assist English Heritage in upgrading our existing Microsoft Dynamics NAV 2013 solution to Microsoft Business Central and to provide ongoing support for the solution. The contract will include an implementation period (expected to be around 12 months) - followed by a 5 + 5 ongoing support contract - so a maximum duration of 11 years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,200,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72212100 - Industry specific software development services
- 72212213 - Operating system enhancement software development services
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Project team is based in Swindon - with national reach across the organisation.

II.2.4) Description of the procurement

English Heritage are upgrading our existing Microsoft Dynamics NAV 2013 solution to Microsoft Business Central. The NAV 2013 solution supports our circa 100 pay to enter sites which provide retail, food & beverage and ticketing sales for our visitors by providing product management, stock management, warehouse fulfilment, cash management, general ledger, accounts payable and accounts receivable capabilities. An Implementation and Support Partner is needed to assist English Heritage in upgrading our existing Microsoft Dynamics NAV 2013 solution to Microsoft Business Central and to provide ongoing support for the solution. We anticipate implementation to take up to 12 months - followed by a 5 + 5 ongoing support contract - so a maximum duration of 11 years.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032688](#)

Section V. Award of contract

Contract No

P/REF EH 00001995

Lot No

N/A

Title

NAV2013 Upgrade to Business Central - System Implementation and Support Partner

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Dynavics Ltd

Meadows Business Park, 3 Blackwater

Camberley

GU17 9AB

Country

United Kingdom

NUTS code

- UKJ - South East (England)

National registration number

09529394

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,200,000

Total value of the contract/lot: £2,070,061.78

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

English Heritage

Engine House, Fire Fly Ave,

Swindon

SN2 2EH

Email

Procurement2@english-heritage.org.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

English Heritage

The Engine House, Fire Fly Avenue,

Swindon

SN2 2EH

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

English Heritage

The Engine House, Fire Fly Avenue,

Swindon

SN2 2EH

Country

United Kingdom