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Contract

## **NAV2013 Upgrade to Business Central - System Implementation and Support Partner**

English Heritage

F03: Contract award notice

Notice identifier: 2024/S 000-029599

Procurement identifier (OCID): ocds-h6vhtk-0415dc

Published 16 September 2024, 4:48pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

English Heritage

Engine House, Fire Fly Ave

Swindon

SN2 2EH

#### **Email**

[Procurement2@english-heritage.org.uk](mailto:Procurement2@english-heritage.org.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

## **Internet address(es)**

Main address

<https://in-tendhost.co.uk/english-heritage>

Buyer's address

<https://www.english-heritage.org.uk>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Recreation, culture and religion

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NAV2013 Upgrade to Business Central - System Implementation and Support Partner

Reference number

P/REF EH 00001995

#### **II.1.2) Main CPV code**

- 72212100 - Industry specific software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

English Heritage are upgrading our existing Microsoft Dynamics NAV 2013 solution to Microsoft Business Central. The NAV 2013 solution supports our circa 100 pay to enter sites which provide retail, food, beverage and ticketing sales for our visitors by providing product management, stock management, warehouse fulfilment, cash management, general ledger, accounts payable and accounts receivable capabilities. An Implementation and Support Partner is needed to assist English Heritage in upgrading our existing Microsoft Dynamics NAV 2013 solution to Microsoft Business Central and to provide ongoing support for the solution. The contract will include an implementation period (expected to be around 12 months) - followed by a 5 + 5 ongoing support contract - so a maximum duration of 11 years.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,200,000

### **II.2) Description**

## **II.2.2) Additional CPV code(s)**

- 72212100 - Industry specific software development services
- 72212213 - Operating system enhancement software development services
- 72000000 - IT services: consulting, software development, Internet and support

## **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Project team is based in Swindon - with national reach across the organisation.

## **II.2.4) Description of the procurement**

English Heritage are upgrading our existing Microsoft Dynamics NAV 2013 solution to Microsoft Business Central. The NAV 2013 solution supports our circa 100 pay to enter sites which provide retail, food & beverage and ticketing sales for our visitors by providing product management, stock management, warehouse fulfilment, cash management, general ledger, accounts payable and accounts receivable capabilities. An Implementation and Support Partner is needed to assist English Heritage in upgrading our existing Microsoft Dynamics NAV 2013 solution to Microsoft Business Central and to provide ongoing support for the solution. We anticipate implementation to take up to 12 months - followed by a 5 + 5 ongoing support contract - so a maximum duration of 11 years.

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-032688](#)

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## **Section V. Award of contract**

### **Contract No**

P/REF EH 00001995

### **Lot No**

N/A

### **Title**

NAV2013 Upgrade to Business Central - System Implementation and Support Partner

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Dynavics Ltd

Meadows Business Park, 3 Blackwater

Camberley

GU17 9AB

Country

United Kingdom

NUTS code

- UKJ - South East (England)

National registration number

09529394

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,200,000

Total value of the contract/lot: £2,070,061.78

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

English Heritage

Engine House, Fire Fly Ave,

Swindon

SN2 2EH

Email

[Procurement2@english-heritage.org.uk](mailto:Procurement2@english-heritage.org.uk)

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

English Heritage

The Engine House, Fire Fly Avenue,

Swindon

SN2 2EH

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

English Heritage

The Engine House, Fire Fly Avenue,

Swindon

SN2 2EH

Country

United Kingdom