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Tender

Health Watch and Independent Complaints Advocacy Services

Barnsley Metropolitan Borough Council

F02: Contract notice

Notice identifier: 2023/S 000-029585

Procurement identifier (OCID): ocds-h6vhtk-0408b7

Published 6 October 2023, 4:06pm

Section I: Contracting authority

I.1) Name and addresses

Barnsley Metropolitan Borough Council

Town Hall

Barnsley, South Yorkshire

S70 2TA

Contact

Katie Tomlinson

Email

katietomlinson@barnsley.gov.uk

Telephone

+44 0126000000

Country

United Kingdom

Region code

UKE31 - Barnsley, Doncaster and Rotherham

National registration number

N/A

Internet address(es)

Main address

<https://www.barnsley.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103835>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=73646&B=UK

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=73646&B=UK

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Health Watch and Independent Complaints Advocacy Services

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Barnsley Metropolitan Borough Council (the Council) is looking to recommission its contract for the delivery of an Independent Health Complaints Advocacy (IHCA) Service, which is known in Barnsley as the Independent Complaints Advocacy Service (ICAS) and the contract for provision of Healthwatch Barnsley.

This procurement has been advertised as one notice, bidders can apply for either of the lots Healthwatch and ICAS service or both services.

Both services require to develop close working relationships with the provider for each service.

For more information, please download the tender documentation.

II.1.5) Estimated total value

Value excluding VAT: £975,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 2 Independent Complaints Advocacy Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE31 - Barnsley, Doncaster and Rotherham

II.2.4) Description of the procurement

Barnsley Metropolitan Borough Council (the Council) is looking to recommission its contract for the delivery of an Independent Health Complaints Advocacy (IHCA) Service, which is known in Barnsley as the Independent Complaints Advocacy Service (ICAS) and the contract for provision of Healthwatch Barnsley.

This procurement has been advertised as one notice, bidders can apply for either of the lots Healthwatch and ICAS service or both services.

Both services require to develop close working relationships with the provider for each service.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £225,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2029

This contract is subject to renewal

Yes

Description of renewals

01/04/2024 - 31/03/2027

With an option to extend for 2 years (+1 +1)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 1 Healthwatch

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE31 - Barnsley, Doncaster and Rotherham

II.2.4) Description of the procurement

Barnsley Metropolitan Borough Council (the Council) is looking to recommission its contract for the delivery of an Independent Health Complaints Advocacy (IHCA) Service, which is known in Barnsley as the Independent Complaints Advocacy Service (ICAS) and the contract for provision of Healthwatch Barnsley.

This procurement has been advertised as one notice, bidders can apply for either of the lots Healthwatch and ICAS service or both services.

Both services require to develop close working relationships with the provider for each service.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £750,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2029

This contract is subject to renewal

Yes

Description of renewals

01/04/2024 - 31/03/2027

With an option to extend for 2 years (+1 +1)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 November 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

6 November 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of Justice

The Royal Courts of Justice, The Strand,

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

The High Court of Justice

The Royal Courts of Justice, The Strand,

London

WC2A 2LL

Country

United Kingdom