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Contract

National Framework Agreement for the provision of Job Planning Consultancy and Implementation Services

Countess of Chester Hospital NHS Foundation Trust

A full list of eligible users is available at <https://www.coch-cps.co.uk/>

F03: Contract award notice

Notice identifier: 2024/S 000-029580

Procurement identifier (OCID): ocds-h6vhtk-046c79

Published 16 September 2024, 3:45pm

Section I: Contracting authority

I.1) Name and addresses

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

Email

info@coch-cps.co.uk

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

Internet address(es)

Main address

<https://www.coch.nhs.uk/>

I.1) Name and addresses

A full list of eligible users is available at <https://www.coch-cps.co.uk/>

UK

Email

info@coch-cps.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.coch-cps.co.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Framework Agreement for the provision of Job Planning Consultancy and Implementation Services

Reference number

F/093/JPCS/24/IB

II.1.2) Main CPV code

- 79400000 - Business and management consultancy and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The objective of this framework is to provide NHS Organisations with expert assistance to deliver optimised job planning systems and processes. The expected outcomes of the Services will be:

- An in-depth analysis of the current state of an NHS Organisation's job planning systems and processes.
- Detailed analysis of actual and forecast demand in respect of required clinical outcomes.
- The creation of model job plans based on actual and forecast demand in respect of required clinical outcomes that are aligned with applicable NHS, Department of Health and Social Care (DHSC) and British Medical Association (BMA) best practice standards.
- Identification of gaps and/or variances between the current and model state, including but not limited to identification of variance(s) between current job plans and patient demand.
- The development of optimised systems and processes for medical job planning.
- Support, to the level specified in a Call Off Contract, to implement new optimised job planning systems and processes.

- Effective knowledge transfer to enable the NHS Organisation to sustain and build on the implemented improvements.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,400,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79410000 - Business and management consultancy services
- 79411100 - Business development consultancy services
- 79414000 - Human resources management consultancy services
- 80511000 - Staff training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The objective of this framework is to provide NHS Organisations with expert assistance to deliver optimised job planning systems and processes. The expected outcomes of the Services will be:

- An in-depth analysis of the current state of an NHS Organisation's job planning systems and processes.
- Detailed analysis of actual and forecast demand in respect of required clinical outcomes.
- The creation of model job plans based on actual and forecast demand in respect of required clinical outcomes that are aligned with applicable NHS, Department of Health and Social Care (DHSC) and British Medical Association (BMA) best practice standards.
- Identification of gaps and/or variances between the current and model state, including

but not limited to identification of variance(s) between current job plans and patient demand.

- The development of optimised systems and processes for medical job planning.
- Support, to the level specified in a Call Off Contract, to implement new optimised job planning systems and processes.
- Effective knowledge transfer to enable the NHS Organisation to sustain and build on the implemented improvements.

II.2.5) Award criteria

Quality criterion - Name: Organisation, qualification, and experience of staff / Weighting: 30

Quality criterion - Name: Delivery of expected outcomes / Weighting: 40

Quality criterion - Name: Contract management approach / Weighting: 10

Quality criterion - Name: Social Value - Fighting Climate Change / Weighting: 5

Quality criterion - Name: Social Value - Tackling economic inequality / Weighting: 5

Cost criterion - Name: Commercial / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

The framework will run for a term of 2 years with options to extend for up to a further 2 years in annual increments.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-016923](#)

Section V. Award of contract

Contract No

01

Title

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 August 2024

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Attain Health Management Services Ltd

Gerrards Cross

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,400,000

Section V. Award of contract

Contract No

2

Title

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 August 2024

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Changeology Group Ltd

Glasgow

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,400,000

Section V. Award of contract

Contract No

3

Title

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 August 2024

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kendall Bluck Consulting Ltd

Stafford

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,400,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 10 %

Short description of the part of the contract to be subcontracted

Analytical support

Section V. Award of contract

Contract No

4

Title

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 August 2024

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kingsgate Advisory Limited

Croydon

Country

United Kingdom

NUTS code

- UKI62 - Croydon

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,400,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Specialist HR Services

Section V. Award of contract

Contract No

5

Title

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 August 2024

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Moorhouse Consulting Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,400,000

Section V. Award of contract

Contract No

6

Title

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 August 2024

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NHS Midlands and Lancashire Commissioning Support Unit

Stoke on Trent

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,400,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Provide wider geographical coverage and an extended breadth and depth of skills and capacity

Section V. Award of contract

Contract No

7

Title

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 August 2024

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Premier I.T. Partnership Ltd.

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,400,000

Section V. Award of contract

Contract No

8

Title

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 August 2024

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SARD JV Limited

Canterbury

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,400,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Medical workforce expertise

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Countess of Chester Hospital NHS Foundation Trust

Chester

Email

info@coch-cps.co.uk

Country

United Kingdom