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Contract

## **National Framework Agreement for the provision of Job Planning Consultancy and Implementation Services**

Countess of Chester Hospital NHS Foundation Trust

A full list of eligible users is available at <https://www.coch-cps.co.uk/>

F03: Contract award notice

Notice identifier: 2024/S 000-029580

Procurement identifier (OCID): ocds-h6vhtk-046c79

Published 16 September 2024, 3:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

#### **Email**

[info@coch-cps.co.uk](mailto:info@coch-cps.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UKD63 - Cheshire West and Chester

**Internet address(es)**

Main address

<https://www.coch.nhs.uk/>

**I.1) Name and addresses**

A full list of eligible users is available at <https://www.coch-cps.co.uk/>

UK

**Email**

[info@coch-cps.co.uk](mailto:info@coch-cps.co.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.coch-cps.co.uk/>

**I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

National Framework Agreement for the provision of Job Planning Consultancy and Implementation Services

Reference number

F/093/JPCS/24/IB

#### **II.1.2) Main CPV code**

- 79400000 - Business and management consultancy and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The objective of this framework is to provide NHS Organisations with expert assistance to deliver optimised job planning systems and processes. The expected outcomes of the Services will be:

- An in-depth analysis of the current state of an NHS Organisation's job planning systems and processes.
- Detailed analysis of actual and forecast demand in respect of required clinical outcomes.
- The creation of model job plans based on actual and forecast demand in respect of required clinical outcomes that are aligned with applicable NHS, Department of Health and Social Care (DHSC) and British Medical Association (BMA) best practice standards.
- Identification of gaps and/or variances between the current and model state, including but not limited to identification of variance(s) between current job plans and patient demand.
- The development of optimised systems and processes for medical job planning.
- Support, to the level specified in a Call Off Contract, to implement new optimised job planning systems and processes.

- Effective knowledge transfer to enable the NHS Organisation to sustain and build on the implemented improvements.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,400,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79410000 - Business and management consultancy services
- 79411100 - Business development consultancy services
- 79414000 - Human resources management consultancy services
- 80511000 - Staff training services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The objective of this framework is to provide NHS Organisations with expert assistance to deliver optimised job planning systems and processes. The expected outcomes of the Services will be:

- An in-depth analysis of the current state of an NHS Organisation's job planning systems and processes.
- Detailed analysis of actual and forecast demand in respect of required clinical outcomes.
- The creation of model job plans based on actual and forecast demand in respect of required clinical outcomes that are aligned with applicable NHS, Department of Health and Social Care (DHSC) and British Medical Association (BMA) best practice standards.
- Identification of gaps and/or variances between the current and model state, including

but not limited to identification of variance(s) between current job plans and patient demand.

- The development of optimised systems and processes for medical job planning.
- Support, to the level specified in a Call Off Contract, to implement new optimised job planning systems and processes.
- Effective knowledge transfer to enable the NHS Organisation to sustain and build on the implemented improvements.

#### **II.2.5) Award criteria**

Quality criterion - Name: Organisation, qualification, and experience of staff / Weighting: 30

Quality criterion - Name: Delivery of expected outcomes / Weighting: 40

Quality criterion - Name: Contract management approach / Weighting: 10

Quality criterion - Name: Social Value - Fighting Climate Change / Weighting: 5

Quality criterion - Name: Social Value - Tackling economic inequality / Weighting: 5

Cost criterion - Name: Commercial / Weighting: 10

#### **II.2.11) Information about options**

Options: Yes

Description of options

The framework will run for a term of 2 years with options to extend for up to a further 2 years in annual increments.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-016923](#)

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## **Section V. Award of contract**

### **Contract No**

01

### **Title**

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Attain Health Management Services Ltd

Gerrards Cross

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,400,000

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**Section V. Award of contract**

**Contract No**

2

**Title**

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

30 August 2024

### **V.2.2) Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Changeology Group Ltd

Glasgow

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,400,000

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## **Section V. Award of contract**

### **Contract No**

3

### **Title**

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**



30 August 2024

**V.2.2) Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Kendall Bluck Consulting Ltd

Stafford

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,400,000

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 10 %

Short description of the part of the contract to be subcontracted

Analytical support

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## **Section V. Award of contract**

### **Contract No**

4

### **Title**

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Kingsgate Advisory Limited

Croydon

Country

United Kingdom

NUTS code

- UKI62 - Croydon

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,400,000

#### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Specialist HR Services

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## **Section V. Award of contract**

### **Contract No**

5

### **Title**

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Moorhouse Consulting Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,400,000

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### **Section V. Award of contract**

#### **Contract No**

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#### **Title**

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

30 August 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

NHS Midlands and Lancashire Commissioning Support Unit

Stoke on Trent

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,400,000

#### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Provide wider geographical coverage and an extended breadth and depth of skills and capacity

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## **Section V. Award of contract**

### **Contract No**

7

### **Title**

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 August 2024

**V.2.2) Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Premier I.T. Partnership Ltd.

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,400,000

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**Section V. Award of contract**

**Contract No**

8

**Title**

National Framework Agreement for Job Planning Consultancy and Implementation Services

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

30 August 2024

### **V.2.2) Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

SARD JV Limited

Canterbury

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,400,000

### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Medical workforce expertise

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Countess of Chester Hospital NHS Foundation Trust

Chester

Email

[info@coch-cps.co.uk](mailto:info@coch-cps.co.uk)

Country

United Kingdom