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Contract

CP2241-22a Integrated Adult Social Care (ASC) Case Management and Finance System

Devon County Council

F03: Contract award notice

Notice identifier: 2023/S 000-029569

Procurement identifier (OCID): ocds-h6vhtk-03e224

Published 6 October 2023, 3:11pm

Section I: Contracting authority

I.1) Name and addresses

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

Contact

Mr Iain Perkins

Email

Iain.Perkins@devon.gov.uk

Telephone

+44 139238300

Country

United Kingdom

Region code

UKK4 - Devon

Internet address(es)

Main address

<http://www.devon.gov.uk>

Buyer's address

<http://www.devon.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

CP2241-22a Integrated Adult Social Care (ASC) Case Management and Finance System

Reference number

DN671632

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The reason for the non award details are below:

This is a time of significant change for local government as a whole. Despite the government increasing funding for councils over recent years, a combination of high inflation and rising demand has left local authorities facing some of their toughest budgetary decisions to date and has meant that there is a stronger focus on ensuring risks are managed effectively. In particular, the Council continues to face tough financial challenges as was recently reported on our website: Devon County Council's budget in the black despite unprecedented financial pressures - News

Unfortunately, we had a limited response to the invitation to tender.

Given the current financial climate, the one council approach, the ever changing needs of our services and our ability to be flexible and have future proofed systems we have taken the difficult decision to abandon the procurement and re-evaluate the service needs and requirements at this time.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

Devon County Council's (DCC's) Integrated Adult Social Care Service (IASC) is seeking a

mature and proven SaaS (Software as a Service) Adult Social Care (ASC) Case Management and Finance system already in use in another Local Authority setting. This will replace the council's use of CareFirst and associated systems.

The deliverables include but are not limited to modification (during and post implementation), installation, integration, implementation and relevant on-going support of an ICT system which will support improved service to DCC's residents, staff and partner agencies.

The contract shall have a Core term of 5 years: April 2024 to April 2029.

With 6 Extension Options: 2 years + 2 years + 2 years+ 2 years+ 1 years + 1 year and a value range between £4,500,000 and £11,500,000 over the full 15 year term.

The aim of this above threshold procurement process is to competitively select a supplier to deliver the outcome specification detailed in the tender documents.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 85

Price - Weighting: 15

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-020336](#)

Section V. Award of contract

Contract No

CP2241-22a

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Royals Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom