

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029569-2023>

Contract

## **CP2241-22a Integrated Adult Social Care (ASC) Case Management and Finance System**

Devon County Council

F03: Contract award notice

Notice identifier: 2023/S 000-029569

Procurement identifier (OCID): ocds-h6vhtk-03e224

Published 6 October 2023, 3:11pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

#### **Contact**

Mr Iain Perkins

#### **Email**

[Iain.Perkins@devon.gov.uk](mailto:Iain.Perkins@devon.gov.uk)

#### **Telephone**

+44 139238300

#### **Country**

United Kingdom

**Region code**

UKK4 - Devon

**Internet address(es)**

Main address

<http://www.devon.gov.uk>

Buyer's address

<http://www.devon.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

CP2241-22a Integrated Adult Social Care (ASC) Case Management and Finance System

Reference number

DN671632

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The reason for the non award details are below:

This is a time of significant change for local government as a whole. Despite the government increasing funding for councils over recent years, a combination of high inflation and rising demand has left local authorities facing some of their toughest budgetary decisions to date and has meant that there is a stronger focus on ensuring risks are managed effectively. In particular, the Council continues to face tough financial challenges as was recently reported on our website: Devon County Council's budget in the black despite unprecedented financial pressures - News

Unfortunately, we had a limited response to the invitation to tender.

Given the current financial climate, the one council approach, the ever changing needs of our services and our ability to be flexible and have future proofed systems we have taken the difficult decision to abandon the procurement and re-evaluate the service needs and requirements at this time.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UKK4 - Devon

#### **II.2.4) Description of the procurement**

Devon County Council's (DCC's) Integrated Adult Social Care Service (IASC) is seeking a

mature and proven SaaS (Software as a Service) Adult Social Care (ASC) Case Management

and Finance system already in use in another Local Authority setting. This will replace the council's use of CareFirst and associated systems.

The deliverables include but are not limited to modification (during and post implementation), installation, integration, implementation and relevant on-going support of an ICT system which will support improved service to DCC's residents, staff and partner agencies.

The contract shall have a Core term of 5 years: April 2024 to April 2029.

With 6 Extension Options: 2 years + 2 years + 2 years+ 2 years+ 1 years + 1 year and a value range between £4,500,000 and £11,500,000 over the full 15 year term.

The aim of this above threshold procurement process is to competitively select a supplier to

deliver the outcome specification detailed in the tender documents.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 85

Price - Weighting: 15

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-020336](#)

---

## **Section V. Award of contract**

### **Contract No**

CP2241-22a

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Royals Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom